

Before Starting the CoC Application

You must submit all three of the following parts in order for us to consider your Consolidated Application complete:

1. the CoC Application,
2. the CoC Priority Listing, and
3. all the CoC's project applications that were either approved and ranked, or rejected.

As the Collaborative Applicant, you are responsible for reviewing the following:

1. The FY 2024 CoC Program Competition Notice of Funding Opportunity (NOFO) for specific application and program requirements.
2. The FY 2024 CoC Application Detailed Instructions which provide additional information and guidance for completing the application.
3. All information provided to ensure it is correct and current.
4. Responses provided by project applicants in their Project Applications.
5. The application to ensure all documentation, including attachment are provided.

Your CoC Must Approve the Consolidated Application before You Submit It
- 24 CFR 578.9 requires you to compile and submit the CoC Consolidated Application for the FY 2024 CoC Program Competition on behalf of your CoC.
- 24 CFR 578.9(b) requires you to obtain approval from your CoC before you submit the Consolidated Application into e-snaps.

Answering Multi-Part Narrative Questions

Many questions require you to address multiple elements in a single text box. Number your responses to correspond with multi-element questions using the same numbers in the question. This will help you organize your responses to ensure they are complete and help us to review and score your responses.

Attachments

Questions requiring attachments to receive points state, "You Must Upload an Attachment to the 4B. Attachments Screen." Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process. Include a cover page with the attachment name.

- Attachments must match the questions they are associated with—if we do not award points for evidence you upload and associate with the wrong question, this is not a valid reason for you to appeal HUD's funding determination.

- We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).

1A. Continuum of Care (CoC) Identification

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1A-1. CoC Name and Number: NC-516 - Northwest North Carolina CoC

1A-2. Collaborative Applicant Name: Hospitality House of Northwest North Carolina

1A-3. CoC Designation: CA

1A-4. HMIS Lead: Michigan Coalition Against Homelessness

1B. Coordination and Engagement–Inclusive Structure and Participation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

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1B-1.	Inclusive Structure and Participation–Participation in Coordinated Entry.	
	NOFO Sections V.B.1.a.(1), V.B.1.e., V.B.1f., and V.B.1.p.	
	In the chart below for the period from May 1, 2023 to April 30, 2024:	
1.	select yes or no in the chart below if the entity listed participates in CoC meetings, voted—including selecting CoC Board members, and participated in your CoC’s coordinated entry system; or	
2.	select Nonexistent if the organization does not exist in your CoC’s geographic area:	

	Organization/Person	Participated in CoC Meetings	Voted, Including Electing CoC Board Members	Participated in CoC’s Coordinated Entry System
1.	Affordable Housing Developer(s)	Yes	Yes	Yes
2.	CDBG/HOME/ESG Entitlement Jurisdiction	No	No	No
3.	Disability Advocates	Yes	Yes	Yes
4.	Disability Service Organizations	Yes	Yes	Yes
5.	EMS/Crisis Response Team(s)	Yes	Yes	Yes
6.	Homeless or Formerly Homeless Persons	Yes	Yes	Yes
7.	Hospital(s)	Yes	No	Yes
8.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent	No	No
9.	Law Enforcement	Yes	No	Yes
10.	Lesbian, Gay, Bisexual, Transgender (LGBTQ+) Advocates	Yes	Yes	Yes
11.	LGBTQ+ Service Organizations	Yes	No	Yes
12.	Local Government Staff/Officials	Yes	Yes	Yes
13.	Local Jail(s)	Yes	No	Yes
14.	Mental Health Service Organizations	Yes	Yes	Yes
15.	Mental Illness Advocates	Yes	Yes	Yes
16.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	No	No	No

17.	Organizations led by and serving LGBTQ+ persons	Yes	No	Yes
18.	Organizations led by and serving people with disabilities	Yes	Yes	Yes
19.	Other homeless subpopulation advocates	Yes	Yes	Yes
20.	Public Housing Authorities	Yes	Yes	Yes
21.	School Administrators/Homeless Liaisons	Yes	Yes	Yes
22.	Street Outreach Team(s)	Yes	Yes	Yes
23.	Substance Abuse Advocates	Yes	Yes	Yes
24.	Substance Abuse Service Organizations	Yes	Yes	Yes
25.	Agencies Serving Survivors of Human Trafficking	Yes	Yes	Yes
26.	Victim Service Providers	Yes	Yes	Yes
27.	Domestic Violence Advocates	Yes	Yes	Yes
28.	Other Victim Service Organizations	Yes	Yes	Yes
29.	State Domestic Violence Coalition	No	No	No
30.	State Sexual Assault Coalition	No	No	No
31.	Youth Advocates	Yes	No	Yes
32.	Youth Homeless Organizations	No	No	No
33.	Youth Service Providers	Yes	Yes	Yes
Other: (limit 50 characters)				
34.	Veteran Administration/SSVF/GPD Providers	Yes	Yes	Yes
35.	FQHC, High Country Community Health, SU Treatment Facility	Yes	No	Yes

1B-1a.	Experience Promoting Racial Equity.	
	NOFO Section III.B.3.c.	

Describe in the field below your CoC's experience in effectively addressing the needs of underserved communities, particularly Black and Brown communities, who are substantially overrepresented in the homeless population.

(limit 2,500 characters)

The NWCoC uses guidance from the Racial Disparity Analysis and Racial Equity Reports conducted by NC 516 to ensure services provided throughout the system continue to address homeless services in a more equitable way. Through collaboration with organizations that are led by, and serving persons who are Black, Brown, Indigenous, and/or People of Color, NC 516 has created more equitable service provision within the geographic area for those who are overrepresented in the homeless population. As a result of conducting multiple Racial Equity studies for NC 516 over time, the CoC has identified increased engagement within the homeless service system comparable to the racial/ethnic representation in the region.

In response to the most recent Racial Equity study, NC 516 has made further outreach efforts/engagement to minority populations, specifically individuals who identify as Hispanic, who are underreported in census data for the area and over-represented in the system. The Immigrant Justice Coalition (IJC) has been active in the region working with CoC members and agencies to identify barriers and further engage groups as programs and activities are planned.

The ongoing implementation of Racial Equity Analyses allows NC 516 to track progress on engagement in homeless services across the geographic region in comparison to the total racial makeup in the area. Increased outreach and engagement of these underserved populations has resulted in the addition of resources such as the Spanish only crisis line, the Coordinated Entry Spanish Intake, and increased collaboration with groups such as the IJC to create further equitable services in NWCoC to address the needs of underserved communities that are overrepresented in the homeless population.

1B-2.	Open Invitation for New Members.	
	NOFO Section V.B.1.a.(2)	
	Describe in the field below how your CoC:	
1.	communicated a transparent invitation process annually (e.g., communicated to the public on the CoC's website) to solicit new members to join the CoC;	
2.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and	
3.	invited organizations serving culturally specific communities experiencing homelessness in your CoC's geographic area to address equity (e.g., Black, Latino, Indigenous, LGBTQ+, and persons with disabilities).	

(limit 2,500 characters)

1) The NWCoC utilizes accessible electronic platforms to solicit new membership from stakeholders and relevant public agencies, nonprofits, healthcare organizations, government, advocacy groups, colleges, the homeless population, and faith/civic based organizations throughout the region. NWCoC maintains an open, standing invitation for monthly meetings and CoC meeting information is posted on accessible electronic platforms to encourage active participation and new membership.

2) NWCoC utilizes communication via in-person and remote meetings, public forums, local media, websites, and presentations with member agencies and religious/civic groups and extends an open invitation to participate in CoC activities, meetings, and special projects. The CoC's collaboration with Ablr360 (a Digital Accessibility and Inclusion company) allowed NWCoC to provide access to information through NC HMIS that is consistent with ADA and Web Content Accessibility Guidelines (WCAG) which helps promote accessibility of information to persons with disabilities and visual impairments. NC 516 members participate in county-specific forums in the area to engage stakeholders and affordable housing/homeless service providers. These forums have included elected officials, government staff, and nonprofit leadership which resulted in committed participation from agency leaders and from specific subpopulation advocates and providers.

3) The NWCoC extends an open invitation to organizations that focus on equity and culturally specific advocacy to share their perspectives and insight to inform policy, address barriers, and support informed governance. Equity training is regularly offered and diversity dialogue occurs between NWCoC members and community leaders to broaden understanding, and support cultural sensitivity across the membership, NWCoC stakeholders, and the community. The NWCoC Lead presents at civic meetings, local government, faith communities and advocacy groups that represent communities of color and the LGBTQIA community to broaden the reach of new NC 516 membership throughout the CoC's geographic area.

1B-3.	CoC's Strategy to Solicit/Consider Opinions on Preventing and Ending Homelessness.	
	NOFO Section V.B.1.a.(3)	

Describe in the field below how your CoC:	
1.	solicited and considered opinions from a broad array of organizations and individuals that have knowledge of homelessness, or an interest in preventing and ending homelessness;
2.	communicated information during public meetings or other forums your CoC uses to solicit public information;
3.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats; and
4.	took into consideration information gathered in public meetings or forums to address improvements or new approaches to preventing and ending homelessness.

(limit 2,500 characters)

- 1) The NWCoC solicits input from diverse organizations and stakeholders with knowledge in ending homelessness including those providing services, housing, healthcare, workforce, education, local government, and law enforcement. Active solicitation includes CoC membership working with partner agencies to announce trainings/information sessions offered by NC 516 to increase the scope of input received by the CoC. Members include representatives from healthcare/substance use providers, homeless shelters, housing providers, VSPs, the PHA, housing developers, workforce development, veterans' service providers/VAMC, mainstream resource providers, persons with lived experience, advocate groups, the LME/MCO and Legal Aid. CoC members engage in planning, policy decisions, CoC funding and represent counties across NC 516 to guarantee a broad range of knowledge surrounding homelessness.
- 2) The NWCoC Steering Committee operates with an open meeting format encouraging discussion of issues, programs, and community needs across organization types serving the population in various capacities. NWCoC meetings are posted in advance of each calendar year, with materials sent in advance of meetings to a listserv. The NWCoC Lead and stakeholders attend state, county commission/town meetings, participate in advisory/workgroups with hospitals, DHHS, mediation diversion programs, local law enforcement, in community planning, and presentations to student groups and civic/religious organizations to gather information and present on causes/solutions to homelessness. Members participate in the Watauga Housing Council that is actively advocating for policy changes in local government and influencing affordable housing in the surrounding area.
- 3) The NWCoC contracted with Ablr360 (a Digital Accessibility/Inclusion company) through the NC HMIS implementation to promote accessibility consistent with ADA/Web Content Accessibility Guidelines/WCAG II. Monthly meetings are virtual for ease of access and the NWCoC shares information across media types and communicates effectively with disabled individuals and those with LEP across the region by making information available via website in accessible formats, social media, and public presentations.
- 4) NWCoC members continue to assess information and feedback gathered through multiple workgroup and forum settings to guide future funding opportunities and further reduce the gaps in services with the goal of preventing and ending homelessness.

1B-4.	Public Notification for Proposals from Organizations Not Previously Awarded CoC Program Funding.	
	NOFO Section V.B.1.a.(4)	
	Describe in the field below how your CoC notified the public:	
1.	that your CoC will consider project applications from organizations that have not previously received CoC Program funding;	
2.	about how project applicants must submit their project applications—the process;	
3.	about how your CoC would determine which project applications it would submit to HUD for funding; and	
4.	ensured effective communication and access for persons with disabilities, including the availability of accessible electronic formats.	

(limit 2,500 characters)

1) Upon the release of the NOFO, NWCoC Lead reviewed the document for details and deadlines related to project application submission, funding availability, and project types and requirements. The Lead then sent out public notice announcing the NOFO, competition deadlines, and the local submission process via multiple outlets including email listserv, online posting, as well as on X (Twitter), Instagram, and Facebook. Direct notice was sent to all renewal project applicants, the entire NWCoC listserv, and other stakeholders and agencies of the funding opportunity. Additionally, the NOFO was discussed in advance of the competition during NWCoC meetings in June and July to encourage new applicants to apply.

2) A complete description of all deadlines and project submission requirements for applications, the Annual Renewal Demand, bonus funding amounts available, and when/how notifications of acceptance, reduction, or rejection would be given to applicants were stated outright in all communications/announcements sent out by NC 516.

3) The NWCoC clearly stated through multiple publicly accessible notices, what criteria were being considered by the Scorecard Review and Ranking Subcommittee for applications that would be submitted to HUD for potential funding; including applicant's capacity to run effective programs, projects that increased Permanent Supportive Housing and served unsheltered and chronically homeless individuals and families, victims of violence, youth under 25, and veterans, applicants who participate in community-wide efforts to end homelessness, and applicants who perform to NWCoC standards. Minimum score requirements are expressly stated on the NC 516 Scorecard which outlines how applications are scored prior to submission.

4) NWCoC communicated funding availability and details for potential applicants utilizing publicly accessible formats to request proposals. This information was additionally presented to the full CoC membership at meetings in advance of the NOFO and following its release. NWCoC engaged providers through ongoing communication, member meetings, and community planning meetings where invitations for proposals were extended. All notices, policies, and instructions were posted on-line in digital format to be accessible and ensure transparent and effective communication to persons with disabilities/Limited English Proficiency, and a notice of such was included in the postings.

1C. Coordination and Engagement

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
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1C-1.	Coordination with Federal, State, Local, Private, and Other Organizations.	
	NOFO Section V.B.1.b.	
	In the chart below:	
1.	select yes or no for entities listed that are included in your CoC’s coordination, planning, and operations of projects that serve individuals, families, unaccompanied youth, persons who are fleeing domestic violence who are experiencing homelessness, or those at risk of homelessness; or	
2.	select Nonexistent if the organization does not exist within your CoC’s geographic area.	

	Entities or Organizations Your CoC Coordinates with for Planning or Operations of Projects	Coordinates with the Planning or Operations of Projects?
1.	Funding Collaboratives	Yes
2.	Head Start Program	Yes
3.	Housing and services programs funded through Local Government	Yes
4.	Housing and services programs funded through other Federal Resources (non-CoC)	Yes
5.	Housing and services programs funded through private entities, including Foundations	Yes
6.	Housing and services programs funded through State Government	Yes
7.	Housing and services programs funded through U.S. Department of Health and Human Services (HHS)	Yes
8.	Housing and services programs funded through U.S. Department of Justice (DOJ)	Yes
9.	Housing Opportunities for Persons with AIDS (HOPWA)	Yes
10.	Indian Tribes and Tribally Designated Housing Entities (TDHEs) (Tribal Organizations)	Nonexistent
11.	Organizations led by and serving Black, Brown, Indigenous and other People of Color	Yes
12.	Organizations led by and serving LGBTQ+ persons	Yes
13.	Organizations led by and serving people with disabilities	Yes
14.	Private Foundations	Yes
15.	Public Housing Authorities	Yes
16.	Runaway and Homeless Youth (RHY)	No
17.	Temporary Assistance for Needy Families (TANF)	Yes
	Other:(limit 50 characters)	
18.	NC Dept. of Commerce/Federally Qualified Health Centers (FQHC)	Yes

1C-2.	CoC Consultation with ESG Program Recipients.	
	NOFO Section V.B.1.b.	

In the chart below select yes or no to indicate whether your CoC:

1.	Consulted with ESG Program recipients in planning and allocating ESG Program funds?	Yes
2.	Provided Point-in-Time (PIT) count and Housing Inventory Count (HIC) data to the Consolidated Plan jurisdictions within its geographic area?	Yes
3.	Ensured local homelessness information is communicated and addressed in the Consolidated Plan updates?	Yes
4.	Coordinated with ESG recipients in evaluating and reporting performance of ESG Program recipients and subrecipients?	Yes

1C-3.	Ensuring Families are not Separated.	
	NOFO Section V.B.1.c.	

Select yes or no in the chart below to indicate how your CoC ensures emergency shelter, transitional housing, and permanent housing (PSH and RRH) do not deny admission or separate family members regardless of each family member's self-reported sexual orientation and gender identity:

1.	Conducted mandatory training for all CoC- and ESG-funded service providers to ensure families are not separated?	Yes
2.	Conducted optional training for all CoC- and ESG-funded service providers to ensure family members are not separated?	Yes
3.	Worked with CoC and ESG recipient(s) to adopt uniform anti-discrimination policies for all subrecipients?	Yes
4.	Worked with ESG recipient(s) to identify both CoC- and ESG-funded facilities within your CoC's geographic area that might be out of compliance and took steps to work directly with those facilities to bring them into compliance?	Yes
5.	Sought assistance from HUD by submitting questions or requesting technical assistance to resolve noncompliance by service providers?	No

1C-4.	CoC Collaboration Related to Children and Youth—SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate the entities your CoC collaborates with:

1.	Youth Education Provider	Yes
2.	State Education Agency (SEA)	No
3.	Local Education Agency (LEA)	Yes
4.	School Districts	Yes

1C-4a.	Formal Partnerships with Youth Education Providers, SEAs, LEAs, School Districts.	
	NOFO Section V.B.1.d.	

Describe in the field below the formal partnerships your CoC has with at least one of the entities where you responded yes in question 1C-4.

(limit 2,500 characters)

NWCoC has partnerships with area youth education providers, McKinney-Vento LEA's, and regional school districts across the 7 counties to ensure that school age children and unaccompanied youth are enrolled in school and connected to service and transportation if needed, in order to remain in their school district of origin and receive wrap-around support to promote their stability and well-being. Working with the LEAs, NC 516 adopted the Ensuring Access to Educational Services Policy which requires all providers of homeless services, shelter, and housing to provide individuals and families with educational services and assistance with school enrollment consistent with McKinney-Vento (42 U.S.C §11434a(2)) and NC law. The system-wide policy is incorporated into the NC 516 Written Standards and ensures that homeless households with minors and unaccompanied youth are informed of their rights concerning educational services and the requirements for providers and school systems under McKinney-Vento. The NWCoC works with appointed homeless liaisons from 7 school districts and acts as the point of contact for housing and shelter services for families/youth experiencing homelessness. Representatives from school districts are active members of the CoC, make referrals for eligible households for services and housing assistance, and assist providers to connect homeless students and families with education services and other mainstream resources to ensure minimal disruption to the child/youth. Early childhood development partnerships are also in place with local Smart Start agencies, and providers work directly with school counselors/social workers to ensure school enrollment and address any issues related to the success of the youth/child's education path. Within NC 516, there are 7 school systems so there are no designated seats for schools/LEA's so as not to create an imbalance with 7 reserved seats for education systems in the CoC as membership is open to any member/agency in the community. Partner agencies serve as representatives on an LEA taskforce and community-wide initiatives to inform and train agencies on trauma informed care and resilience for children/families/unaccompanied youth in the NWCoC to ensure a client-centered implementation of the Ensuring Access to Educational Services Policy across all providers in the response and education system.

1C-4b.	Informing Individuals and Families Who Have Recently Begun Experiencing Homelessness about Eligibility for Educational Services. NOFO Section V.B.1.d.	
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Describe in the field below written policies and procedures your CoC uses to inform individuals and families who have recently begun experiencing homelessness of their eligibility for educational services.

(limit 2,500 characters)

The NC 516 Ensuring Access to Educational Services Policy, adopted in 2018, ensures individuals and families experiencing homelessness are informed of their rights and eligibility for educational services consistent with McKinney Vento (42 U.S.C §11434a (2)) and NC law. Providers of homeless services, shelter, and housing are required under the policy to inform homeless households with minor children or unaccompanied youth of their rights/eligibility and protections afforded them and to provide direct assistance to these households to help with school enrollment and educational services. The policy requires: the parent or guardian having charge or control must enroll a child between the ages of 7-16 years old in school within 5 business days of admission into housing or shelter program; that staff provide the parent or guardian with information on the district/school that is age and grade level appropriate for the child and on the right to remain at the child’s school of origin; the right of enrollment of a child/youth regardless of production of previous school or health records, birth certificates or proof of residency, and the contact information for the school social worker, LEA and/or McKinney-Vento liaison. Parents who choose home-schooling must provide program staff with grade appropriate curriculum/web-based programming used to support a home-schooled student, proof of on-going progress in mastering grade-level material (per N.C.G.S.), and that staff will provide or make arrangements with a school’s transportation coordinator, if requested by the parent, guardian, or unaccompanied youth, to facilitate engagement with school services or activities. Providers must ensure the parent/ guardian follow school policies regarding absences, have the medical documentation necessary to return to school after an illness or injury, and are encouraged to develop relationships with community partners to offer educational support such as tutoring, reading programs, and if needed, the provision of supplemental learning materials. Providers are required to inform families of their options for child care or early child developmental support, including evaluation, and assist households in healthcare and benefits enrollment and accessing annual wellness evaluations to support the understanding of age appropriate developmental milestones and immunizations.

1C-4c.	Written/Formal Agreements or Partnerships with Early Childhood Services Providers.	
	NOFO Section V.B.1.d.	

Select yes or no in the chart below to indicate whether your CoC has written formal agreements or partnerships with the listed providers of early childhood services:

		MOU/MOA	Other Formal Agreement
1.	Birth to 3 years	No	No
2.	Child Care and Development Fund	No	No
3.	Early Childhood Providers	Yes	No
4.	Early Head Start	No	No
5.	Federal Home Visiting Program–(including Maternal, Infant and Early Childhood Home and Visiting or MIECHV)	No	No
6.	Head Start	No	No
7.	Healthy Start	No	No
8.	Public Pre-K	No	No

9.	Tribal Home Visiting Program	No	No
	Other (limit 150 characters)		
10.		No	No

1C-5.	Addressing Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking–Collaboration with Federally Funded Programs and Victim Service Providers.
	NOFO Section V.B.1.e.

In the chart below select yes or no for the organizations your CoC collaborates with:

	Organizations	
1.	State Domestic Violence Coalitions	Yes
2.	State Sexual Assault Coalitions	Yes
3.	Anti-trafficking Service Providers	Yes
	Other Organizations that Help this Population (limit 500 characters)	
4.		Yes

1C-5a.	Collaborating with Federally Funded Programs and Victim Service Providers to Address Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC regularly collaborates with organizations that you selected yes to in Question 1C-5 to:

1.	update CoC-wide policies; and
2.	ensure all housing and services provided in the CoC's geographic area are trauma-informed and can meet the needs of survivors.

(limit 2,500 characters)

1) The NWCoC has voting members who are Victim Service Providers (VSPs) that have been engaged with the CoC for over 20 years. These VSPs provide insight, technical assistance, and guidance on best practices to address the needs of victims and survivors for NC 516 in project planning, policy creation, and revision. Local VSP organizations including OASIS, DANA, and the non-VSP Hospitality House’s domestic violence/sexual assault/human trafficking housing programs partner with the NWCoC to identify homeless persons who are fleeing/attempting to flee DV, sexual assault, stalking, human trafficking or other life threatening conditions to coordinate services and guarantee referrals that can ensure safety as well as a client-centered response to addressing the victim’s immediate needs. During the revision of NC 516 Written Standards, VSPs contributed technical assistance to guarantee best practices were implemented and ensure client centered/trauma informed service provision, and that all references to HMIS in CoC wide policies included the VSP comparable database. NWCoC utilized a workgroup to revise all NC 516 policies to incorporate VAWA 2022 changes and support the new definition of Category 4. The NWCoC Compliance and Planning Specialist worked with the HUD Lead-Safe Housing Office, the ESG Office, and the Confidentiality Institute regarding Elevated Blood Lead Level Reporting (EBLL) requirements under 24 CFR part 35, confidentiality/protections mandated by VAWA, and regulatory compliance for VSP housing providers. Updated guidance and EBLL procedures were incorporated into the Lead-Based Paint requirements for ESG/CoC affected housing programs in the NWCoC to ensure confidentiality and non-disclosure of unit location in shared data systems.

2) The NWCoC collaborated with VSPs to create the housing assessment tool that is replacing the VI-SPDAT for the CoC and guarantee the new tool takes a trauma informed, client centered approach. CE and system policies/procedures were updated in 2022/2024 in conjunction with VSPs to ensure trauma-informed intake and assessments are used CoC-wide and Trauma Informed care is now required of providers in the NC 516 Written Standards. NWCoC members attend VAWA and confidentiality training annually to ensure providers are compliant with the requirements of VAWA and the CoC, and that NWCoC providers are trained to recognize the effects of trauma to guarantee homeless services are shaped to meet the needs of survivors.

1C-5b.	Implemented Safety Planning, Confidentiality Protocols in Your CoC’s Coordinated Entry to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	
	Describe in the field below how your CoC’s coordinated entry addresses the needs of DV survivors by including:	
1.	safety planning protocols; and	
2.	confidentiality protocols.	

(limit 2,500 characters)

1) The NC 516 Coordinated Entry and Assessment (CE) and parallel VSP CE system has established safety and confidentiality protocols, strict confidentiality requirements consistent with VAWA, and a Release of Information specific to CE to ensure survivor confidentiality across all provider types and guarantee safe and accessible referrals/services and housing to address the needs of victims of domestic violence, sexual assault, stalking, and/or human trafficking. These safety protocols, which are outlined in the CE Policies and Procedures, incorporate the parallel VSP system and the CE system for non-VSP CE intakes, are required when any person requests homelessness assistance and needs safety planning. NWCoC safety protocols require that a provider/agency immediately institute safety planning if a household indicates that they are fleeing or attempting to flee a life threatening condition related to domestic violence, dating violence, stalking, and sexual assault or are victims of human trafficking. NC 516 maintains a system-wide protocol that requires safety planning for all victims and the NC 516 Emergency Transfer Plan (ET) is consistent with the VAWA Reauthorization Act of 2022 for all CoC, ESG, DoJ, and HHS funded programs. The ET plan maximizes housing and service choice while ensuring safety, confidentiality, and a survivor’s control over their own situation. All providers must provide all shelter residents, new/prospective tenants, the NWCoC emergency shelter ET policy and/or a Notice of Occupancy Rights under VAWA under the ET plan. The NC 516 ET plan also mandates Coordinated Entry prioritization for persons who request an external ET transfer in the CoC.

2) All participant records are maintained in strict confidence and the NWCoC Confidentiality and Record Retention policy prohibits entering data into any shared database and disclosing any information to anyone without the time-limited, informed, and written consent of the participant, in compliance with the Violence Against Women Act. Agencies/providers participating in CE must comply with all federal and state applicable laws and regulations concerning the confidentiality of participant records, files, or communications. All providers must secure the privacy, confidentiality, and integrity of data, have a record retention policy consistent with HIPAA and VAWA, and must ensure the protection of and ultimate destruction/disposal of paper copies of any participant data, record, and assessment.

1C-5c.	Coordinated Annual Training on Best Practices to Address the Needs of Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking Survivors.	
	NOFO Section V.B.1.e.	

In the chart below, indicate how your CoC facilitates training for project staff and coordinated entry staff that addresses best practices on safety planning and confidentiality protocols:

		Project Staff	Coordinated Entry Staff
1.	Training Occurs at least annually?	Yes	Yes
2.	Incorporates Trauma Informed best practices?	Yes	Yes
3.	Incorporates Survivor-Centered best practices?	Yes	Yes
4.	Identifies and assesses survivors' individual safety needs?	Yes	Yes
5.	Enhances and supports collaboration with DV organizations?	Yes	Yes

6.	Ensures survivors' rights, voices, and perspectives are incorporated?	Yes	Yes
	Other? (limit 500 characters)		
7.	victim service providers CE parallel system/confidentiality, CE prioritization and assessment training	Yes	Yes

** nbsp;**

1C-5d.	Implemented VAWA-Required Written Emergency Transfer Plan Policies and Procedures for Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below:

1.	whether your CoC's written policies and procedures include an emergency transfer plan;
2.	how your CoC informs all households seeking or receiving CoC Program assistance about their rights to an emergency transfer;
3.	what your CoC requires households to do to request emergency transfers; and
4.	what your CoC does in response to households requesting emergency transfers.

(limit 2,500 characters)

- 1) The NWCoC adopted a CoC-wide Emergency Transfer Plan (ET) Policy in 2018, revised policies/standards consistent with the VAWA 2022, and have clear guidance, approved forms, and written policy and safety protocols to use while administering housing programs and an emergency transfer policy for shelter providers.
- 2) All NC 516 providers must supply shelter residents, new tenants, and applicants regardless of known survivor status, the emergency shelter ET policy and/or a Notice of Occupancy Rights and a certification form for documenting incidents under the ET plan. All NC 516 providers provide a copy of the ET plan to participants and a Notice of Occupancy rights under VAWA. The ET plan is discussed during intake to guarantee participants have a clear understanding of their rights, how to request an ET should the need arise, and the NWCoC ET Plan process for internal/external transfers.
- 3) The NWCoC ET Plan is client centered to maximize client housing choice while ensuring safety, confidentiality, and a victim's control over their own situation. Information provided to participants includes an ET request form, documenting incident form, a copy of the NC 516 ET Plan which provides details on who qualifies for a transfer; how to make an internal ET request immediately (orally or in writing); how the housing provider will assist a victim in making an external ET (as determined by the victim) if a safe unit is not immediately available, and the remedies available to protect victims, including lease bifurcation, or providing time to establish eligibility for assistance in alternative housing. Information also details how the victim has rights if the perpetrator was the sole tenant to have established housing program eligibility, how the victim and other household members are allowed to remain in the unit for 90 days to establish household eligibility under the existing program or to find alternate housing if they choose.
- 4) If an ET is requested, members of the NWCoC convene for an emergency meeting to determine the availability of an alternative unit within NC 516's inventory. All ET requests must receive priority over other housing placements in CE and the individual/family has priority over all other applicants for an external transfer for rental assistance/projects for which the household meets all eligibility criteria. If an external request is approved, NWCoC will assist the household in meeting documentation requirements and with moving costs.

1C-5e.	Facilitating Safe Access to Housing and Services for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures households experiencing trauma or a lack of safety related to fleeing or attempting to flee domestic violence, dating violence, sexual assault, or stalking have safe access to all of the housing and services available within your CoC's geographic area.

(limit 2,500 characters)

Households experiencing trauma or a lack of safety due to fleeing or attempting to flee dangerous life threatening conditions related to the individual or a family member have access to all housing and services offered through the NC 516 Coordinated Entry and Assessment Parallel CE system (PCES) for victim service providers (VSP) which includes both VSP and Non-VSP partners to help ensure that survivors from across the NWCoC have low-barrier, unobstructed access to all housing/services available within the seven-county region. The PCES follows strict confidentiality standards set forth by VAWA that providers must follow to protect survivor confidentiality/safety, while still functioning per the requirements of CPD 17-01 and the NWCoCs CE policies and procedures. All persons seeking assistance in the CoC have the ability to request safety planning from the provider of their choice and the NWCoC PCES uses a written ROI from survivors specific for CE purposes only to maintain confidentiality while allowing case conferencing with VSP and Non-VSP agencies, and the use of the CoCs By-Name-List (BNL). The PCES enables effective advocacy on behalf of all survivors and ensures housing prioritization for survivors (following the Order of Priority) in every housing/service type regardless of whether the housing provider is a VSP or Non-VSP. When a survivor needs services that are not available from one agency, all NWCoC providers work together to find services for survivors that fit their needs. Non-VSP agencies use HMIS program pages that are locked per HUD requirements- or a comparable database for VSPs to track service transactions to ensure that all housing options are offered to survivors regardless of program type. The safe housing protocol required of all providers focuses on providing a full range of housing options which may include TH, PSH, or RRH options, regardless of VSP status. All of the aforementioned options include advocacy and trauma informed services so that survivors can decide how to achieve the safety and housing stability that is best for themselves and their families and ensure physical, emotional, safety, privacy, and confidentiality needs are met.

1C-5f.	Identifying and Removing Barriers for Survivors of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.	
	NOFO Section V.B.1.e.	

Describe in the field below how your CoC ensures survivors receive safe housing and services by:

- | | |
|----|---|
| 1. | identifying barriers specific to survivors; and |
| 2. | working to remove those barriers. |

(limit 2,500 characters)

1) The NWCoC participates in in local coalitions and community groups including The Watauga Housing Council, Watauga Community Collaborative Initiative, Rape Prevention Task Force, Legal Aid, Avery County Drug Crisis Roundtable, and the Domestic/Sexual Abuse Response Team, to help gather information, advocate on behalf of survivors, and identify any systemic barriers within the homeless response system and local system structures that diminish opportunities for safe housing and services for survivors. VSPs and Non-VSP service providers within the NWCoC participate in multiple assessments/surveys annually including a Coordinated Entry Assessment and Needs and Gaps survey that gather information directly from survivors to help identify what barriers limit access to safe housing, services or basic needs. CoC providers identify barriers by completing a Needs Assessment for each survivor that seeks crisis/legal assistance, services or housing/shelter. Barriers identified include: lack of identification, access to money/bank accounts, prescription medications, safe mail delivery, and/or access to essential documents like medical records or vehicle titles/registration. Providers identify barriers that impede or deny equal access for mainstream services like healthcare/transportation/mail and the CoC works to educate, inform, and facilitate equal, safe, and unfettered access for survivors to resources and opportunities.

2) The NWCoC supports ongoing policy revision/change within the CoC and State to positively impact housing/service provision for survivors and collaborates with local services including community health providers, recovery services, and food pantry distributors to assist with ensuring a network of community resources that help address additional needs for survivors. Collaboration with other local system structures like healthcare providers, the Division of Motor Vehicles, and local banks ensures that survivors have a greater chance of safely accessing resources. Providers also can offer the NC Address Confidentiality Program (ACP), which helps victims keep abusers from discovering their new address, enables interagency cooperation in providing address confidentiality for victims, enables the State/agencies to accept a program participant’s use of an address designated by the Office of the Attorney General as a substitute address and provides an “Authorization Card” to show as proof of enrollment in ACP to protect survivors.

1C-6.	Addressing the Needs of Lesbian, Gay, Bisexual, Transgender and Queer+—Anti-Discrimination Policy and Equal Access Trainings.	
	NOFO Section V.B.1.f.	

	1. Did your CoC implement a written CoC-wide anti-discrimination policy ensuring that LGBTQ+ individuals and families receive supportive services, shelter, and housing free from discrimination?	Yes
	2. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement the Equal Access to Housing in HUD Programs Regardless of Sexual Orientation or Gender Identity (Equal Access Final Rule)?	Yes
	3. Did your CoC conduct annual CoC-wide training with providers on how to effectively implement Equal Access in Accordance With an Individual's Gender Identity in Community Planning and Development Programs (Gender Identity Final Rule)?	Yes

1C-6a.	Anti-Discrimination Policy--Updating Policies--Assisting Providers--Evaluating Compliance--Addressing Noncompliance.	
	NOFO Section V.B.1.f.	

Describe in the field below:	
1.	how your CoC regularly collaborates with LGBTQ+ and other organizations to update its CoC-wide anti-discrimination policy, as necessary to ensure all housing and services provided in the CoC are trauma-informed and able to meet the needs of LGBTQ+ individuals and families;
2.	how your CoC assisted housing and services providers in developing project-level anti-discrimination policies that are consistent with the CoC-wide anti-discrimination policy;
3.	your CoC's process for evaluating compliance with your CoC's anti-discrimination policies; and
4.	your CoC's process for addressing noncompliance with your CoC's anti-discrimination policies.

(limit 2,500 characters)

- 1) Utilizing direct experience from project staff, CoC member organizations, and individuals with lived experience/expertise, the NWCoC has implemented guidance from SAMHSA in the NC 516 Written Standards to require Trauma-Informed Care of homelessness service/housing providers to create safety, trust, transparency, collaboration, and empowerment in helping relationships, to ensure that services have cultural and gender relevance to meet the needs of LGBTQ+ households.. Per the NWCoC anti-discrimination policy, all providers must establish intake, admissions, occupancy, and operating policies/procedures to ensure equal access in accordance with a person's gender identity, and that no individual or family be subject to intrusive questioning or asked to provide anatomical information, documentation, physical, or medical evidence of their gender identity or family status.
- 2) The NWCoC trains providers annually, conducts annual monitoring and a Housing First Assessment for all grantees and reviews/evaluates intake policies/procedures, agency policies, including non-discrimination, Fair Housing/Affirmatively Furthering Fair Housing (FHA/AFFH), and Equal Access policies, to ensure anti-discrimination policies are consistent with CoC-wide policies and state/federal law. The NWCoC provides technical/legal assistance and CoC-wide training on the FHA/AFFH and the Equal Access Rule annually, to ensure providers remain in compliance with the CoC's anti-discrimination policies, state and federal law and practice trauma-informed care and client-centered service/housing provision.
- 3) NWCoC providers submit annually agency policies/procedures for review to ensure consistency with the CoC's anti-discrimination policies. Reviews also occur during annual monitoring for NWCoC grantees and all program participants are given written information on how to file a grievance/complaint to either the NWCoC or to HUD for non-compliance.
- 4) Non-compliance that is identified through monitoring may result in technical assistance, the issuance of concerns/findings that require corrective action and/or the removal of funding recommendations. Any household, provider, or community member may also submit a grievance/complaint by using the NC 516 Participant, Provider, Grievance and Appeals Policy and Procedure and/or filing with HUD. The NWCoC has also filed complaints of FHA/civil rights violations by landlords/property owners directly to HUD in 2024.

1C-7.	Public Housing Agencies within Your CoC's Geographic Area--New Admissions--General/Limited Preference--Moving On Strategy.	
	NOFO Section V.B.1.g.	

You must upload the PHA Homeless Preference\PHA Moving On Preference attachment(s) to the 4B. Attachments Screen.

Enter information in the chart below for the two largest PHAs highlighted in gray on the current CoC-PHA Crosswalk Report or the two PHAs your CoC has a working relationship with--if there is only one PHA in your CoC's geographic area, provide information on the one:

Public Housing Agency Name	Enter the Percent of New Admissions into Public Housing or Housing Choice Voucher Program During FY 2023 who were experiencing homelessness at entry	Does the PHA have a General or Limited Homeless Preference?	Does the PHA have a Preference for current PSH program participants no longer needing intensive supportive services, e.g., Moving On?
Northwestern Regional Housing Authority	22%	Yes-HCV	Yes
North Wilkesboro Housing Authority	5%	Yes-Public Housing	No

1C-7a.	Written Policies on Homeless Admission Preferences with PHAs.	
	NOFO Section V.B.1.g.	

Describe in the field below:

1. steps your CoC has taken, with the two largest PHAs within your CoC's geographic area or the two PHAs your CoC has working relationships with, to adopt a homeless admission preference--if your CoC only has one PHA within its geographic area, you may respond for the one; or
2. state that your CoC has not worked with the PHAs in its geographic area to adopt a homeless admission preference.

(limit 2,500 characters)

All of the PHA’s located within NWCoC’s geographic region (Northwest Regional Housing Authority (NRHA), North Wilkesboro Housing Authority, and Spruce Pine Housing Authority) have a Homeless Admission Preference included in their written administrative policies. The NWCoC Lead and the Executive Director of the NRHA, who serves on the NWCoC’s governing board, the Steering Committee, entered into a collaboration in 2014 to address the lack of affordable housing/unit availability in the region for high-risk renters/persons experiencing or at risk of homelessness. The preference proposal went out for public comment and was ultimately approved by the NRHA Board of Commissioners. The formal agreement, incorporated into the PHA’s administrative plan, had a direct influence on other PHAs in the region deciding to actively participate in the collaboration with the NWCoC. On December 1, 2014, North Wilkesboro Housing Authority, serving Wilkes County, adopted a limited Homeless Admission Preference policy for homeless Veterans. NRHA serving all seven counties in the NWCoC’s geographic region and North Wilkesboro serving Wilkes County, have maintained a Homeless Admission Preference policy as documented in the NWCoC’s Consolidated Applications since 2014. In 2018 NRHA amended its Homeless Preference Admission policy to give a slightly greater weight to the homeless admission preference to households with children rather than households with only adults to address a growing demand in the region and the NWCoC’s Coordinated Entry priority in placement for unsheltered families with children. The NRHA and the NWCoC entered into a formal agreement in June 2021 to administer EHV’s through the NC 516 Coordinated Entry system (per the Notice requirements), and NRHA contracted with the NWCoC Lead Agency, Hospitality House, to manage the required EHV By-Name List and provide case management support for all EHV participants. Of the three PHAs in the NWCoC region, only NRHA administers Housing Choice Vouchers (HCV), Emergency Housing Vouchers (EHV), and Stability Vouchers (SV). In addition, on September 15, 2023, NRHA, the NWCoC, and the NWCoC Lead Agency, Hospitality House, entered into a formal agreement to administer, through NC 516 Coordinated Entry system (per the Notice requirements), five Stability Vouchers (SV) awarded to NRHA, utilizing CoC- and non-CoC-funded supportive services with the goal to stabilize and maintain safe housing for SV assisted households. 2) N/A.

1C-7b.	Moving On Strategy with Affordable Housing Providers.	
	Not Scored–For Information Only	

Select yes or no in the chart below to indicate affordable housing providers in your CoC’s jurisdiction that your recipients use to move program participants to other subsidized housing:

1.	Multifamily assisted housing owners	Yes
2.	PHA	Yes
3.	Low Income Housing Tax Credit (LIHTC) developments	Yes
4.	Local low-income housing programs	Yes
	Other (limit 150 characters)	
5.	USDA Rural Development Multi-Family Housing	Yes

1C-7c.	Include Units from PHA Administered Programs in Your CoC's Coordinated Entry.	
	NOFO Section V.B.1.g.	

In the chart below, indicate if your CoC includes units from the following PHA programs in your CoC's coordinated entry process:

1.	Emergency Housing Vouchers (EHV)	Yes
2.	Family Unification Program (FUP)	Yes
3.	Housing Choice Voucher (HCV)	Yes
4.	HUD-Veterans Affairs Supportive Housing (HUD-VASH)	No
5.	Mainstream Vouchers	Yes
6.	Non-Elderly Disabled (NED) Vouchers	Yes
7.	Public Housing	Yes
8.	Other Units from PHAs:	
		Yes

1C-7d.	Submitting CoC and PHA Joint Applications for Funding for People Experiencing Homelessness.	
	NOFO Section V.B.1.g.	

1.	Did your CoC coordinate with a PHA(s) to submit a competitive joint application(s) for funding or jointly implement a competitive project serving individuals or families experiencing homelessness (e.g., applications for mainstream vouchers, Family Unification Program (FUP), other programs)?	Yes
		Program Funding Source
2.	Enter the type of competitive project your CoC coordinated with a PHA(s) to submit a joint application for or jointly implement.	Stability Voucher and LIHTC Development

1C-7e.	Coordinating with PHA(s) to Apply for or Implement HCV Dedicated to Homelessness Including Emergency Housing Voucher (EHV).	
	NOFO Section V.B.1.g.	

	Did your CoC coordinate with any PHA to apply for or implement funding provided for Housing Choice Vouchers dedicated to homelessness, including vouchers provided through the American Rescue Plan?	Yes
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1D. Coordination and Engagement Cont'd

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1D-1.	Preventing People Transitioning from Public Systems from Experiencing Homelessness.	
	NOFO Section V.B.1.h.	

Select yes or no in the chart below to indicate whether your CoC actively coordinates with the public systems listed to ensure persons who have resided in them longer than 90 days are not discharged directly to the streets, emergency shelters, or other homeless assistance programs.

1.	Prisons/Jails?	Yes
2.	Health Care Facilities?	Yes
3.	Residential Care Facilities?	Yes
4.	Foster Care?	Yes

1D-2.	Housing First—Lowering Barriers to Entry.	
	NOFO Section V.B.1.i.	

1.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition.	11
2.	Enter the total number of new and renewal CoC Program-funded PSH, RRH, SSO non-coordinated entry, Safe Haven, and Transitional Housing projects your CoC is applying for in FY 2024 CoC Program Competition that have adopted the Housing First approach.	11
3.	This number is a calculation of the percentage of new and renewal PSH, RRH, SSO non-Coordinated Entry, Safe Haven, and Transitional Housing projects the CoC has ranked in its CoC Priority Listing in the FY 2024 CoC Program Competition that reported that they are lowering barriers to entry and prioritizing rapid placement and stabilization to permanent housing.	100%

1D-2a.	Project Evaluation for Housing First Compliance.	
	NOFO Section V.B.1.i.	

You must upload the Housing First Evaluation attachment to the 4B. Attachments Screen.
 Describe in the field below:

1.	how your CoC evaluates every project—where the applicant checks Housing First on their project application—to determine if they are using a Housing First approach;
2.	the list of factors and performance indicators your CoC uses during its evaluation;
3.	how your CoC regularly evaluates projects outside of your local CoC competition to ensure the projects are using a Housing First approach; and
4.	what your CoC has done to improve fidelity to Housing First.

(limit 2,500 characters)

1. The Northwest CoC (NC 516) conducted a comprehensive Housing First Assessment (April-June 2024) to evaluate grantees adherence to Housing First in agency policies, procedures, and project operations. The CoC conducted an assessment of funded agencies operations manuals, evaluated intake procedures/forms and agency policies, held exit conferences with grantees, and issued a report to the Review/Ranking Committee to ensure renewal applicants indicating Housing First fidelity, adhere to principles/practices of the model. For new/renewal projects, the Review/Ranking Committee scored project sections that addressed Housing First (Section 3B, 5a-5d/ 3a-3d) and renewal projects on the results of the Housing First Assessment Report.
2. NC 516 Housing First Assessment evaluated the following factors and performance indicators: participants must not be screened out based on active or history of substance and/or alcohol use, criminal history/justice involvement, and/or history of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser e.g.), nor can participants be terminated from a project for failure to participate in supportive services/make progress on a service plan, loss of income/failure to improve income, domestic violence, and/or active substance and/or alcohol abuse. Grantees must comply with HUD’s Equal Access/Gender Identity Rule, may not impose additional eligibility requirements for entry, offer flexibility in meeting times/locations and payment of tenant portion of rent, must provide ongoing/tailored assistance to meet needs without preconditions, and practice harm reduction with a trauma informed approach.
3. NC 516’s conducts an annual monitoring of grantees and a separate Housing First Assessment in the spring to evaluate projects fidelity to Housing First, compliance with HUD requirements and the NC 516 Written Standards. A report is sent to the CoC Board/Ranking and Review Committee based on the evaluation of the agency’s operations manuals, intake packets, policies, and the completed Housing First Assessment.
4. NC 516 conducts regular training, provides technical assistance/support, and utilizes the Housing First Assessment to consistently monitor/improve fidelity to Housing First. Technical Assistance is provided on each agency's operations/project manuals, intake procedures/forms and policies as part of the monitoring/assessment process to revise any guidelines/procedures to meet best practices.

1D-3.	Street Outreach—Data—Reaching People Least Likely to Request Assistance.	
	NOFO Section V.B.1.j.	
	Describe in the field below how your CoC tailored its street outreach to people experiencing homelessness who are least likely to request assistance.	

(limit 2,500 characters)

As the rural NC 516 region covers 2500 sq. miles in 7 counties, the NWCoC employs a multi-faceted approach to Street Outreach that includes, but is not limited to, collaboration with a network of local providers. NWCoC members attend coalition meetings focused on identifying households who are literally homeless or at imminent risk of homelessness to meet service needs. Outreach staff attend area agency meetings to give guidance and a point of access in remote areas of the region that have limited resources. Through information sharing, Outreach staff help identify encampments and plan with appropriate local agencies for onsite visits.

Partners in the Lead’s Medical Care Outpost have accompanied Outreach staff to provide care at encampments and build relationships with those who are resistant to housing. This has increased the number of unsheltered individuals receiving medical/mental health care, and they are receiving a warm hand-off between Outreach and Medical Outpost staff onsite at the Lead’s Watauga Housing Outreach & Center. Outreach is a key topic at NWCoC’s monthly meetings, where staff share updates and challenges in engaging with people experiencing homelessness. Monthly meetings with service providers and law enforcement improve connections, especially with those resistant to services. As a result of education and presentations to local government officials, a social worker has been hired as a law enforcement liaison to assist in de-escalation of mental health crises. Outreach staff engage the social worker to bridge the gaps in services before they elevate to a crisis level, improving the outcomes of justice-involved persons.

Additionally, CoC members participate in monthly meetings with homeless/support service providers, FQHC, food access agencies, substance recovery agencies and law enforcement to continue communications and increase engagement with those most resistant to services. The NWCoC uses tailored information to create awareness of resources that ensures equitable access to highly vulnerable persons that are least likely to request assistance regardless of their community of origin, race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, disability or Limited English Proficiency. CE intakes and information are available in English, Spanish and in person. Intake specialists have access to language interpreters and assistance for persons with disabilities that enhance understanding.

1D-4.	Strategies to Prevent Criminalization of Homelessness.	
	NOFO Section V.B.1.k.	

Select yes or no in the chart below to indicate your CoC’s strategies to prevent the criminalization of homelessness in your CoC’s geographic area:

	Your CoC’s Strategies	Engaged/Educated Legislators and Policymakers	Implemented Laws/Policies/Practices that Prevent Criminalization of Homelessness
1.	Increase utilization of co-responder responses or social services-led responses over law enforcement responses to people experiencing homelessness?	Yes	Yes
2.	Minimize use of law enforcement to enforce bans on public sleeping, public camping, or carrying out basic life functions in public places?	Yes	Yes

3.	Avoid imposing criminal sanctions, including fines, fees, and incarceration for public sleeping, public camping, and carrying out basic life functions in public places?	Yes	Yes
4.	Other:(limit 500 characters)		

1D-5.	Rapid Rehousing–RRH Beds as Reported in the Housing Inventory Count (HIC) or Longitudinal Data from HMIS. NOFO Section V.B.1.i.
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	HIC Longitudinal HMIS Data	2023	2024
Enter the total number of RRH beds available to serve all populations as reported in the HIC or the number of households served per longitudinal HMIS data, e.g., APR.	HIC	48	32

1D-6.	Mainstream Benefits–CoC Annual Training of Project Staff. NOFO Section V.B.1.m.
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Indicate in the chart below whether your CoC trains program staff annually on the following mainstream benefits available for program participants within your CoC's geographic area:

	Mainstream Benefits	CoC Provides Annual Training?
1.	Food Stamps	Yes
2.	SSI–Supplemental Security Income	Yes
3.	SSDI–Social Security Disability Insurance	Yes
4.	TANF–Temporary Assistance for Needy Families	Yes
5.	Substance Use Disorder Programs	Yes
6.	Employment Assistance Programs	Yes
7.	Other (limit 150 characters)	
	ACA/Medicaid/Medicare/VA enrollment, SOAR, and WIC	Yes

1D-6a.	Information and Training on Mainstream Benefits and Other Assistance. NOFO Section V.B.1.m
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Describe in the field below how your CoC:

- works with projects to collaborate with healthcare organizations, including those that provide substance use disorder treatment and mental health treatment, to assist program participants with receiving healthcare services, including Medicaid; and
- promotes SSI/SSDI Outreach, Access, and Recovery (SOAR) certification of program staff.

(limit 2,500 characters)

1) The NWCoC collaborates with projects and mainstream service/healthcare providers to help program participants enroll in various services, including SNAP, TANF, WIC, and health insurance programs (ACA, Medicaid/Medicare, VA). The NWCoC also partners with healthcare providers/Federally Qualified Health Centers (FQHC) and partners with Daymark Recovery Services to offer support for substance use and mental health services, as well as access to Assertive Community Treatment Teams. NWCoC project staff assists participants in health insurance/Medicaid/Medicare enrollment information and by direct referral to a Health Care Navigator, VA provider, SOAR worker, or N.C. ePass for entitlement enrollment, including health care coverage. The NWCoC offers transportation and prescription assistance, has an MOU with an FQHC for acute and primary care as well as on-site primary healthcare clinic for program participants enrolled in ES/TH/PSH and Street Outreach. Two Licensed Professional Counselors are staffed within the Integrated Health Initiative which offers no cost mental health counseling while the FQHC offers substance use treatment and behavioral counseling services. The FQHC works closely with NWCoC providers to assist clients with navigating applications, overcoming barriers, and accessing current health resources and FQHC staff actively support clients in the Medicaid enrollment process. The NWCoC also maintains legal partnerships to help address more complex barriers to accessing mainstream benefits or denials. The NWCoC provides monthly updates to educate providers on mainstream benefits and eligibility criteria for state, federal, and local resources. NWCoC providers also refer to the area FQHC as a coordinated, community-oriented, person-centered medical approach, who has designated staff members for the delivery of mainstream benefits, and resource information. This enables the increased utilization of services and resources by providers to address social determinants of health. Mainstream benefits providers are members of the NWCoC board and provide updates to guarantee community partners are informed of all available resources, capacity, and referral practices.

2) NC 516 providers promote the certification and utilization of SOAR workers within the CoC, and agencies have dedicated SOAR-trained staff who assist individuals in navigating the complex processes of applying for and obtaining benefits, including SSI, SSDI, Medicaid, and Medicare enrollment.

ID-7.	Partnerships with Public Health Agencies—Collaborating to Respond to and Prevent the Spread of Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC effectively collaborates with state and local public health agencies to develop CoC-wide policies and procedures that:	
1.	respond to infectious disease outbreaks; and	
2.	prevent infectious disease outbreaks among people experiencing homelessness.	

(limit 2,500 characters)

1) The NWCoC revised the NC 516 Written Standards and Coordinated Entry and Assessment Policy and Procedures (CE) in May of 2020 to help prevent, prepare for, and respond to infectious disease outbreaks and ensure a coordinated response for future public health emergencies in the homeless services system. The update to the Written Standards and CE policies focused on expanding critical resources that would help meet the increased needs of people experiencing homelessness during a public health crisis and/or infectious disease outbreak and supported programmatic responses to the new needs anticipated during any health crisis. The CE addendum directly followed CDC guidance to prioritize persons with underlying health conditions for rapid housing placements and non-congregate shelter options during an infectious disease outbreak. NC 516’s focus on public health and safety issues is a direct result of a collaborative response from local public health agencies and healthcare providers that provide support and guidance to NWCoC as they currently serve a high number of households experiencing homelessness that are medically vulnerable and at higher risk of contracting an infectious disease, having medical complications as a result, and potentially death.

2) Partnerships and collaborations established within NC 516 have enabled healthcare providers to adequately inform NWCoC providers on infectious disease prevention while addressing health disparities that are compounded by the socio-economic effects of homelessness for vulnerable groups and racial minorities that are historically under-served and lack health care. NC 516 is focusing on ensuring services can be provided safely, prevention protocols are implemented by providers, and that rapid housing placements facilitate positive exits to safe permanent housing options or immediate placement to safe low barrier non-congregate shelter options when appropriate for medically vulnerable persons. The NWCoC will continue to coordinate the system’s response utilizing the robust infrastructure of partnerships should infectious disease outbreaks reoccur, to ensure timely assessment, housing stabilization, safety protocols, rapid re-housing placement, and will continue to engage public health partners that are willing to contribute to the efforts of the NWCoC to prevent future spread of infectious disease among people experiencing homelessness.

ID-7a.	Collaboration With Public Health Agencies on Infectious Diseases.	
	NOFO Section V.B.1.n.	
	Describe in the field below how your CoC:	
1.	effectively shared information related to public health measures and homelessness; and	
2.	facilitated communication between public health agencies and homeless service providers to ensure street outreach providers and shelter and housing providers are equipped to prevent or limit infectious disease outbreaks among program participants.	

(limit 2,500 characters)

1) The NWCoC shared public health and homelessness information through virtual and in-person presentations, connecting providers and shelter partners with health agencies and public health measures/guidance. There is an established and ongoing relationship with area health department officials and the FQHC that helps foster open dialogue about the specific needs of people experiencing homelessness in the region, aiming to prevent and address the spread of infectious diseases like Hepatitis A and C, Tuberculosis, RSV, Influenza, and COVID-19. The Lead Agency serves on the Emergency Management Task Force for public health and disaster communications. Local protocols involve emergency management, health departments, medical partners, and service providers like Street Outreach. Sanitation guidelines and CDC recommendations shaped NWCoC's plans to reduce infectious disease spread in congregate settings. NWCoC staff attend all HUD Webinars/Office Hours for updates and guidance surrounding infectious disease prevention for homeless populations. NWCoC providers account for mental health challenges to ensure better communication, utilizing Street Outreach staff to engage with people experiencing homelessness who may not have access to current information on infectious disease outbreaks or prevention.

2) The NWCoC Lead, DV Partners, FQHC, and local Health Departments work together to implement prevention strategies that reduce infectious disease risks among people experiencing homelessness, including those in shelters and encampments. Potential changes in public restrictions related to infectious diseases at the local level, outbreaks, and/or best practices are communicated during monthly NWCoC meetings. When appropriate, information is shared on the NWCoC listserv depending on the level of urgency and heightened community risk. NC 516 leadership monitors ongoing infectious disease guidance and information, and then provides further communication through media and community meetings to NWCoC partners. The NWCoC is proactive in the implementation of preventative measures through our fostered relationship with the FQHC Medical suite as well as a close working relationship with local public health officials. Joint efforts result in events bringing increased access to vaccinations for those in high risk congregate settings, to reduce the spread and/or outbreak of infectious disease, which is based on best practice presented by the CDC.

1D-8.	Coordinated Entry Standard Processes.	
	NOFO Section V.B.1.o.	

Describe in the field below how your CoC's coordinated entry system:	
1.	can serve everybody regardless of where they are located within your CoC's geographic area;
2.	uses a standardized assessment process to achieve fair, equitable, and equal access to housing and services within your CoC;
3.	collects personal information in a trauma-informed way; and
4.	is updated at least annually using feedback received from participating projects and households that participated in coordinated entry.

(limit 2,500 characters)

- 1) The NWCoC ensures Coordinated Entry and Assessment (CE) intake for persons experiencing/at risk of homelessness in the CoC's geographic area regardless of physical location by providing multi-access CE sites, a 24-hour CE access line, and street outreach services to facilitate 100% access to intake, a standardized assessment process, and connection to supportive services and resources across the 7 county geographic region.
- 2) NWCoC leadership participated in a workshop series by HUD titled Coordinated Entry: Prioritization and Assessment in 2024, which gave CoCs an opportunity to engage with HUD Technical Assistance to create a more equitable process for the CE system by evaluating current processes, identifying improvement areas, and creating a CE action plan to implement. NWCoC used feedback from the workshop's participants and CoC members to create a new standardized assessment tool in 2024 that is more equitable, is designed to be client-centered, and provide insight into a participant's stated housing needs, goals, and any safety concerns. NWCoC uses a standardized CE intake and assessment process to collect HUD data elements, a danger assessment if applicable, a parallel CE system specifically for victims of domestic violence, sexual assault, stalking and/or human trafficking, has prioritization for sub-populations at higher risk/high needs. NC 516 has incorporated the new assessment tool and a lethality assessment for participants fleeing victimization and has implemented a data warehouse CE Cohort to manage the NWCoC's By-Name List.
- 3) As a result of feedback regarding the former assessment tool and the CE action plan, a new housing assessment tool was created that is currently in pilot. NC 516 is utilizing area providers, partner agencies, and feedback from program participants to create a more equitable/trauma-informed CE process and the HUD workshop helped guide NWCoC membership in efforts surrounding trauma-informed practices in CE.
- 4) The NWCoC conducts an annual Coordinated Entry evaluation utilizing qualitative/quantitative data and analysis and completes an assessment based on the HUD CE evaluation tool, agency/provider feedback, a participant/community survey and interviews of program participants across all program types to incorporate feedback into the evaluation process. The NC 516 CE annual evaluation is submitted with the NWCoC Regional ESG application for funding each year.

1D-8a.	Coordinated Entry–Program Participant-Centered Approach.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC's coordinated entry system:	
1.	reaches people who are least likely to apply for homeless assistance in the absence of special outreach;	
2.	prioritizes people most in need of assistance;	
3.	ensures people most in need of assistance receive permanent housing in a timely manner, consistent with their needs and preferences; and	
4.	takes steps to reduce burdens on people seeking assistance.	

(limit 2,500 characters)

- 1) The NC 516 Coordinated Entry and Assessment system (CE) provides multi-point access sites, street outreach/engagement, and 24-hour access lines for entry. These measures ensure 100% access to intake, assessment, supportive services, and housing prioritization across the 7 county region to reduce potential burdens to accessing assistance. The utilization of a decentralized approach/multiple access points, lower barriers to accessing services/rapid housing placement for any household that is least likely to apply for assistance.
- 2) NC 516 is currently using a new standardized assessment tool piloted in 2024 that is equitable, designed to be client-centered, and provides insight into a participant's stated housing needs, goals, and safety concerns. The Housing Interview Assessment Tool (HIAT) gathers information regarding a household's particular needs, history, strengths and barriers, and stated housing preferences and if a household is fleeing DV, human trafficking, or stalking, a danger assessment is also utilized. For those with acute vulnerability/an inability to complete the HIAT, NWCoC uses a Vulnerability Review process to ensure appropriate placement through CE for critical housing and supportive services needs for those most in need of assistance.
- 3) NWCoC providers regularly review CE processes to ensure that participants are moving forward and not facing systemic barriers. Timely communication in an accessible format with participants by provider is required and the By-Name List is reviewed regularly to assess if service/housing assistance connectivity occurs within a reasonable time frame and that providers honor participant choice in services and housing type/location.
- 4) NWCoC provides multi-point access sites, 24 hour hotlines, multi-language marketing, street outreach services, and a parallel CE system for victims of violence to ensure there are minimal burdens for anyone seeking assistance or those who would not seek assistance without special outreach. Assessments are client centered and trauma informed, focus on the individual's needs so as to not further traumatize the participant, and providers ensure spaces used to conduct assessments are safe and confidential. When needed, questions are orally framed to reflect the developmental capacity of the participant, sensitivity to trauma experiences, gender identity, and sexual orientation, are incorporated and all intakes integrate cultural and linguistic competencies.

1D-8b.	Coordinated Entry—Informing Program Participants about Their Rights and Remedies—Reporting Violations.	
	NOFO Section V.B.1.o.	
	Describe in the field below how your CoC through its coordinated entry:	
	1. affirmatively markets housing and services provided within the CoC's geographic area and ensures it reaches all persons experiencing homelessness;	
	2. informs program participants of their rights and remedies available under federal, state, and local fair housing and civil rights laws; and	
	3. reports any conditions or actions that impede fair housing choice for current or prospective program participants to the jurisdiction(s) responsible for certifying consistency with the Consolidated Plan.	

(limit 2,500 characters)

1) NC 516 affirmatively markets all housing opportunities and services to individuals/households that are least likely to engage in services including targeting bi-lingual outreach/advertising to reach historically underserved communities in the geographic area. A NWCoC Victim Service Provider established billboards indicating a CE access site in Spanish, all CE intakes are available in Spanish, and interpreter services are available for persons with disabilities or communication impairments. All participant intake packets include Fair Housing, anti-discrimination statements, and notices of the availability of reasonable accommodations, and these notices are also posted at access/intake sites to communicate to those needing assistance that households with the highest needs will be served by NC 516 providers regardless of their race, color, national origin, religion, sex, gender identity, sexual orientation, age, familial status, or disability.

2) There are safeguards in place for NC 516 to guarantee that all program participants are informed of their rights under federal, state, and local Fair Housing and Civil Rights laws. The NWCoC conducts annual training for staff on Fair Housing and Equal Access to ensure that violations, whether observable, suspected, or reported, are documented and reported, and that program participants are informed in writing at program intake of their rights and remedies while being given a direct mechanism for reporting violations. Information is provided at intake in packets and reiterated with the program participant orally to ensure clear communication for persons with disabilities or those with Limited English Proficiency to answer any potential questions.

3) All NWCoC housing and service providers work directly with program participants and provide support throughout housing search, assist participants with inspecting units, and engage with landlords and property owners to ensure there is no impediment to fair housing. If there are suspected violations, observable or reported impediments, providers may seek assistance from NC Legal Aid or Pisgah Legal Services, or report directly to the HUD regional office. NC 516 Lead staff work with providers and other area stakeholders when necessary to connect with NC Legal Aid or Pisgah Legal Services depending on the catchment area and to ask for assistance to intervene. When appropriate, violations are reported directly to HUD.

1D-9.	Advancing Racial Equity in Homelessness—Conducting Assessment.	
	NOFO Section V.B.1.p.	

1.	Has your CoC conducted a racial disparities assessment in the last 3 years?	Yes
2.	Enter the date your CoC conducted its latest assessment for racial disparities.	09/15/2024

1D-9a.	Using Data to Determine if Racial Disparities Exist in Your CoC’s Provision or Outcomes of CoC Program-Funded Homeless Assistance.	
	NOFO Section V.B.1.p.	

Describe in the field below:

1.	the data your CoC used to analyze whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance; and
2.	how your CoC analyzed the data to determine whether any racial disparities are present in your CoC's provision or outcomes of CoC Program-funded homeless assistance.

(limit 2,500 characters)

1) NC 516 conducted a Racial Disparity Analysis and produced a comprehensive Racial Equity Report in 2022 as part of an in-depth study utilizing quantitative/qualitative data collection/analysis and has used the same methodology but different tools to collect the data from the service system to identify racial disparities in provision or outcomes of homeless assistance. For the quantitative component, three data sources are used: the PIT, the Census/American Community Survey (ACS) (tract/Block data and state), and NC 516 reports from the Green River data warehouse containing system demographics about race/ethnicity from 2018-2024 for all service/shelter/housing project types. NC 516 PIT data was compared to the racial distribution of those living in poverty from the ACS data. The NC 516 census tracts were determined by Block Groups reports based on ArcGIS mapping. With the exception of total race specific Block Group data, obtained from US Census TIGER data, all other Block Group data is calculated from county percentages from the geographic area by race, multiplied by total Block Group counts per category. The NWCoC is currently engaged in the Data Learning Collaborative and is using the Green River data warehouse equity tools to collect data from both a snapshot/cross-sectional perspective and a longitudinal perspective. The quantitative data is collected from participant focus groups, the lived experience Advocacy Group, and the Policy & System Performance Subcommittee.

2) The NWCoC collects and analyzes data to determine if there are persons in the homeless system of a certain racial minority or ethnic group that are less likely to receive services compared to that overall racial/ethnic minority in the population of the area. In the most recent Racial Equity study for NC 516 using the Green River data and the same methodology as the 2022 study, the analysis showed some engagement within the homeless service system comparable to the racial/ethnic representation in the region. The service engagement is not consistent with the higher representation of racial/ethnic minorities experiencing poverty within the CoC, however there was an improvement in the overall racial/ethnic minority population engaging in services/housing programs. In response to the recent study, NC 516 has made further outreach efforts/engagement to minority populations, specifically Hispanics, who are underreported in census data for the area and over-represented in the system.

1D-9b.	Implemented Strategies to Prevent or Eliminate Racial Disparities.	
	NOFO Section V.B.1.p	

Select yes or no in the chart below to indicate the strategies your CoC is using to prevent or eliminate racial disparities.
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1.	Are your CoC's board and decisionmaking bodies representative of the population served in the CoC?	Yes
2.	Did your CoC identify steps it will take to help the CoC board and decisionmaking bodies better reflect the population served in the CoC?	Yes
3.	Is your CoC expanding outreach in your CoC's geographic areas with higher concentrations of underrepresented groups?	Yes
4.	Does your CoC have communication, such as flyers, websites, or other materials, inclusive of underrepresented groups?	Yes
5.	Is your CoC training staff working in the homeless services sector to better understand racism and the intersection of racism and homelessness?	Yes
6.	Is your CoC establishing professional development opportunities to identify and invest in emerging leaders of different races and ethnicities in the homelessness sector?	Yes
7.	Does your CoC have staff, committees, or other resources charged with analyzing and addressing racial disparities related to homelessness?	Yes
8.	Is your CoC educating organizations, stakeholders, boards of directors for local and national nonprofit organizations working on homelessness on the topic of creating greater racial and ethnic diversity?	Yes
9.	Did your CoC review its coordinated entry processes to understand their impact on people of different races and ethnicities experiencing homelessness?	Yes
10.	Is your CoC collecting data to better understand the pattern of program use for people of different races and ethnicities in its homeless services system?	Yes
11.	Is your CoC conducting additional research to understand the scope and needs of different races or ethnicities experiencing homelessness?	Yes
	Other:(limit 500 characters)	
12.	Green River Dashboard / Equity Reporting Tools	Yes

1D-9c.	Plan for Ongoing Evaluation of System-level Processes, Policies, and Procedures for Racial Equity.	
	NOFO Section V.B.1.p.	

Describe in the field below your CoC's plan for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

(limit 2,500 characters)

NC 516 is utilizing the data derived from the Racial Disparity Analysis and Racial Equity Report in conjunction with HUD Technical Assistance and has engaged in the Data Learning Collaborative to guide CoC wide prevention and elimination of racial disparities within service provision and revision of CoC level processes, policies and procedures through an equity lens. The Technical Assistance provided led to a CoC analysis of the Coordinated Entry (CE) system for the NWCoC, specifically to change intake processes, the standardized assessment, and CE procedures/prioritization to create a more equitable CE process system-wide. This system-wide change includes the new CE assessment tool, the Housing Interview Assessment Tool (HIAT) that will be implemented by NC 516 once final comments and revisions are completed utilizing final input after the pilot launch from both providers as well as program participants and the lived experience Advocacy Group within the CoC. NC 516 participates in annual CE evaluations, which guarantees ongoing improvements for the CoC’s plan to eliminate racial disparities within homeless service provisions. The CE evaluation conducted will continue to include input not only from service providers, but also from individuals served through the system and entered into NWCoC programs. In addition, CoC providers regularly attend HUD webinars, participate in Technical Assistance, and seek state/federal and local resources to guarantee equitable practices that are consistent with guidance from experts on homeless services and those with lived experience from under-represented and marginalized racial/ethnic communities in the CoC. The NWCoC is currently engaged in the Data Learning Collaborative and is using the Green River data warehouse equity tools to collect data from both a snapshot/cross-sectional perspective and a longitudinal perspective. The quantitative data is collected from participant focus groups, the lived experience Advocacy Group, and the Policy & System Performance Subcommittee. This work will continue annually for ongoing evaluation of system-level processes, policies, and procedures for racial equity.

1D-9d.	Plan for Using Data to Track Progress on Preventing or Eliminating Racial Disparities.	
	NOFO Section V.B.1.p.	
	Describe in the field below:	
1.	the measures your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance; and	
2.	the tools your CoC plans to use to continuously track progress on preventing or eliminating racial disparities in the provision or outcomes of homeless assistance.	

(limit 2,500 characters)

1) NC 516 plans to utilize the Racial Disparity Analysis and Racial Equity Report to gather quantitative and qualitative data about racial disparities in the provision of homeless assistance. The Racial Disparity Analysis helps determine if persons in the homeless system who identify as a particular racial/ethnic minority in the geographic area are less likely to receive services/housing placement, more likely to experience lengthier homelessness, as well as repeated episodes of homelessness compared to the total racial minority composition represented in the region’s total population. These quantitative data measures help determine where racial inequities exist in the homeless response system. In addition, NWCoC will continue to utilize qualitative data analysis to supplement the “why” and determine the root causes to create permanent solutions. NWCoC, with support from C4Innovates, held four Racial Equity Foundation Learning sessions in 2022 and conducted training of staff to facilitate Listening Sessions to engage community members using the homeless response system to better understand their experiences in conjunction with the conditions, policies, and practices that might be perpetuating racial inequities. NWCoC plans to utilize practices such as this to track progress on eliminating racial disparities. NC 516 plans to use the Racial Disparity Analysis and Racial Equity Report, combining qualitative and quantitative data to provide clear guidance on next steps for the CoC, maintain progress or address areas needing improvement, and monitor for outcomes that show changes are needed to eliminate disparities. These measures have led to increasing outreach/engagement to unsheltered populations, in particular for Hispanic households in the more rural portions of the region, the addition of the Spanish only crisis line, a Coordinated Entry Spanish Intake, and increased community engagement to under-served communities, which are effective strategies in reducing disparities noted by NC 516 in studies conducted.

2) NC 516 will continue the use of racial equity and implicit bias assessments to address the needs of vulnerable populations and those in minority populations. Quantitative and qualitative data is analyzed to compare up to date Racial Disparities Assessments, HMIS program data, the Annual Point-In-Time count, and Census data to track progress on preventing/eliminating disparities in the provision and outcomes of homeless services and assistance.

1D-10.	Involving Individuals with Lived Experience of Homelessness in Service Delivery and Decisionmaking—CoC’s Outreach Efforts.	
	NOFO Section V.B.1.q.	

Describe in the field below your CoC’s outreach efforts (e.g., social media announcements, targeted outreach) to engage those with lived experience of homelessness in leadership roles and decisionmaking processes.

(limit 2,500 characters)

NWCoC members actively engage with individuals with current and previous lived experience. Agency Providers that participate in CoC activities use events and social media to promote volunteer and community engagement opportunities. Individuals with lived experience often engage in these events long before trust is established, allowing for the space to tell their own experiences with homelessness. Offering opportunities to all community members, opens the door for these relationships to develop without the pressure to reveal an experience that may have triggering effects of trauma. This approach utilized by the CoC has established a foundation of leadership that includes lived experience from a varied background. CoC members who directly engage with program participants and community members use settings such as open houses for new service areas, educational forums on re-entry, housing and community events to build awareness and common spaces for people to share their experiences and break down the barriers of stereotypes that exist. These opportunities give way to further opportunities for individuals with lived experience to join discussion groups, committee work and join in leadership roles that directly affect policy change within their community. During monthly CoC meetings, opportunities are shared with members for public forum, such as town hall meetings where program expansions, affordable housing discussions or policies affecting access to services may be presented. This allows open opportunities to share lived experience in the areas impacted.

During 2024 the NWCoC utilized the lived experience work group to further engage parents who had experience living in shelter settings, both emergency and DV. Through the work of a member of the lived experience workgroup, a free book event was planned and documentary viewing featuring three mothers who shared their story to encourage and inform other parents in similar situations. This work will continue and develop in the year 2025 expanding to agencies and school liaisons, as more events are planned around this newly published book, "The Three Melissas." CoC Service Providers have an opportunity to share this example of lived experience through their own book club type forums and further encourage others to use their experiences to impact the lives of those who need this positive interaction. The NWCoC is committed to creative opportunities to share the valuable lived experience.

1D-10a.	Active CoC Participation of Individuals with Lived Experience of Homelessness.	
	NOFO Section V.B.1.q.	

You must upload the Lived Experience Support Letter attachment to the 4B. Attachments Screen.
 Enter in the chart below the number of people with lived experience who currently participate in your CoC under the four categories listed:

	Level of Active Participation	Number of People with Lived Experience Within the Last 7 Years or Current Program Participant	Number of People with Lived Experience Coming from Unsheltered Situations
1.	Routinely included in the decisionmaking processes related to addressing homelessness.	2	2
2.	Participate on CoC committees, subcommittees, or workgroups.	2	2
3.	Included in the development or revision of your CoC's local competition rating factors.	1	1

4.	Included in the development or revision of your CoC's coordinated entry process.	4	4
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1D-10b.	Professional Development and Employment Opportunities for Individuals with Lived Experience of Homelessness. NOFO Section V.B.1.q.	
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Describe in the field below how your CoC or CoC membership organizations provide professional development and employment opportunities to individuals with lived experience of homelessness.

(limit 2,500 characters)

NC 516 is committed to providing professional development and education and/or skill-based training for all individuals with lived experience. NC 516 holds monthly meetings where agencies share opportunities for employment, education or skill-based training with NWCoC members and guests to reach the broader community including individuals who have lived experience of homelessness. NWCoC provider agencies utilize public notice information boards to announce employment/education/skill-based training opportunities for people residing in housing and shelter programs or receiving day services. CoC agencies do not directly ask about lived experience during employment interviews, however, individuals often share their desire to work in the field because of direct lived experience. Within the direct service fields, lived experience can build additional empathy and understanding for the clientele served. Agency leadership who also serve as CoC members encourage and mentor individuals who may seek a career in a field that will impact the lives of others who have shared experiences. Through partnering agencies, the NWCoC can provide a number of skill development opportunities including development in food services, event planning, maintenance, landscaping, agricultural/poultry, and advocacy work groups. NC 516 supports employment opportunities and development by fostering volunteering, internships, and employment within partner agencies. Relationships are created with community partners who work with individuals on resume building, workforce development, and job readiness. The NWCoC maintains community partners that do specific employment recruiting, while updating CoC agencies when additional services and information is available. For those that have been involved with the justice system, there are community agencies that focus on workforce re-entry steps to reduce barriers to employment. NC 516 strongly values the input of individuals with lived experience, and continues to place the importance of confidentiality at the forefront of their involvement in NWCoC development.

1D-10c.	Routinely Gathering Feedback and Addressing Challenges of Individuals with Lived Experience of Homelessness. NOFO Section V.B.1.q.	
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Describe in the field below:

- | | |
|----|--|
| 1. | how your CoC gathers feedback from people experiencing homelessness; |
| 2. | how often your CoC gathers feedback from people experiencing homelessness; |
| 3. | how your CoC gathers feedback from people who received assistance through the CoC Program or ESG Program; |
| 4. | how often your CoC gathers feedback from people who have received assistance through the CoC Program or ESG Program; and |

5.	steps your CoC has taken to address challenges raised by people with lived experience of homelessness.
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(limit 2,500 characters)

- 1) The NWCoC gathers feedback from people experiencing homelessness through periodic community surveys, an annual survey, and through quarterly meetings with the Lived Experience Advocacy work group.
- 2) NWCoC programs and ESG program participants participate in the annual NC 516 Community Survey. The surveys are distributed to agencies to engage participants and assist with completion for those who may need it. The Lived Experience Advocacy work group meets quarterly and more often when addressing feedback and challenges that have been identified. Additionally, there are opportunities to provide feedback through daily house meetings at the regional ESG Program Shelter.
- 3) In quarterly meetings of the Lived Experience Advocacy work group the members reviewed a new Housing Interview Assessment Tool (HIAT) to address challenges in language, comprehension and how the CoC will know if the pilot tool is successful. Feedback from individuals and families who have previously participated in programs is valuable when forming new assessment tools and intake paperwork. The group recognized barriers in language and gave critical feedback on how questionnaires in general are perceived.
- 4) NWCoC gathers feedback annually with the NC 516 Community Survey. Throughout the year there are additional opportunities for agency surveys, community forums, and through lived experience work group meetings.
- 5) Monthly NWCoC meetings have an open discussion period for members and agencies to share current challenges and trends. This allows for direct comments from others with lived experience who may have feedback that would help address the challenges. If the challenge persists it can be moved to the Lived Experience Advocacy work group for further discussion at their meetings. Examples include medical care for those experiencing homelessness within the ER department at local hospitals. The work group took feedback from participants and agencies and developed a plan to engage hospital emergency staff with regular monthly thank you baskets, expressing appreciation for their work with people experiencing homelessness and in need of medical care. This further led to an opportunity for the Lead agency to speak and answer questions at a hospital emergency department staff meeting. The results were to further educate and better understand the challenges on both sides. Hospital departments are now volunteering in the regional community kitchen that serves the ESG Shelter program.

1D-11.	Increasing Affordable Housing Supply.	
	NOFO Section V.B.1.s.	

Describe in the field below at least two steps your CoC has taken in the past 12 months to engage city, county, or state governments that represent your CoC's geographic area regarding the following:

1.	reforming zoning and land use policies to permit more housing development; and
2.	reducing regulatory barriers to housing development.

(limit 2,500 characters)

1) As the lead agency for Northwest CoC 516, Hospitality House of Northwest N.C. was a founding member and fiscal agent of the Watauga Housing Council in March 2022. The Watauga Housing Council's mission is to increase housing supply for Watauga community residents who are cost-burdened through partnerships and systemic change. Now its own 501(c)(3), Watauga Housing Council executive director Kellie Reed-Ashcraft attends monthly CoC meetings and CoC member agency staff are active in Watauga Housing Council committees that coordinate with community partners to identify and secure private, local, state, and federal funding and resources to ensure additional affordable housing development in the region.

2) Throughout 2024, NWCoC Lead Agency executive director Tina B. Krause presented to The Town of Boone Council, as part of their comprehensive planning process, sharing data and information to help guide and recommend land use policies and zoning changes to allow for an increase in affordable and accessible housing development within one of the seven counties served by NC 516. While preliminary, CoC Lead Agency is beginning discussions with the Town of Boone Council regarding the development of Permanent Supportive Housing units on Town of Boone property that is in close proximity to the Hospitality House of Northwest N.C. Brook Hollow Complex. Conversations are continuing in outlying counties to develop additional housing that is both safe and affordable. Initial meetings have taken place with local government agencies in Wilkes County regarding the development of nineteen acres of land donated to CoC Lead Agency to include family housing, transitional domestic violence housing and Permanent Supportive Housing. NWCoC Permanent Supportive Housing projects with Northwestern Regional Housing Authority in Yancey County and Avery County have utilized new housing builds in these more rural areas covered by the NWCoC. These areas have less competition for renters, however there are barriers to transportation and employment in those areas.

1E. Project Capacity, Review, and Ranking–Local Competition

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

1E-1.	Web Posting of Advance Public Notice of Your CoC’s Local Competition Deadline, Scoring and Rating Criteria.	
	NOFO Section V.B.2.a. and 2.g.	

1.	Enter the date your CoC published its submission deadline and scoring and rating criteria for New Project applicants to submit their project applications for your CoC’s local competition.	08/09/2024
2.	Enter the date your CoC published its submission deadline and scoring and rating criteria for Renewal Project applicants to submit their project applications for your CoC’s local competition.	08/09/2024

1E-2.	Project Review and Ranking Process Your CoC Used in Its Local Competition. We use the response to this question and the response in Question 1E-2a along with the required attachments from both questions as a factor when determining your CoC’s eligibility for bonus funds and for other NOFO criteria below.	
	NOFO Section V.B.2.a., 2.b., 2.c., 2.d., and 2.e.	

You must upload the Local Competition Scoring Tool attachment to the 4B. Attachments Screen.

Select yes or no in the chart below to indicate how your CoC ranked and selected project applications during your local competition:

1.	Established total points available for each project application type.	Yes
2.	At least 33 percent of the total points were based on objective criteria for the project application (e.g., cost effectiveness, timely draws, utilization rate, match, leverage), performance data, type of population served (e.g., DV, youth, Veterans, chronic homelessness), or type of housing proposed (e.g., PSH, RRH).	Yes
3.	At least 20 percent of the total points were based on system performance criteria for the project application (e.g., exits to permanent housing destinations, retention of permanent housing, length of time homeless, returns to homelessness).	Yes
4.	Provided points for projects that addressed specific severe barriers to housing and services.	Yes
5.	Used data from comparable databases to score projects submitted by victim service providers.	Yes

6.	Provided points for projects based on the degree the projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and has taken or will take steps to eliminate the identified barriers.	Yes
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1E-2a.	Scored Project Forms for One Project from Your CoC's Local Competition. We use the response to this question and Question 1E-2. along with the required attachments from both questions as a factor when determining your CoC's eligibility for bonus funds and for other NOFO criteria below. NOFO Section V.B.2.a., 2.b., 2.c., and 2.d.	
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You must upload the Scored Forms for One Project attachment to the 4B. Attachments Screen.
Complete the chart below to provide details of your CoC's local competition:

1.	What were the maximum number of points available for the renewal project form(s)?	375
2.	How many renewal projects did your CoC submit?	10
3.	What renewal project type did most applicants use?	PH-PSH

1E-2b.	Addressing Severe Barriers in the Local Project Review and Ranking Process. NOFO Section V.B.2.d.	
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Describe in the field below:	
1.	how your CoC analyzed data regarding each project that has successfully housed program participants in permanent housing;
2.	how your CoC analyzed data regarding how long it takes to house people in permanent housing;
3.	how your CoC considered the specific severity of needs and vulnerabilities experienced by program participants preventing rapid placement in permanent housing or the ability to maintain permanent housing when your CoC ranked and selected projects; and
4.	the severe barriers your CoC considered.

(limit 2,500 characters)

- 1) The NC 516 Review & Ranking Subcommittee, composed of homeless providers and advocates not applying for funding, used a scorecard matrix that ranked all projects according to how they serve those with highest needs, vulnerabilities, and complex barriers to obtaining and maintaining housing. Supplemental materials including APRs, Racial Equity Questionnaire, and supporting documents/questions applicable to the scorecard matrix were reviewed and considered. Priority/higher scores were given to projects that utilize Housing First, meet a system need and address the needs of hard-to-serve populations: chronically homeless, victimization, LGBTQIA, criminal history, elderly, disabilities requiring significant support to maintain housing, and those with co-occurring conditions.
- 2) All projects received points on the scorecard for their plan to rapidly house individuals and families and the plan to work with housing resistant persons from the By-Name List. Data demonstrating reduction in the length of time to move households into permanent housing was analyzed for renewals from APR question Q22: Length of Time between Project Start Date/Housing Move-in Date. The outcome is reviewed for each project to compare the length of time persons are then housed in permanent housing.
- 3) The Subcommittee scored/ranked projects higher on the Priority Listing that addressed rapid placement and adhere to Housing First, meaning: projects do not screen out participants for low/no-income, substance use, domestic violence, criminal record, do not terminate for failure to participate in supportive services/make progress on a service plan, no income/failure to improve income, or impose any other criteria not covered in a lease agreement.
- 4) The Subcommittee ranked projects higher that implement SAMHSA's PSH Key Elements and USICH's RRH Program Standards/Benchmarks to serve persons with higher severity of service needs and projects are required to follow HUD Notice 16-011 to be included in the ranked list. APRs are reviewed for outcomes/participant retention to ensure that programs serve high-needs participants and support housing stability. High scores were given to projects that utilize Housing First and address the needs of hard-to-serve populations: chronically homeless, victimization, LGBTQIA, criminal history, elderly, disabilities requiring significant support to maintain housing, and those experiencing mental health and/or substance use/co-occurring conditions.

1E-3.	Advancing Racial Equity through Participation of Over-Represented Populations in the Local Competition Review and Ranking Process.	
	NOFO Section V.B.2.e.	
	Describe in the field below:	
	1. how your CoC used input from persons of different races and ethnicities, particularly those over-represented in the local homelessness population, to determine the rating factors used to review project applications;	
	2. how your CoC included persons of different races and ethnicities, particularly those over-represented in the local homelessness population in the review, selection, and ranking process; and	
	3. how your CoC rated and ranked projects based on the degree that proposed projects identified any barriers to participation (e.g., lack of outreach) faced by persons of different races and ethnicities, particularly those over-represented in the local homelessness population, and steps the projects took or will take to eliminate the identified barriers.	

(limit 2,500 characters)

1)NC 516 Review & Ranking Subcommittee has representatives from PHA, MH/SU providers, SSVF provider, a former DV agency Executive Director, & a retired HUD program administrator that bring community knowledge/experience working with specific homeless subpopulations. NC 516 solicits input/feedback of non-white persons in determining rating factors used to review project applications and strives to improve diversity and racial/ethnic input in the review/ranking for the CoC. Census tract data shows demographic composition for the region's 7 counties is not racially diverse: 93% identify as white, 2% African American, & 5% as Hispanic. NC 516 utilizes racial equity/implicit bias assessments, reviews project data, and evaluates equitable access to services, shelter, and housing in its review. CoC Lead agency increased outreach to minority populations with community events, printed materials, and a Spanish language website in an effort to identify prejudicial constructs and subtle exclusion addressed in the rating factors.

2)NC 516 solicits persons identifying as non-white to participate in the review & ranking process through outreach to organizations representing minorities & seeks feedback through surveys & in-service training to increase representation on the CoC. One non-white member of Asian descent from a MH/SU provider joined the Subcommittee in 2024 but given that Hispanics are underreported in area census data, over-represented in the homeless system, and many were affected by Hurricane Helene, the Subcommittee will seek to cultivate their participation in the review and ranking process of the CoC.

3) The Subcommittee reviewed project APRs to track racial/ethnic composition of households served in projects and compared that data to census data to determine the over-represented groups receiving services. A recent Racial Equity Study for NC 516 using Green River data warehouse contained system demographics about race/ethnicity from 2018-2024 for all service/shelter/housing project types and indicated higher engagement with Hispanics in the homeless service system compared to the racial/ethnic minority population in the region. 2024 APR review indicated overrepresentation in the Hispanic community & data was not consistent with region's reported demographics. The Equity Section and supplemental responses measured an agency's ability to identify barriers faced by minority populations & the plan developed to reduce/eliminate barriers.

1E-4.	Reallocation—Reviewing Performance of Existing Projects.	
	NOFO Section V.B.2.f.	

Describe in the field below:

1.	your CoC's reallocation process, including how your CoC determined which projects are candidates for reallocation because they are low performing or less needed;
2.	whether your CoC identified any low performing or less needed projects through the process described in element 1 of this question during your CoC's local competition this year;
3.	whether your CoC reallocated any low performing or less needed projects during its local competition this year; and
4.	why your CoC did not reallocate low performing or less needed projects during its local competition this year, if applicable.

(limit 2,500 characters)

1) The Northwest CoC (NC 516) strives to create a fair and transparent process for notification, distribution, and allocation of funds for new projects/activities and renewal projects for both federal and state funds. The Ranking and Review subcommittee established by the NC-516 Steering Committee may recommend that some project applications not be included in the Priority Listing, ranked lower, or that some renewal projects funding be partially or fully reallocated to existing or new applicants to ensure an effective delivery of services and housing opportunities across the region. To ensure fairness, these projects have the opportunity to appeal the external Ranking and Review Subcommittee’s decisions. The Subcommittee analyzes the performance measures of all CoC-funded projects, reviews the Housing First Assessment Report, the annual monitoring report, and quarterly spending report from HUD, and reallocates financial resources when doing so will improve the capacity to end homelessness. Projects are scored based on organizational capacity, project approach and design, cost effectiveness and utilization, performance outcomes, and spending history. The subcommittee considers HUD’s policy priorities, strategic objectives, and NC 516’s needs and priorities, in relation to project funding recommendations. To identify projects that may be low performing or less needed, the subcommittee reviews performance measures such as exits to permanent housing, gained/increased income, length of stay, exits to known destinations, how projects are meeting a community need, increasing benefits, e.g. The NC 516 Reallocation Policy is distributed to the listserv and posted to the NC 516 website during the NOFO to notify the CoC that new projects may be eligible for funding through the reallocation process.

2) For the 2024 CoC Competition, no projects were identified by the Review and Ranking subcommittee as low performing, less needed or inconsistent with the NC 516 needs.

3) No projects were identified to be reduced or reallocated in 2024. If low performance/slow spenders of CoC funds were identified, projects would be reallocated either voluntarily or competitively with low performing/less needed projects being rejected/reduced, and the amount reallocated for a new project.

4) For NC 516, there were no projects rejected/reduced or reallocated as no projects submitted were identified as low performing, less needed or inconsistent with the NC 516 current needs.

1E-4a.	Reallocation Between FY 2019 and FY 2024.	
	NOFO Section V.B.2.f.	

	Did your CoC cumulatively reallocate at least 20 percent of its ARD between FY 2019 and FY 2024?	No
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1E-5.	Projects Rejected/Reduced–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Rejected-Reduced attachment to the 4B. Attachments Screen.	

1.	Did your CoC reject any project application(s) submitted for funding during its local competition?	No
2.	Did your CoC reduce funding for any project application(s) submitted for funding during its local competition?	No
3.	Did your CoC inform applicants why your CoC rejected or reduced their project application(s) submitted for funding during its local competition?	
4.	If you selected Yes for element 1 or element 2 of this question, enter the date your CoC notified applicants that their project applications were being rejected or reduced, in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	

1E-5a.	Projects Accepted–Notification Outside of e-snaps.	
	NOFO Section V.B.2.g.	
	You must upload the Notification of Projects Accepted attachment to the 4B. Attachments Screen.	

	Enter the date your CoC notified project applicants that their project applications were accepted and ranked on the New and Renewal Priority Listings in writing, outside of e-snaps. If you notified applicants on various dates, enter the latest date of any notification. For example, if you notified applicants on 06/26/2024, 06/27/2024, and 06/28/2024, then you must enter 06/28/2024.	09/18/2024
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1E-5b.	Local Competition Selection Results for All Projects.	
	NOFO Section V.B.2.g.	
	You must upload the Local Competition Selection Results attachment to the 4B. Attachments Screen.	

	Does your attachment include: 1. Project Names; 2. Project Scores; 3. Project Status–Accepted, Rejected, Reduced Reallocated, Fully Reallocated; 4. Project Rank; 5. Amount Requested from HUD; and 6. Reallocated Funds +/-.	Yes
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1E-5c.	Web Posting of CoC-Approved Consolidated Application 2 Days Before CoC Program Competition Application Submission Deadline.	
	NOFO Section V.B.2.g. and 24 CFR 578.95.	
	You must upload the Web Posting–CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.	

	Enter the date your CoC posted the CoC-approved Consolidated Application on the CoC’s website or partner’s website—which included: 1. the CoC Application; and 2. Priority Listings for Reallocation forms and all New, Renewal, and Replacement Project Listings.	11/08/2024
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1E-5d.	Notification to Community Members and Key Stakeholders by Email that the CoC-Approved Consolidated Application is Posted on Website.	
	NOFO Section V.B.2.g.	

You must upload the Notification of CoC-Approved Consolidated Application attachment to the 4B. Attachments Screen.

	Enter the date your CoC notified community members and key stakeholders that the CoC-approved Consolidated Application was posted on your CoC's website or partner's website.	11/08/2024
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2A. Homeless Management Information System (HMIS) Implementation

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2A-1.	HMIS Vendor.	
	Not Scored—For Information Only	

	Enter the name of the HMIS Vendor your CoC is currently using.	WellSky
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2A-2.	HMIS Implementation Coverage Area.	
	Not Scored—For Information Only	

	Select from dropdown menu your CoC's HMIS coverage area.	Single CoC
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2A-3.	HIC Data Submission in HDX.	
	NOFO Section V.B.3.a.	

	Enter the date your CoC submitted its 2024 HIC data into HDX.	05/10/2024
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2A-4.	Comparable Databases for DV Providers—CoC and HMIS Lead Supporting Data Collection and Data Submission by Victim Service Providers.	
	NOFO Section V.B.3.b.	

	In the field below:	
1.	describe actions your CoC and HMIS Lead have taken to ensure DV housing and service providers in your CoC collect data in HMIS comparable databases; and	
2.	state whether DV housing and service providers in your CoC are using a HUD-compliant comparable database—compliant with the FY 2024 HMIS Data Standards.	

(limit 2,500 characters)

1) In the NC-516 region, Victim Service Providers are using Osnum, an HMIS comparable database created by the North Carolina Coalition Against Domestic Violence (NCCADV) in partnership with the Governor’s Crime Commission and the NC Council for Women. Osnum is tailored to meet the specific needs of domestic violence and sexual assault clients, enabling service providers to effectively collect and manage data while prioritizing client confidentiality and identity protection. The system allows DV agencies to submit de-identified aggregate data, which is essential for accurately reporting the number of clients and children impacted by domestic violence, sexual assault, and human trafficking in the region. This functionality is vital for understanding the extent of these issues and advocating for the necessary resources.

Staff from NC 516, the NC HMIS Lead agency MCAH (Michigan Coalition Against Homelessness), along with NCCADV, are actively working to improve the comparable database's coverage statewide. Recently, our domestic violence service providers attended a presentation by Green River, who outlined the Open Path Data Warehouse. This platform may provide a VAWA-compliant page to facilitate the coordinated entry process. These collaborative efforts are focused on enhancing data collection and reporting for DV service providers, to ensure thorough and confidential tracking of client interactions and services offered.

2) Yes, the DV housing and service providers in our CoC are using Osnum, an HMIS comparable database that is compliant with the 2024 HMIS Data Standards. Osnum has developed the SAGE report, which adheres to the required HUD Data Standards. These standards enable DV providers to submit their Transitional Housing (TH), Rapid Re-Housing (RRH), and Permanent Supportive Housing (PSH) Annual Progress Reports to HUD. Additionally, the data collected through Osnum is utilized by the Northwest Continuum of Care and the HMIS Lead Agency for de-identified data reports, including the Consolidated Annual Performance and Evaluation Report (CAPER) submitted each year. This ensures that DV providers are meeting HUD compliance requirements while effectively tracking and reporting client data.

2A-5.	Bed Coverage Rate—Using HIC, HMIS Data—CoC Merger Bonus Points.	
	NOFO Section V.B.3.c. and V.B.7.	

Using the 2024 HDX Competition Report we issued your CoC, enter data in the chart below by project type:

Project Type	Adjusted Total Year-Round, Current Non-VSP Beds [Column F of HDX Report]	Adjusted Total Year-Round, Current VSP Beds [Column K of HDX Report]	Total Year-Round, Current, HMIS Beds and VSP Beds in an HMIS Comparable Database [Column M of HDX Report]	HMIS and Comparable Database Coverage Rate [Column O of HDX Report]
1. Emergency Shelter (ES) beds	134	15	76	63.90%
2. Safe Haven (SH) beds	0	0	0	0.00%
3. Transitional Housing (TH) beds	33	8	25	100.00%

4. Rapid Re-Housing (RRH) beds	32	0	32	100.00%
5. Permanent Supportive Housing (PSH) beds	54	8	46	100.00%
6. Other Permanent Housing (OPH) beds	0	0	0	0.00%

2A-5a.	Partial Credit for Bed Coverage Rates at or Below 84.99 for Any Project Type in Question 2A-5.
	NOFO Section V.B.3.c.

For each project type with a bed coverage rate that is at or below 84.99 percent in question 2A-5, describe:

1.	steps your CoC will take over the next 12 months to increase the bed coverage rate to at least 85 percent for that project type; and
2.	how your CoC will implement the steps described to increase bed coverage to at least 85 percent.

(limit 2,500 characters)

1) To increase the bed coverage rate to at least 85% for Emergency Shelter beds in the Northwest CoC, the following steps will be taken over the next 12 months. The HMIS Lead will engage with private shelters that currently do not utilize HMIS, to explore the possibility of enrolling their beds in HMIS or transitioning to a comparable database. The goal will be to bring these beds into the HMIS system, increasing the overall bed coverage rate for the CoC. The hotel beds currently used by school systems in two counties will be a primary focus. These beds are not currently included in HMIS, though they are counted in the HIC. The NWCoC will work with the local school districts to ensure that these hotel stays are tracked in HMIS. Outreach will be conducted to enroll families using these beds into CoC projects that are HMIS-compliant, ensuring these beds are fully accounted for in the bed coverage rate. The Northwest CoC Outreach and Coordinated Entry (CE) workers will continue their efforts to partner with non-HMIS participating shelters and services. Projects will provide outreach to clients using non-HMIS beds, helping to enroll program participants into other CoC projects that are tracked in HMIS. This will include offering resources, support, and guidance to encourage participation in HMIS, ensuring that more beds are included in the system.

2) The CoC will provide ongoing education and technical assistance to both existing and new shelter providers on the importance of HMIS participation, the benefits of data collection, and how it helps secure funding and improve services for homeless populations. This will include hosting regular HMIS training sessions for shelter providers that are not currently using HMIS or comparable systems. The HMIS Lead will monitor progress throughout the year and provide quarterly updates on the bed coverage rate. Any obstacles or challenges to increasing bed participation will be identified early, and the CoC will adjust strategies as needed to ensure the 85% target is met.

2A-6.	Longitudinal System Analysis (LSA) Submission in HDX 2.0.
	NOFO Section V.B.3.d.
	You must upload your CoC's FY 2024 HDX Competition Report to the 4B. Attachments Screen.

Did your CoC submit at least two usable LSA data files to HUD in HDX 2.0 by January 24, 2024, 11:59 p.m. EST?	Yes
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2B. Continuum of Care (CoC) Point-in-Time (PIT) Count

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2B-1.	PIT Count Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC conducted its 2024 PIT count.	01/31/2024
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2B-2.	PIT Count Data–HDX Submission Date.	
	NOFO Section V.B.4.a	

	Enter the date your CoC submitted its 2024 PIT count data in HDX.	05/10/2024
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2B-3.	PIT Count–Effectively Counting Youth in Your CoC’s Most Recent Unsheltered PIT Count.	
	NOFO Section V.B.4.b.	

	Describe in the field below how your CoC:	
1.	engaged unaccompanied youth and youth serving organizations in your CoC’s most recent PIT count planning process;	
2.	worked with unaccompanied youth and youth serving organizations to select locations where homeless youth are most likely to be identified during your CoC’s most recent PIT count planning process; and	
3.	included youth experiencing homelessness as counters during your CoC’s most recent unsheltered PIT count.	

(limit 2,500 characters)

1. The Northwest Continuum of Care (CoC) collaborated with a variety of local agencies to support the annual Point-in-Time (PIT) count and Homelessness Inventory Count (HIC) in a seven-county region. These agencies included county and local school social workers, McKinney-Vento homeless liaisons, Department of Social Services Child Protective Services (DSS) staff, and youth development professionals. These agencies were crucial in identifying and engaging unaccompanied youth. To ensure an effective PIT count, the Northwest CoC provided training, materials, and direct support to help these agencies carry out the count and engage with youth prior to and on the night of the count. Their trust and experience made them the most effective at engaging unaccompanied youth and ensuring their inclusion in the count.
2. As part of the PIT planning process, the Northwest CoC engaged a broad network of agencies, including DSS, school personnel, and youth training program providers, to identify additional community-based service providers that homeless youth, particularly those who had exited the school system or foster care, might access for support. These service providers included food pantries, religious organizations, and local community spaces such as parks, college or public libraries, and recreational centers. The goal was to identify locations where homeless youth were likely to be found, ensuring that these areas were included in the PIT count. By working directly with organizations that have established relationships with unaccompanied youth, the CoC was able to pinpoint additional sites where homeless youth may visit and where outreach could be focused.
3. As part of the PIT planning process, the Northwest CoC sought information from youth and young adults currently engaged in services, as well as participants enrolled in housing programs, about the locations of unsheltered youth. The information provided by these youth was invaluable in helping outreach workers identify potential camping locations and/or encampments where unsheltered youth might be found. While the Northwest CoC typically reports a low count of unsheltered and unaccompanied youth, efforts were made to ensure that the count was as comprehensive as possible. Information about the PIT count was widely distributed throughout the seven-county region to increase awareness and encourage youth participation.

2B-4.	PIT Count—Methodology Change—CoC Merger Bonus Points.	
	NOFO Section V.B.5.a and V.B.7.c.	
	In the field below:	
	1. describe any changes your CoC made to your sheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	2. describe any changes your CoC made to your unsheltered PIT count implementation, including methodology or data quality changes between 2023 and 2024, if applicable;	
	3. describe whether your CoC's PIT count was affected by people displaced either from a natural disaster or seeking short-term shelter or housing assistance who recently arrived in your CoCs' geographic; and	
	4. describe how the changes affected your CoC's PIT count results; or	
	5. state "Not Applicable" if there were no changes or if you did not conduct an unsheltered PIT count in 2024.	

(limit 2,500 characters)

Not Applicable.

2C. System Performance

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

2C-1.	Reducing the Number of First Time Homeless—Risk Factors Your CoC Uses.	
	NOFO Section V.B.5.b.	
	In the field below:	
1.	describe how your CoC determined the risk factors to identify persons experiencing homelessness for the first time;	
2.	describe your CoC’s strategies to address individuals and families at risk of becoming homeless; and	
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the number of individuals and families experiencing homelessness for the first time	

(limit 2,500 characters)

1) The Northwest Continuum of Care (NWCoC) uses a Coordinated Entry Pre-screen tool to identify individuals or families who are either becoming homeless for the first time or are at imminent risk of homelessness. The goal of this tool is to intervene early, divert people from entering the homelessness system when possible, and connect them to appropriate resources based on their specific needs.

The risk factors associated with first-time homelessness are carefully evaluated during the Pre-screening process to identify households most at risk of losing their housing. These factors include; loss of income or job instability, cost-burdened housing where individuals spend more than 30% of their income on rent, financial instability, such as a lack of savings or access to emergency funds which can prevent households from managing unexpected expenses, trauma history, including experiences of domestic violence or family violence, physical and mental health disabling conditions, and lack of family and community support. Each of these risk factors is thoroughly assessed to ensure that appropriate interventions and resources are provided to prevent first-time homelessness.

2) By using this Pre-screen tool, the NWCoC aims to intervene early and connect individuals and families with the necessary resources—whether to prevent them from becoming homeless initially, or to quickly address needs if they are actively experiencing homelessness. This proactive approach helps reduce the number of individuals and families who experience prolonged homelessness by addressing risk factors and connecting them to both preventive and supportive services.

For individuals or families who are identified as being at imminent risk of homelessness but are not yet homeless, referrals are made to available local Crisis Assistance programs. These programs are designed to divert households from entering the homelessness response system by providing short-term support (such as financial assistance or housing stabilization services) to prevent eviction or loss of housing.

3) The Northwest CoC Lead agency, Hospitality House of Northwest NC, oversees the CoC’s strategy to reduce the number of persons experiencing homelessness for the first time.

2C-1a.	Impact of Displaced Persons on Number of First Time Homeless.	
	NOFO Section V.B.5.b	

Was your CoC’s Number of First Time Homeless [metric 5.2] affected by the number of persons seeking short-term shelter or housing assistance displaced due to:

1.	natural disasters?	No
2.	having recently arrived in your CoC’s geographic area?	No

2C-2.	Reducing Length of Time Homeless—CoC’s Strategy.	
	NOFO Section V.B.5.c.	

In the field below:

1.	describe your CoC’s strategy to reduce the length of time individuals and persons in families remain homeless;	
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2.	describe how your CoC identifies and houses individuals and persons in families with the longest lengths of time homeless; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to reduce the length of time individuals and families remain homeless.

(limit 2,500 characters)

1) The Northwest Continuum of Care (NWCoC) continues to implement a plan designed to reduce the length of time households experience homelessness by prioritizing those with the highest service needs, greatest vulnerability, and the longest length of time (LOT) homeless. For households with lower priority, referrals to other appropriate housing options, such as Housing Choice Vouchers (HCV) and income-based housing, are made. Households with the highest vulnerability and LOT, in accordance with the Order of Priority, are referred to housing programs based on factors such as service needs, disability, and acuity, to determine the appropriate housing solution and ensure a successful housing plan.

NWCoC reviews data regularly and has seen positive outcomes from this strategy, but the CoC is committed to continually refining our approach to strengthen the impact. NC-516 is placing additional focus on length of time homeless (LOT) as a critical factor and is paying particular attention to the aging population (ages 62 and over), who often face unique barriers in accessing housing and supportive services. This refined approach helps address the specific needs of older adults experiencing homelessness. Through ongoing evaluation and adaptation, NWCoC aims to reduce the length of time individuals and families remain homeless and improve outcomes for the most vulnerable populations.

2) When a household is identified as literally homeless or fleeing domestic violence, providers work to determine the approximate start date of homelessness and to understand the individual's specific needs, barriers, and homeless history, including any episodes of homelessness within the last three years. Each household then completes an assessment to evaluate their needs, vulnerability, and to determine the appropriate housing intervention. This assessment and resulting information are documented in the by-name list (BNL), and a homeless history is established. Households with low vulnerability or shortest LOT based on the assessment and documented homeless history, the NWCoC connects them to resources like HCV, income-based housing, or other forms of assistance that help move them into permanent housing. For households experiencing chronic homelessness, the NWCoC prioritizes them for placement in housing programs. These households are also identified and tracked on the BNL for priority housing placement.

3) The Northwest CoC Lead/Executive Director, Hospitality House of NWNC.

2C-3.	Successful Permanent Housing Placement or Retention –CoC's Strategy.	
	NOFO Section V.B.5.d.	

In the field below:

1.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in emergency shelter, safe havens, transitional housing, and rapid rehousing exit to permanent housing destinations;
2.	describe your CoC's strategy to increase the rate that individuals and persons in families residing in permanent housing projects retain their permanent housing or exit to permanent housing destinations; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC's strategy to increase the rate that individuals and families exit to or retain permanent housing.

(limit 2,500 characters)

1) The NWCoC has implemented several strategies aimed at increasing the rate at which individuals/families in housing programs successfully exit to permanent housing destinations. These strategies include landlord recruitment, which helps expand the available rental units for program participants, and building strong community relationships with affordable housing providers to increase housing options. Monthly meetings with the Public Housing Authority (PHA) connect households to critical resources such as Housing Choice Vouchers (HCVs) as well as leveraging the Homeless Admission Preference to prioritize these households. Additionally, NWCoC focuses on identifying low-income and tax credit-targeted housing units, making housing accessible to households both with and without disabilities.

The NWCoC’s Rapid Rehousing (RRH) projects are a key component of these strategies, securing voucher assistance for households to ensure long-term housing affordability even after the program ends. This helps households transition into stable housing without returning to homelessness. In the middle of an affordable housing crisis these strategies have proven effective in increasing the number of successful exits to permanent housing.

2) The Northwest Continuum of Care (NWCoC) provides Permanent Supportive Housing (PSH) through service providers that offer case management aimed at improving housing retention and producing positive outcomes for program participants. The focus is on households with complex service needs, helping them maintain housing stability by providing the support they need to maintain permanent housing.

One of the key strategies used by the NWCoC is the “Moving On” strategy, which is implemented in partnership with the Public Housing Authority (PHA). This strategy helps to transition households who no longer need intensive case management into independent living, opening up resources for those who still require higher levels of support.

Homeless Prevention services and financial assistance are available post-exit to address any crisis, preventing individuals and families from returning to homelessness. Wrap-around services are offered to support ongoing needs, including mental health, substance use, employment, health care, and food access. Case management follow-up is available for six months after program exit to provide resources as needed to ensure housing retention.

3) Northwest Lead Agency, Hospitality House of NWNC.

2C-4.	Reducing Returns to Homelessness—CoC’s Strategy.	
	NOFO Section V.B.5.e.	

In the field below:

1.	describe your CoC’s strategy to identify individuals and families who return to homelessness;
2.	describe your CoC’s strategy to reduce the rate that individuals and families return to homelessness; and
3.	provide the name of the organization or position title that is responsible for overseeing your CoC’s strategy to reduce the rate individuals and persons in families return to homelessness.

(limit 2,500 characters)

1) The Northwest Continuum of Care (NWCoC) uses a multi-layered approach to identify individuals and families who have returned to homelessness. This approach involves the use of outreach teams and emergency shelter program case managers, who actively engage with clients and monitor returns to homelessness. Additionally, NWCoC maintains strong relationships with local landlords and the Public Housing Authority (PHA), which helps track when a household has returned to homelessness. Regular monthly meetings with local agencies further enhance communication and collaboration, ensuring that any instances of returns to homelessness are identified. Another valuable tool is the HMIS (Homeless Management Information System) Data Warehouse, which has a feature to create a cohort that can be accessed by other participating agencies. This system allows agencies to track returns to homelessness more efficiently and enables quick communication. For example, if a case note is made indicating that a household has returned to homelessness, the system automatically notifies all relevant participants by email.

2) The Northwest Continuum of Care (NWCoC) utilizes several strategies to reduce the rate of returns to homelessness by focusing on key areas that provide ongoing support and resources for households exiting the system. These efforts are improving participants' access to resources and increasing awareness of available homeless prevention and diversion assistance, ensuring that they have the tools and knowledge to avoid future homelessness. Additionally, building strong community partnerships with housing programs, service agencies, and landlords plays a critical role in supporting households as they transition out of homelessness. The NWCoC's strategy emphasizes that community-wide supportive services remain available not only during program participation but also beyond program exit. This includes six-month follow-up services to identify households that may be at risk of returning to homelessness. During this follow-up period, Service Coordinators and case managers from all program types provide ongoing support, ensuring that former participants continue to receive necessary services and assistance. By maintaining this connection, NWCoC can help households address any challenges they may face and provide continued resources to ensure long-term housing stability.

3. Northwest Lead Agency, Hospitality House of NWNC.

2C-5.	Increasing Employment Cash Income—CoC's Strategy.	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access employment cash sources;	
2.	describe how your CoC works with mainstream employment organizations to help individuals and families experiencing homelessness increase their employment cash income; and	
3.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase income from employment.	

(limit 2,500 characters)

- 1) The Northwest Continuum of Care (NWCoC) has developed a comprehensive strategy to help participants access and increase their employment income. This strategy includes Community Job Boards. NWCoC partners with local organizations and businesses to ensure job openings are accessible to participants, creating a centralized location where they can find employment opportunities. Case managers work closely with participants to assess their skills, interests, and barriers to employment, providing individualized support and helping connect them to relevant job opportunities. The CoC partners with Vocational Rehabilitation and Independent Living (VR), NCWorks Career Center and Watauga Opportunities that specialize in supporting individuals with employment barriers, such as lack of education, skills, or experience. The CoC has a SOAR (SSI/SSDI Outreach, Access, and Recovery) trained coordinator who can assist in filing for SSI/SSDI.
- 2) The NWCoC collaborates with mainstream employment organizations such as NCWorks and Goodwill to offer on-site workshops designed to help participants increase their employment income. These workshops provide a range of services, including case management, life skills training, and financial budgeting. The workshops also connect participants with educational and employment opportunities, offering job readiness training, resume assistance, and direct employer referrals to facilitate job placements. Additionally, NWCoC has partnered with the Salvation Army Christmas Program to host an annual job fair at the shelter during the Christmas season, providing participants with further opportunities to connect with employers and secure employment. Through these partnerships and services, NWCoC helps individuals and families experiencing homelessness to improve their employability, increase their income, and move toward long-term financial stability.
- 3) NWCoC Lead Agency, Hospitality House of Northwest North Carolina.

2C-5a.	Increasing Non-employment Cash Income—CoC's Strategy	
	NOFO Section V.B.5.f.	
	In the field below:	
1.	describe your CoC's strategy to access non-employment cash income; and	
2.	provide the organization name or position title that is responsible for overseeing your CoC's strategy to increase non-employment cash income.	

(limit 2,500 characters)

1) The Northwest Continuum of Care has a strategy to ensure low- to no-income participants can increase their non-employment cash income. NWCoC provides direct assistance with enrollment in programs like SNAP (Supplemental Nutrition Assistance Program), TANF (Temporary Assistance for Needy Families), and WIC (Women, Infants, and Children). A Veteran Services provider from ABCCM (Asheville Buncombe County Christian Ministries) assists with obtaining VA benefits and securing service-connected disability benefits, The CoC has a certified SOAR worker (SSI/SSDI Outreach, Access, and Recovery) who facilitates SSI/SSDI filing, and a Care Coordinator who can assist with Medicaid/Medicare enrollment. NWCoC refers homeless youth (ages 16-26) with a history of foster care placement to the Department of Social Services for Independent Living Services (NC LINKS). These services provide tuition assistance, case management, budgeting, and an annual financial stipend. NC-516 guides participants who have been denied benefits or have encountered 90-day limits to re-apply, with support available for documentation, administrative appeals, and transportation assistance to remove obstacles to eligibility. By providing these services and fostering collaboration with entitlement agencies, NWCoC ensures that all program participants can access non-employment cash sources when applicable to improve their financial stability and reduce the barriers they face in achieving long-term self-sufficiency.

2) NWCoC Lead Agency, Hospitality House of Northwest North Carolina.

3A. Coordination with Housing and Healthcare

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3A-1.	New PH-PSH/PH-RRH Project–Leveraging Housing Resources.	
	NOFO Section V.B.6.a.	
	You must upload the Housing Leveraging Commitment attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses housing subsidies or subsidized housing units which are not funded through the CoC or ESG Programs to help individuals and families experiencing homelessness?	Yes
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3A-2.	New PH-PSH/PH-RRH Project–Leveraging Healthcare Resources.	
	NOFO Section V.B.6.b.	
	You must upload the Healthcare Formal Agreements attachment to the 4B. Attachments Screen.	

	Is your CoC applying for a new PH-PSH or PH-RRH project that uses healthcare resources to help individuals and families experiencing homelessness?	Yes
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3A-3.	Leveraging Housing/Healthcare Resources–List of Projects.	
	NOFO Sections V.B.6.a. and V.B.6.b.	

If you selected yes to questions 3A-1. or 3A-2., use the list feature icon to enter information about each project application you intend for HUD to evaluate to determine if they meet the criteria.

Project Name	Project Type	Rank Number	Leverage Type
OASIS CoC Bonus P...	PH-PSH	11	Both

3A-3. List of Projects.

1. What is the name of the new project? OASIS CoC Bonus PSH Fy24 (PSH Expansion)
2. Enter the Unique Entity Identifier (UEI): QMX8TKAPHB51
3. Select the new project type: PH-PSH
4. Enter the rank number of the project on your CoC's Priority Listing: 11
5. Select the type of leverage: Both

3B. New Projects With Rehabilitation/New Construction Costs

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3B-1.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

Is your CoC requesting funding for any new project application requesting \$200,000 or more in funding for housing rehabilitation or new construction?	No
--	----

3B-2.	Rehabilitation/New Construction Costs–New Projects.	
	NOFO Section V.B.1.r.	

If you answered yes to question 3B-1, describe in the field below actions CoC Program-funded project applicants will take to comply with:

1.	Section 3 of the Housing and Urban Development Act of 1968 (12 U.S.C. 1701u); and
2.	HUD’s implementing rules at 24 CFR part 75 to provide employment and training opportunities for low- and very-low-income persons, as well as contracting and other economic opportunities for businesses that provide economic opportunities to low- and very-low-income persons.

(limit 2,500 characters)

3C. Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

3C-1.	Designating SSO/TH/Joint TH and PH-RRH Component Projects to Serve Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

	Is your CoC requesting to designate one or more of its SSO, TH, or Joint TH and PH-RRH component projects to serve families with children or youth experiencing homelessness as defined by other Federal statutes?	No
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3C-2.	Cost Effectiveness of Serving Persons Experiencing Homelessness as Defined by Other Federal Statutes.	
	NOFO Section V.F.	

You must upload the Project List for Other Federal Statutes attachment to the 4B. Attachments Screen.

If you answered yes to question 3C-1, describe in the field below:

1.	how serving this population is of equal or greater priority, which means that it is equally or more cost effective in meeting the overall goals and objectives of the plan submitted under Section 427(b)(1)(B) of the Act, especially with respect to children and unaccompanied youth than serving the homeless as defined in paragraphs (1), (2), and (4) of the definition of homeless in 24 CFR 578.3; and
2.	how your CoC will meet requirements described in Section 427(b)(1)(F) of the Act.

(limit 2,500 characters)

4A. DV Bonus Project Applicants for New DV Bonus Funding

HUD publishes resources on the HUD.gov website at CoC Program Competition to assist you in completing the CoC Application. Resources include:

- Notice of Funding Opportunity (NOFO) Continuum of Care Competition and Noncompetitive Award of Youth Homeless Demonstration Program Renewal and Replacement Grants;
- 24 CFR part 578;
- FY 2024 CoC Application Navigational Guide;
- Section 3 Resources;
- PHA Crosswalk; and
- Frequently Asked Questions

4A-1.	New DV Bonus Project Applicants.	
	NOFO Section I.B.3.j.	

	Did your CoC submit one or more new project applications for DV Bonus Funding?		Yes
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4A-1a.	DV Bonus Project Types.	
	NOFO Section I.B.3.j.	

Select yes or no in the chart below to indicate the type(s) of new DV Bonus project(s) your CoC included in its FY 2024 Priority Listing.

	Project Type	
1.	SSO Coordinated Entry	No
2.	PH-RRH or Joint TH and PH-RRH Component	Yes

You must click "Save" after selecting Yes for element 1 SSO Coordinated Entry to view questions 4A-2, 4A-2a. and 4A-2b.

4A-3.	Data Assessing Need for New DV Bonus Housing Projects in Your CoC's Geographic Area.	
	NOFO Section I.B.3.j.(1)(c) and I.B.3.j.(3)(c)	

1.	Enter the number of survivors that need housing or services:	1,570
2.	Enter the number of survivors your CoC is currently serving:	1,270
3.	Unmet Need:	300

4A-3a.	How Your CoC Calculated Local Need for New DV Bonus Housing Projects.	
	NOFO Section I.B.3.j.(1)(c)	
	Describe in the field below:	
	1. how your CoC calculated the number of DV survivors needing housing or services in question 4A-3 element 1 and element 2; and	
	2. the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects); or	
	3. if your CoC is unable to meet the needs of all survivors please explain in your response all barriers to meeting those needs.	

(limit 2,500 characters)

1) DV agencies submit de-identified aggregate data to the NC Council for Women (NCCFW) to report the number of clients and children experiencing domestic violence, sexual assault, dating violence, and stalking. In 2022-2023, DV agencies in the NWCoC region reported they served 1,270 clients, answered over 3,517 crisis calls, and 384 of these clients identified as homeless or displaced needing housing/services. The unmet need tracked through this annual report identified 300 clients and children in need of housing that were referred to other shelters in the CoC or placed in hotels as emergency shelters were at capacity. Data tracked in the Osnium database, calculating the percent of households securing a protective order and safely returning home, households unsafe to remain in the same County as their abuser, and households who chose to relocate to be near friends/family. The CoC identified 24 households ready to access PSH/RRH housing while only 6 could be served which represents 25% of unmet need. Domestic violence, sexual assault, and human trafficking continue to pose significant problems both leading to homelessness and impacting those experiencing homelessness, and the effects are often amplified in rural regions like NWCoC. Limited access to support services for victims, familial connections with those in positions of authority, distance, transportation barriers, the stigma of abuse, lack of available shelters, and poverty as a barrier to care, among other challenges faced in a rural community were only exacerbated by the pandemic. Since 2014, there has been a 50% decrease in the number of ES beds for victims of domestic violence, stalking, and dating violence in the NWCoC region. Two NWCoC region DV agencies permanently closed their shelters during the pandemic, resulting in a 200% increase in requests to neighboring shelters.

2) The Housing Inventory Chart has documented the decrease in ES beds and NWCoC is tracking this unmet need for victims with aggregate data from the DV providers database, Osnium, an HMIS comparable database.

3) N/A

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Use the list feature icon to enter information on each unique project applicant applying for New PH-RRH and Joint TH and PH-RRH Component DV Bonus projects—only enter project applicant information once, regardless of how many DV Bonus projects that applicant is applying for.

Applicant Name
OASIS, Inc.

Project Applicants Applying for New PH-RRH and Joint TH and PH-RRH DV Bonus Projects

4A-3b.	Information About Unique Project Applicant Requesting New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)	

Enter information in the chart below on the project applicant that applied for one or more New DV Bonus housing projects included on your CoC's FY 2024 Priority Listing for New Projects:

1.	Applicant Name	OASIS, Inc.
2.	Rate of Housing Placement of DV Survivors–Percentage	25%
3.	Rate of Housing Retention of DV Survivors–Percentage	96%

4A-3b.1.	Applicant's Housing Placement and Retention Data Explanation.	
	NOFO Section I.B.3.j.(1)(d)	

For the rate of housing placement and rate of housing retention of DV survivors reported in question 4B-3b., describe in the field below:

1.	how the project applicant calculated the rate of housing placement;
2.	whether the rate for housing placement accounts for exits to safe housing destinations;
3.	how the project applicant calculated the rate of housing retention; and
4.	the data source (e.g., comparable databases, other administrative data, external data source, HMIS for non-DV projects).

(limit 1,500 characters)

1. OASIS tracks client records in Osnum, the HMIS comparable database used by the Housing Coordinator (HC) and the Rapid Rehousing Coordinator (RRC) to maintain information regarding housing placement, retention, and exits. The rate of housing placement percentages is calculated by recording the number of clients referred to PSH/TH, and dividing by the number of clients entered into those programs over the year.
2. In 2022-23, 96% of OASIS PSH and TH clients exited to permanent safe housing. The HC and RRC track weekly case management activities to support clients retaining permanent housing and support program participants' progress toward their goals, connection to community resources, and increases in income to maintain stable housing. When program participants exit housing programs, exit surveys track the type of housing the household exits too and whether further subsidy is provided/secured.
3. OASIS calculates the rate of housing retention by tracking destinations through Osnum and differentiating the destinations between various types of exits. In the PSH/TH program, 96% remained in permanent safe housing and 4% exited the program with destinations reported in the Annual Performance Report to ensure accurate tracking of housing retention.
4. OASIS tracks client records in Osnum about the client's safety plan, vulnerability, length of homelessness assessment, lethality assessment, current resources/services, and challenges to obtaining permanent safe housing.

4A-3c.	Applicant's Experience Housing DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below how the project applicant:	
1.	ensured DV survivors experiencing homelessness were quickly moved into safe affordable housing;	
2.	prioritized survivors—you must address the process the project applicant used, e.g., Coordinated Entry, prioritization list, CoC's emergency transfer plan;	
3.	determined survivors' supportive services needs;	
4.	connected survivors to supportive services; and	
5.	moved survivors from assisted housing to housing they could sustain—address housing stability after the housing subsidy ends.	

(limit 2,500 characters)

- 1) OASIS utilizes the NC 516 Coordinated Entry and Assessment Parallel CE system (PCES) for victim service providers (VSP) to ensure that survivors from across the NWCoC have low-barrier, streamlined access to all housing/services available within the seven-county region. Additionally, if an Emergency Transfer is requested, Oasis meets with NWCoC members for an emergency meeting to determine availability of an external transfer/alternate unit within NC 516's inventory. All ET requests receive priority over other housing placements in CE for which the ET household meets all eligibility criteria.
- 2) NWCoC adopted a Coordinated Entry (CE) policy that codified a parallel CE system exclusively for victim service/housing providers, a NWCoC VAWA policy consistent with the VAWA Reauthorization Act, and a NWCoC Emergency Transfer (ET) Plan consistent with 24 CFR 578.99(j). Survivors are prioritized in the CE process by use of the Danger Assessment to determine risk of lethality and a standardized assessment tool. All covered programs have approved forms and protocols for administering housing programs to ensure participant safety, confidentiality, and equal access to services.
- 3) Case managers offer weekly case management for each survivor to identify goals, resources, and barriers to accessing support services and housing. Program participants work with case managers to self-determine which supportive services they need/want. Case managers help empower survivors by providing information on all resources available and warm referrals to mainstream community partners.
- 4) Case managers connect survivors with services including, but not limited to, the Department of Social Services, local mental health and medical providers, vocational rehabilitation, financial literacy sources, childcare and supplies distributors, food banks, and other local resources according to the client's need and preference. Oasis' long-standing involvement in NC 516 has led to relationships with social service agencies to ensure connection to services and warm handoffs.
- 5) Case managers assist survivors in applying for vouchers upon entry into the RRH program. NWRHA has both a homeless preference as well as a DV preference. For survivor households who are not currently eligible for voucher assistance, the HC works with the PHA to determine the reason for ineligibility (drug charges, violence, non-payment) and resolve barriers to support housing stability beyond the RRH financial assistance.

4A-3d.	Applicant's Experience in Ensuring DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of how the project applicant ensured the safety and confidentiality of DV survivors experiencing homelessness by:	
1.	taking steps to ensure privacy/confidentiality during the intake and interview process to minimize potential coercion of survivors;	
2.	making determinations and placements into safe housing;	
3.	keeping survivors' information and locations confidential;	
4.	training staff on safety and confidentiality policies and practices; and	
5.	taking security measures for units (congregate or scattered site), that support survivors' physical safety and location confidentiality.	

(limit 2,500 characters)

- 1) OASIS provides private, secure, spaces to meet with survivors in offices located in Watauga and Avery County that have double locked doors, and an alternate entrance with an intercom where survivors can enter the building without being seen. Staff meets survivors in other safe locations as needed or requested.
- 2) Safety is the primary factor when helping survivors determine which housing programs would be most appropriate for the individual or family. Advocates work with survivors to complete the Danger Assessment tool to assess the potential lethality of their situation and adequately plan for safe housing options. If a high lethality risk is present, the family may remain in the emergency shelter which is equipped with over \$120,000 in security equipment and safety features.
- 3) OASIS requires a signed, legally binding Assurance of Confidentiality from all leasing agents. OASIS maintains physical files and virtual files through the secure database, OSNIUM. All locations of shelter and other scattered-site units remain undisclosed to the public. If a survivor determines they are not safe remaining in the community, OASIS assists the survivor in relocating to another area and connects them with local domestic violence resources in their new community of choice.
- 4) All staff complete an extensive training program and regularly complete additional training on the latest requirements regarding confidentiality. Training programs consist of education modules developed by the North Carolina Coalition Against Domestic Violence, and new staff shadow staff and client interactions until the new staff member's supervisor approves them to work with survivors one-on-one. Staff are required to neither confirm nor deny involvement with any person to a third-party seeking information without a signed Release of Information from the survivor.
- 5) While OASIS does not own the program units, the agency purchases security features for the apartments for those participants who need/request additional security such as motion lights, security cameras, security hardware for doors/windows, and provides cell phone minutes for phones to communicate directly with law enforcement. The TH and PSH units operated by OASIS are less than half a mile from the Watauga County Sheriff department and officers drive by the units several times per day. Households may also use the State's The Address Confidentiality Program which helps victims keep abusers from discovering their new address.

4A-3d.1.	Applicant's Experience in Evaluating Its Ability to Ensure DV Survivors' Safety.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below how the project evaluated its ability to ensure the safety of DV survivors the project served in the project, including any areas identified for improvement throughout the project's operation.

(limit 2,500 characters)

OASIS has provided services to survivors, with extensive experience prioritizing safety and confidentiality in all services for 45 years. Over the past year, OASIS provided services for 490 clients and children. As part of the evaluation of services, staff provide housing survivors and program participants with surveys on service experience. Two of the questions asked are "do you feel as though you have the skills to establish a safer home after receiving services from OASIS?", and "because of the services you have received through OASIS, do you feel you know more ways to plan for your safety?" The first thing advocates do when working with a survivor is assess immediate safety. If the survivor is unsafe and identifies calling law enforcement (LE) as a safe option, OASIS Advocates will contact LE for or with the survivor to remove them from the unsafe location. When time and safety allow, OASIS advocates are certified to perform the Danger Assessment, a tool that can help survivors understand the potential lethality of their situation.

The advocate helps interpret the results of the assessment to support the survivor in developing a safety plan and determine which housing options are available. OASIS provides personalized safety planning by presenting options to the survivor and allowing them to choose what helps them feel safe. Possible security items include: enforced security bars for entryways, window locks to secure windows, self-install security cameras, motion lights for additional visibility, an additional door lock, etc. When OASIS cannot provide this financial assistance, case managers are trained to coordinate with local resources to aid the client in obtaining whatever security features are needed. OASIS advocates can help the survivor to communicate with their landlord if they are renting to ensure security additions are acceptable under the terms of their lease. Staff work with LE to offer secure transportation for persons fleeing to the shelter or coordinate with LE in adjacent counties if it is unsafe for the household to remain in the community. If the survivor chooses, OASIS helps pursue a protective order or provide support if they are interested in pursuing criminal charges against the aggressor. The OASIS TH-RRH program provides flexibility for survivors to secure housing in a community where they feel safe and can include the rental unit in the protective order.

4A-3e.	Applicant's Experience in Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below the project applicant's experience in:

- | | |
|----|--|
| 1. | prioritizing placement and stabilization of survivors; |
| 2. | placing survivors in permanent housing; |
| 3. | placing and stabilizing survivors consistent with their preferences; and |

4.	placing and stabilizing survivors consistent with their stated needs.
----	---

(limit 2,500 characters)

- 1) OASIS has provided 24-hour emergency services and undisclosed shelter for victims of interpersonal violence including domestic violence, sexual assault, stalking and sex trafficking, since 1978. In 1997 OASIS expanded to include TH, and in 2004 began offering PSH for individuals and families. OASIS has now operated the Combined Component TH/PH-RRH program for over two years which may provide up to 24 months of combined assistance. Each program component offers unique support and allows for focus on the placement and stabilization of survivors in the manner that meets their needs and aspirations best. OASIS staff are trained in trauma-informed care and vicarious trauma which must be completed by all new staff and interns and OASIS requires at least 20 continuing education hours per year.
- 2) OASIS operates multiple programs with permanent housing options designed to meet survivors' needs including both PSH and RRH. Program staff help complete applications, a housing needs assessment, and work directly with program participants to obtain documentation of their history of homelessness. OASIS participates in the Parallel Coordinated Entry system within the NWCoC and prioritizes rapid permanent housing placements for survivors. The Housing Coordinator (HC) works to move program participants quickly into housing, assists with moving costs, and helps households furnish their living spaces.
- 3) The HC helps survivors set up safety supports based on their preferences including security cameras, doorbells, window alarms, and other safety measures to assure safety in their new residence. The Housing Coordinator is a certified Address Confidentiality Program application assistant and can help clients join the program if they choose.
- 4) The Housing Coordinator assists survivors in completing a comprehensive self-assessment of needs. Staff assist and collaborate with clients to identify potential permanent housing, which may include OASIS specific housing or other CoC programs. OASIS staff can make warm referrals to a number of community partners upon request. Staff provides support including medical and mental healthcare access, immigration, educational goals, food resources, acquiring public assistance such as SNAP and Medicaid/ACA, life skills such as financial and technological literacy, obtaining ID and other necessary documents, judicial advocacy and referrals around DVPO's, custody, divorce, and any educational or basic needs of a household's children.

4A-3f.	Applicant's Experience in Trauma-Informed, Survivor-Centered Approaches.	
	NOFO Section I.B.3.j.(1)(d)	
	Describe in the field below examples of the project applicant's experience using trauma-informed, victim-centered approaches to meet needs of DV survivors by:	
	1. establishing and maintaining an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures survivors and staff interactions are based on equality, and minimize power differentials;	
	2. providing survivors access to information on trauma, e.g., training staff on providing survivors with information on the effects of trauma;	
	3. emphasizing survivors' strengths, e.g., strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans worked towards survivor-defined goals and aspirations;	
	4. centering on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;	

	5. providing a variety of opportunities for survivors' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	6. offering support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

- 1) OASIS emphasizes survivor’s strengths, focuses on trust and safety, collaborates with non-traditional and expanded community support (such as faith communities, friends and families, etc.) and provides culturally competent and sensitive services. OASIS’ “client services statement” focuses on forming a relationship based in partnership and minimizing the power imbalance between advocate and survivor. In an effort to avoid punitive punishments and reactionary responses to issues, OASIS staff follows a survivor-led action plan that assists program participants in identifying the behavior or situation that may threaten safe and stable housing.
- 2) All OASIS staff are trained in trauma-informed care and vicarious trauma as part of the training process completed by new staff and interns, and participate in at least 20 continuing education hours per year. Continuing education comes from a variety of organizations and disciplines, both locally and from state/federal programs. Using the education and resources from these experiences, staff engage survivors about the ways trauma can affect the brain and body and available resources to assist if the support is requested. OASIS offers accessible written materials provided for survivor education by using the comprehensible vocabulary, reading through the document with participants to allow them to ask questions, and providing materials in both English and Spanish, with other translations offered as needed.
- 3) Case managers work from an empowerment model with a strengths-based approach and prioritize the safety of the survivors above all, before developing a survivor-guided goal plan. Participants have the opportunity to continue case management services as long as they desire to meet their needs and support their aspirations. Through an active partnership with our local Federally Qualified Health Center, High Country Community Health, OASIS can quickly connect clients with behavioral and physical health treatment, as well as medication-assisted treatment for substance use disorder. Staff coordinate warm referrals to community social service and employment programs, such as NC Vocational Rehabilitation and NC Work First programming. To assist in coordinating childcare and family-specific support, staff will make referrals to the Children's Council of Watauga County and Blue Ridge Partnership for Children in Avery County.
- 4) OASIS staff and interns complete a 6-part training series through the Office of Civil Rights upon hiring to ensure they are fully informed of federal statutes and regulations that prohibit discrimination and remain in compliance with the CoC requirements on non-discrimination. OASIS staff participate in in-service training from organizations such as Western NC AIDs Project (WNCAP), Interagency Care Management Teams (ICMT) training with a focus on the LGBTQ community, Watauga County Law Enforcement Assisted Diversion (LEAD), and Provide Care, for unintended pregnancy referrals, among others, to ensure staff is prepared to provide culturally competent and equitable access to community resources.
- 5) OASIS hosts a weekly domestic violence expressive arts support group for shelter residents and other survivors in the community to attend if they choose. This group gives the option for participants to use the expressive arts in a therapeutic way while addressing trauma associated with intimate partner violence. OASIS staff considers the importance of a program participant’s spiritual needs and will provide transportation to survivors who wish to attend religious events or services.
- 6) OASIS has a Children’s Program Coordinator (CPC) to provide case management to all families accessing OASIS services. The CPC works closely with The Children’s Council, located in the same building as OASIS offices, to get parents quickly connected to parenting/child care resources. The Children’s

Council offers parenting classes as well as individualized support facilitated by professionals trained in Triple P Parenting methods, Diverse Unified Appropriate Learning (D.U.A.L) half-day pre-school, material parenting resources such as diapers, formula, wipes, etc., and an array of additional resources. OASIS staff maintains a strong relationship with Watauga and Avery County Departments of Social Services (DSS) and participates in case meetings upon client request if the family is actively working with DSS. OASIS offers legal assistance including custody matters to survivors through a grant from the Governor’s Crime Commission where clients can receive free legal advice and assistance with a custody agreement with the unsafe partner.

4A-3g.	Applicant’s Experience Meeting Service Needs of DV Survivors.	
	NOFO Section I.B.3.j.(1)(d)	

Describe in the field below examples of supportive services the project provided to domestic violence survivors while quickly moving them into permanent housing and addressing their safety needs.

(limit 5,000 characters)

OASIS staffs a 24/7/365 crisis line so that trauma-informed support is always available to all community members. Crisis line advocates may assist a survivor in assessing danger, creating safety plans, seeking shelter, whether through OASIS or another provider, and coordinating with law enforcement for transportation when a survivor is ready to flee. Once safe housing has been achieved, survivors can begin to work on moving forward. Survivors work with case managers to identify areas of strength and service needs. While in emergency shelter, case managers take an inventory of current resources available to survivors, help identify unmet needs and outline possible barriers to accessing mainstream resources. Often victims arrive in the emergency shelter with immediate medical or mental health needs and advocates will provide transportation and accompany the survivor to the emergency department in Avery or Watauga counties. If medical or mental health needs are not urgent, advocates will help complete intake paperwork for High Country Community Health (HCCH). OASIS has a partnership through a DOJ grant to pay for behavioral and physical health treatment and dental care and HCCH can support survivors who need medication-assisted treatment for a substance use disorder. HCCH also provides immediate access to vaccines for all household members in the emergency shelter and housing programs. OASIS connects survivors with diabetes education classes, fitness classes, nutritional information and classes at local agencies such as the Health Department, Community Care Clinic, Hunger and Health Coalition, and Wellness Center for survivors to work on personal health goals and prevent long-term medical or mental health issues associated with trauma. Many survivors flee with their children, which may create barriers when seeking employment. Case managers provide warm referrals to local childcare providers, connect parents to local diaper banks, provide financial assistance with childcare supplies, and assist survivors in applying for childcare vouchers and registering their children for school working with the LEA. OASIS employs a Children's Programs Coordinator (CPC), who specializes in supporting parents and children who have survived abuse. The CPC also arranges childcare during OASIS's weekly domestic violence support group, led by a local counselor, so that parents may focus on their own healing during that time. Through a Victims of Crime Act grant, OASIS contracts with local therapists to provide survivors with long-term crisis-intervention counseling. Other referrals may include but are not limited to food resources such as local churches, food banks, and other members of the NWCoC such as Hospitality House or Daymark Recovery. Financial abuse is often a factor in abusive relationships, OASIS works with survivors to support employment goals and educational and life skills through a contract with Hospitality House and a local therapist to provide community empowerment workshops to increase support and access to resources for survivors. Topics include self-care, stress management, budgeting, credit repair and other important life skills. OASIS meets with survivors in group settings and individually to work on budgeting skills and to access services such as bank accounts, community support, and programs like Work First, WIC, SNAP, and Unemployment Benefits. Staff assist survivors in accessing educational services in the community such as the Caldwell Community College/Watauga and Appalachian State University. Staff help survivors identify financial aid, scholarships, and grants available to provide tuition assistance and/or referrals for job counseling programs available in the community through Job Link, Vocational Rehabilitation, NC Works and Watauga Opportunities for clients with Intellectual and Developmental Disabilities. Victims are often re-traumatized through the judicial system and OASIS connects survivors with free legal assistance such as Pisgah Legal Services

and NC Legal Aid. The Family Justice Advocate provides client outreach and advocacy in County courthouses and law enforcement offices for both civil/criminal matters impacting survivors. OASIS advocates assist survivors in filing protective orders, offers support when they pursue criminal charges and the agency has a DOJ grant to support legal advice and representation in child custody matters. Judicial systems advocacy is designed to increase survivor safety and work to hold offenders accountable. Survivors may stay for up to 90 days in the emergency shelter. During that time, case managers work with clients to identify potential housing options, whether that be the Transitional/Rapid Rehousing program, Permanent Supportive Housing, or housing through another CoC program or other appropriate housing assistance. Advocates make survivors aware that OASIS services and case management will always be available to them, even after leaving the program.

4A-3h.	Applicant's Plan for Placing and Stabilizing Survivors in Permanent Housing Using Trauma-Informed, Survivor-Centered Approaches in the New DV Bonus Housing Project(s).	
NOFO Section I.B.3.j.(1)(e)		
Describe in the field below how the project(s) will:		
1.	prioritize placement and stabilization of program participants;	
2.	place program participants in permanent housing;	
3.	place and stabilize program participants consistent with their preferences; and	
4.	place and stabilize program participants consistent with their stated needs.	

(limit 2,500 characters)

1) Survivors will work with a case manager to identify areas of strength and service needs and outline possible barriers to access mainstream resources, services, and safe housing. Case managers will work with survivors to identify potential housing options, whether that be the Rapid Rehousing program, Permanent Supportive Housing, or housing through the CoC or CoC partners. Partnerships with the PHAs can provide ongoing housing assistance if needed to maintain housing after RRH assistance ends. Advocates will make survivor households aware that OASIS services/case management will always be available, even after leaving/exiting the program.

2) The survivor will work with the Housing Coordinator (HC) to complete a comprehensive self-assessment of needs and housing preferences using the NC 516 Housing Interview and Assessment Tool. Staff will assist and collaborate with the survivor to identify potential permanent housing options, which may include OASIS specific housing locations or other CoC programs. OASIS staff will make warm referrals to multitudes of community partners upon the survivor’s request to quickly place survivors in permanent housing and will also assist to set up security cameras, doorbells, window alarms, and other safety measures to assure the survivor’s safety in their new residence. The HC is a certified Address Confidentiality Program application assistant and will help survivors join the program if they choose to keep their new address confidential.

3) The HC will help survivors set up safety supports based on their preferences including security cameras, doorbells, window alarms, to assure safety in their new residence and support service requests and housing location, type and amenities consistent with the survivor’s preferences.

4) The HC will assist survivors in completing a comprehensive self-assessment of needs. Staff will assist and collaborate with survivors to identify safe permanent housing, make warm referrals to a number of community partners upon request to support the survivors stated needs. Staff will provide support in areas including medical and mental healthcare access, immigration, educational goals, food resources, acquiring public assistance such as SNAP and Medicaid/ACA, life skills such as financial and technological literacy, obtaining ID and other necessary documents, judicial advocacy and referrals around DVPO’s, custody, divorce, and any educational or any basic needs of a household’s children.

4A-3i.	Applicant’s Plan for Administering Trauma-Informed, Survivor-Centered Practices in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(e)	

	Describe in the field below examples of how the new project(s) will:
1.	establish and maintain an environment of agency and mutual respect, e.g., the project does not use punitive interventions, ensures program participant and staff interactions are based on equality, and minimize power differentials;
2.	provide program participants access to information on trauma, e.g., training staff on providing program participants with information on the effects of trauma;
3.	emphasize program participants’ strengths—for example, strength-based coaching, questionnaires and assessment tools include strength-based measures, case plans work towards survivor-defined goals and aspirations;
4.	center on cultural responsiveness and inclusivity, e.g., training on equal access, cultural competence, nondiscrimination, language access, improving services to be culturally responsive, accessible, and trauma-informed;

	5. provide a variety of opportunities for program participants' connections, e.g., groups, mentorships, peer-to-peer, spiritual needs; and
	6. offer support for survivor parenting, e.g., trauma-informed parenting classes, childcare, connections to legal services.

(limit 5,000 characters)

- 1) OASIS will model the TH/RRH program on current guidelines of empowerment and anti-oppression and does not discriminate against any person based on actual or perceived race, color, creed, religion, national origin, gender, sexual orientation, gender identity or expression, veteran status, mental or physical abilities, age, marital status, genetic information, or immigration status. The OASIS Clients Rights statement will be provided to clients which outline their rights to be treated with consideration, respect, and in full recognition of their human dignity.
- 2) OASIS will train with the Watauga Compassionate Community Initiative (WCCI) to assist staff and survivors on learning and delivering trauma informed services. WCCI's mission is to promote health and resiliency in our community and to effectively prevent, recognize and treat trauma by creating safe, stable, nurturing environments and relationships. RRH case managers will work with survivors to get information and support for past traumas to attempt to reduce the rate of revictimization and trauma. Using the education and resources, staff will engage survivors about the ways trauma can affect the brain and body and available resources to assist if the support is requested. OASIS will offer accessible written materials provided for survivor education by using the comprehensible vocabulary, reading through the document with participants to allow them to ask questions, and providing materials in both English and Spanish, with other translations offered as needed.
- 3) OASIS will work from an empowerment model with a strengths-based approach and prioritizes the safety of the survivors to work with the clients to develop a client-guided goal plan. The RRH case management will be voluntary and client-driven and will vary based on individual needs. RRH staff will help facilitate access to community resources and make referrals for employment and educational assistance, application for mainstream benefits, medical and mental health services, as well as childcare and other supports necessary for individuals and families to remain stably housed.
- 4) All OASIS staff and interns will complete a 6-part training series through the Office of Civil Rights upon hiring to ensure they are fully informed of federal statutes and regulations that prohibit discrimination and remain in compliance with the CoC. OASIS staff will participate in training from organizations such as Western NC AIDs Project (WNCAP), Radical Kindred- LGBTQAI, Watauga County Law Enforcement Assisted Diversion (LEAD), Anti-racism training, and Provide Care for Unintended Pregnancy referrals, among others, to ensure staff is prepared to provide culturally competent and equitable access to resources that are client centered.
- 5) OASIS will offer an expressive arts support group led by a licensed counselor weekly and is available for all survivors. OASIS staff will update participants weekly with any community events, including local NA/AA meetings, and assist the survivors in getting connected with any groups they are interested in via referrals in case management. Pre-pandemic, OASIS partnered with Hospitality House to offer a 6 week Moving Forward educational series twice a year facilitated by a licensed counselor and plans to continue this partnership when levels of community transmission of COVID-19 allow. The Moving Forward series is free and open to women in our community and covers an array of subjects such as budgeting, interviewing skills, trauma and the brain, self-care and grounding skills, healthy communication, and anything else the group determines they would like more information about.
- 6) OASIS has a dedicated Children's Program Coordinator (CPC) to provide case management to families accessing RRH services and will work closely with The Children's Council (CCWCI), located in the same building as OASIS offices, to get parents quickly connected to parenting and childcare resources.

CCWCI offers parenting classes as well as individualized support facilitated by professionals trained in Triple P Parenting methods. The OASIS CPC will supervise and coordinate childcare volunteers to assist with childcare while the parent attends support groups, case management, a house meeting, or just for respite care to allow the parent time for selfcare. Victims are often re-traumatized through the judicial system and OASIS will connect survivors with free legal assistance such as Pisgah Legal Services and NC Legal Aid. OASIS court advocates will assist survivors in filing protective orders, support when they pursue criminal charges, and the OASIS has a DOJ grant to support legal advice and representation in child custody matters. Judicial systems advocacy is designed to increase survivor safety and work to hold offenders accountable.

4A-3j.	Applicant's Plan for Involving Survivors in Policy and Program Development, Operations, and Evaluation in the New DV Bonus Housing Project(s).	
	NOFO Section I.B.3.j.(1)(f)	

Describe in the field below how the new project will involve survivors:

- | | |
|----|---|
| 1. | with a range of lived expertise; and |
| 2. | in policy and program development throughout the project's operation. |

(limit 2,500 characters)

1) Seeking out the perspectives of people who experience barriers to participating in policy creation is key to ensuring that persons with lived expertise are supported in the best way possible. It is particularly important to utilize these persons' knowledge, skills, and experience in the areas of project planning and assessment. This information is key to a comprehensive understanding of the roles which agencies play across the Northwest CoC. Implementing this philosophy will result in an improved ability to deliver responsive and equitable services, programming, and training. The Northwest CoC believes that persons with lived expertise play vital roles in both policy and program development. OASIS maintains multiple survivors on both its board and staff. Through a continuum of shared power, persons with lived expertise contribute as storytellers, advisors, and partners. Persons with lived expertise will be included in all activity phases of the new TH-RRH DV Bonus project. The inclusion of persons with lived experience will enable agencies to conduct and contextualize research and program evaluation findings to inform policy and best practices for VSPs and the entire NWCoC.

2) Program participants will be encouraged to complete surveys at multiple points in the program and engage after exiting. They will be informed that their responses will only be available to their case manager's supervisor and that their feedback will be used to improve program policies. This structure of inclusion will extend beyond service as 'only' a program participant, but may also include the voluntary option to conduct peer reviews or actively lead research topics. Individuals with lived expertise will be involved in making recommendations to agency leadership, planning agencies, and local government officials regarding potential funding allocations, the development of strategic partnerships, service delivery, and program planning and implementation. By utilizing the first-hand knowledge which persons with lived expertise possess, particularly those persons who are survivors of violence, the Northwest CoC will be able to create culturally tailored and inclusive opportunities, which will work to equalize the distribution of power and ensure that persons with lived expertise have a seat at the table in which to make meaningful contributions to decision-making throughout the full project life cycle.

4B. Attachments Screen For All Application Questions

We have provided the following guidance to help you successfully upload attachments and get maximum points:

1. You must include a Document Description for each attachment you upload; if you do not, the Submission Summary screen will display a red X indicating the submission is incomplete.
2. You must upload an attachment for each document listed where 'Required?' is 'Yes'.
3. We prefer that you use PDF files, though other file types are supported—please only use zip files if necessary. Converting electronic files to PDF, rather than printing documents and scanning them, often produces higher quality images. Many systems allow you to create PDF files as a Print option. If you are unfamiliar with this process, you should consult your IT Support or search for information on Google or YouTube.
4. Attachments must match the questions they are associated with.
5. Only upload documents responsive to the questions posed—including other material slows down the review process, which ultimately slows down the funding process.
6. If you cannot read the attachment, it is likely we cannot read it either.
 - . We must be able to read the date and time on attachments requiring system-generated dates and times, (e.g., a screenshot displaying the time and date of the public posting using your desktop calendar; screenshot of a webpage that indicates date and time).
 - . We must be able to read everything you want us to consider in any attachment.
7. After you upload each attachment, use the Download feature to access and check the attachment to ensure it matches the required Document Type and to ensure it contains all pages you intend to include.
8. Only use the "Other" attachment option to meet an attachment requirement that is not otherwise listed in these detailed instructions.

Document Type	Required?	Document Description	Date Attached
1C-7. PHA Homeless Preference	No	PHA Homeless Pref...	11/08/2024
1C-7. PHA Moving On Preference	No	PHA Moving On Pre...	11/08/2024
1D-10a. Lived Experience Support Letter	Yes	Lived Experience ...	11/08/2024
1D-2a. Housing First Evaluation	Yes	Housing First Eva...	11/08/2024
1E-2. Local Competition Scoring Tool	Yes	Local Competition...	11/08/2024
1E-2a. Scored Forms for One Project	Yes	Scored Forms for ...	11/08/2024
1E-5. Notification of Projects Rejected-Reduced	Yes	Notification of P...	11/12/2024
1E-5a. Notification of Projects Accepted	Yes	Notification of P...	11/08/2024
1E-5b. Local Competition Selection Results	Yes	Local Competition...	11/12/2024
1E-5c. Web Posting—CoC-Approved Consolidated Application	Yes	Web Posting-CoC-A...	11/08/2024
1E-5d. Notification of CoC-Approved Consolidated Application	Yes	Notification of C...	11/08/2024

2A-6. HUD's Homeless Data Exchange (HDX) Competition Report	Yes	2024 HDX Competit...	11/08/2024
3A-1a. Housing Leveraging Commitments	No	Housing Leveragin...	11/08/2024
3A-2a. Healthcare Formal Agreements	No	Healthcare Formal...	11/08/2024
3C-2. Project List for Other Federal Statutes	No		
Other	No	Supplemental Mate...	11/08/2024

Attachment Details

Document Description: PHA Homeless Preference

Attachment Details

Document Description: PHA Moving On Preference

Attachment Details

Document Description: Lived Experience Support Letter

Attachment Details

Document Description: Housing First Evaluation

Attachment Details

Document Description: Local Competition Scoring Tool

Attachment Details

Document Description: Scored Forms for One Project

Attachment Details

Document Description: Notification of Projects Rejected-Reduced (None)

Attachment Details

Document Description: Notification of Projects Accepted

Attachment Details

Document Description: Local Competition Selection Results

Attachment Details

Document Description: Web Posting-CoC-Approved Consolidated Application

Attachment Details

Document Description: Notification of CoC-Approved Consolidated Application

Attachment Details

Document Description: 2024 HDX Competition Report NC-516

Attachment Details

Document Description: Housing Leveraging Commitments

Attachment Details

Document Description: Healthcare Formal Agreements

Attachment Details

Document Description:

Attachment Details

Document Description: Supplemental Materials

Submission Summary

Ensure that the Project Priority List is complete prior to submitting.

Page	Last Updated
1A. CoC Identification	11/08/2024
1B. Inclusive Structure	11/12/2024
1C. Coordination and Engagement	11/12/2024
1D. Coordination and Engagement Cont'd	11/12/2024
1E. Project Review/Ranking	Please Complete
2A. HMIS Implementation	11/12/2024
2B. Point-in-Time (PIT) Count	11/12/2024
2C. System Performance	11/12/2024
3A. Coordination with Housing and Healthcare	11/12/2024
3B. Rehabilitation/New Construction Costs	11/12/2024
3C. Serving Homeless Under Other Federal Statutes	11/12/2024

4A. DV Bonus Project Applicants	11/12/2024
4B. Attachments Screen	11/12/2024
Submission Summary	No Input Required

PART III: SELECTION FOR HCV ASSISTANCE

4-III.A. OVERVIEW

As vouchers become available, families on the waiting list must be selected for assistance in accordance with the policies described in this part.

The order in which families receive assistance from the waiting list depends on the selection method chosen by the PHA and is impacted in part by any selection preferences that the family qualifies for. The source of HCV funding also may affect the order in which families are selected from the waiting list.

The PHA must maintain a clear record of all information required to verify that the family is selected from the waiting list according to the PHA's selection policies [24 CFR 982.204(b) and 982.207(e)].

4-III.B. SELECTION AND HCV FUNDING SOURCES

Special Admissions [24 CFR 982.203]

HUD may award funding for specifically-named families living in specified types of units (e.g., a family that is displaced by demolition of public housing; a non-purchasing family residing in a HOPE 1 or 2 projects). In these cases, the PHA may admit families that are not on the waiting list, or without considering the family's position on the waiting list. The PHA must maintain records showing that such families were admitted with special program funding.

Targeted Funding [24 CFR 982.204(e)]

HUD may award a PHA funding for a specified category of families on the waiting list. The PHA must use this funding only to assist the families within the specified category. Within this category of families, the order in which such families are assisted is determined according to the policies provided in Section 4-III.C.

PHA Policy

The PHA administers the following types of targeted funding:

Family Unification Mainstream Disabilities

Regular HCV Funding

Regular HCV funding may be used to assist any eligible family on the waiting list. Families are selected from the waiting list according to the policies provided in Section 4-III.C.

4-III.C. SELECTION METHOD

PHAs must describe the method for selecting applicant families from the waiting list, including the system of admission preferences that the PHA will use [24 CFR 982.202(d)].

Local Preferences [24 CFR 982.207; HCV p. 4-16]

PHAs are permitted to establish local preferences, and to give priority to serving families that meet those criteria. HUD specifically authorizes and places restrictions on certain types of local preferences. HUD also permits the PHA to establish other local preferences, at its discretion. Any local preferences established must be consistent with the PHA plan and the consolidated plan, and must be based on local housing needs and priorities that can be documented by generally accepted data sources.

PHA Policy

Local preferences will be used to select families from the waiting list.

The PHA has selected the following system to apply local preferences:

Local preferences will be aggregated using the following system:

Each preference will receive an allocation of points. The more preference points an applicant has, the higher the applicant's place on the waiting list. The following local preference points will be applied:

500 points

Dire Emergency

200 points

Homeless with Children

Veterans

Elderly

Transition to Community Living Initiative (TCLI)

Mainstream

150 points

Homeless

100 points

Victims of domestic violence

Involuntary Displacement due to a disaster

Involuntary Displacement due to Federal, state or local government action

Involuntary Displacement due to action by a housing manager

Involuntary Displacement due to avoid reprisals

Involuntary Displacement due to hate crimes

Involuntary Displacement due to non-suitability of the unit

Involuntary Displacement due to HUD disposition

Substandard Housing

Rent Burden

Income Targeting Requirement [24 CFR 982.201(b)(2)]

HUD requires that extremely low-income (ELI) families make up at least 75% of the families admitted to the HCV program during the PHA's fiscal year. ELI families are those with annual incomes at or below 30% of the area median income. To ensure this requirement is met, a PHA may skip non-ELI families on the waiting list in order to select an ELI family.

Low income families admitted to the program that are "continuously assisted" under the 1937 Housing Act [24 CFR 982.4(b)], as well as low-income or moderate-income families admitted to the program that are displaced as a result of the prepayment of the mortgage or voluntary termination of an insurance contract on eligible low-income housing, are not counted for income targeting purposes [24 CFR 982.201(b)(2)(v)].

PHA Policy

The PHA will monitor progress in meeting the ELI requirement throughout the fiscal year. Extremely low-income families will be selected ahead of other eligible families on an as-needed basis to ensure the income targeting requirement is met.

Order of Selection

The PHA system of preferences may select families either according to the date and time of application, or by a random selection process [24 CFR 982.207(c)]. When selecting families from the waiting list PHAs are required to use targeted funding to assist only those families who meet the specified criteria, and PHAs are not permitted to skip down the waiting list to a family that it can afford to subsidize when there are not sufficient funds to subsidize the family at the top of the waiting list [24 CFR 982.204(d) and (e)].

PHA Policy

Families will be selected from the waiting list based on the targeted funding or selection preference(s) for which they qualify, and in accordance with the PHA's hierarchy of preferences, if applicable. Within each targeted funding or preference category, families will be selected on a first-come, first-served basis according to the date and time their complete application is received by the PHA. Documentation will be maintained by the PHA as to whether families on the list qualify for and are interested in targeted funding. If a higher placed family on the waiting list is not qualified or not interested in targeted funding, there will be a notation maintained so that the PHA does not have to ask higher placed families each time targeted selections are made.

DEFINITION OF HOMELESS VETERAN

Any individual who:

1. Lacks fixed, regular and adequate nighttime residence; and
2. Has primary nighttime residence that is a:
 - a. Supervised publicly or privately operated shelter designed to provide temporary living accommodations
 - b. Institution that provides temporary residence for individuals intended to be institutionalized (not incarcerated ie. jails and prisons)
 - c. Public or private place not designated or normally used as regular sleeping place for humans.

VERIFICATION REQUIREMENTS

Certification on HUD form by police, social service agency, or shelter facility that veteran is homeless.

Wednesday, October 22 2014 • A9

Notice of Public Review and Hearing

North Wilkesboro Housing Authority will hold a public hearing on October 28, 2014, at 5:30 p.m. in the Main Office at 101 Hickory Street at our regularly scheduled Board meeting to hear comments on its proposal to add a local preference for Homeless Veterans in the selection of applicants for admission to Public Housing Program effective December 1, 2014.

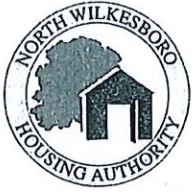
Comments may be submitted prior to the public hearing to the North Wilkesboro Housing Authority office at 101 Hickory Street, North Wilkesboro, N.C. 28659.

Friday, October 24, 2014 • 7

Notice of Public Review and Hearing

North Wilkesboro Housing Authority will hold a public hearing on October 28, 2014, at 5:30 p.m. in the Main Office at 101 Hickory Street at our regularly scheduled Board meeting to hear comments on its proposal to add a local preference for Homeless Veterans in the selection of applicants for admission to Public Housing Program effective December 1, 2014.

Comments may be submitted prior to the public hearing to the North Wilkesboro Housing Authority office at 101 Hickory Street, North Wilkesboro, N.C. 28659.



NORTH WILKESBORO HOUSING AUTHORITY



"Not a Handout...Just a Helping Hand"

NORTH WILKESBORO HOUSING AUTHORITY
NORTH WILKESBORO, NORTH CAROLINA

RESOLUTION NO. 11-25-14-1

A RESOLUTION BY THE BOARD OF COMMISSIONERS OF THE NORTH WILKESBORO HOUSING AUTHORITY TO APPROVE THE ADDITION OF A PREFERENCE FOR HOMELESS VETERANS.

Resolved, That the Board of Commissioners of the North Wilkesboro Housing Authority (NWhA) does hereby approve the addition of a preference for Homeless Veterans.

Commissioner Kurt Johnson Moved to accept the resolution

Commissioner Jane F. Wilborn Seconded the motion

Motion Carried _____

Approved:

[Signature]
Chairperson

[Signature]
Vice-Chairperson

Resolution, dated November 25, 2014



Memorandum of Understanding

This Memorandum of Understanding (MOU) is made by and between Hospitality House, Lead for Northwest CoC 516 and Northwestern Regional Housing Authority.

Whereas Hospitality House and Northwestern Regional Housing Authority will collaborate to process Moving On strategy Housing Choice Vouchers for Permanent Supportive Housing Clients of Hospitality House PSH Project.

Now therefore, for and in consideration of mutual promises to each other as hereinafter set forth, the parties agree to as follows:

A. Scope of Work: Deliverables and Duties

Hospitality House of Northwest CoC 516 agrees to perform the following activities:

- Notify Northwestern Regional Housing Authority when there is a PSH client who meets the eligibility for moving on into a permanent housing unit in the community.
- Submit a letter of dire need to Northwestern Regional Housing Authority for a preference in receiving a Housing Choice Voucher to assist in rent for moving on.
- Assist the PSH client in looking for an available unit to exit into a positive permanent housing situation.

Northwest Regional Housing agrees to:

- Accept request from Hospitality House for PSH clients to consider a preference for Housing Choice Voucher for Moving On strategy.

B. Term

The work of Hospitality House will begin upon signing this MOU. This MOU will continue to be valid unless termination of written notice is given by either listed party.

C. Termination

Either party may terminate this MOU without cause upon giving the other party 30-days written notice of its intent to do so.

D. Changes

Hospitality House may from time to time request changes in the activities to be performed or agreed upon, such changes, which are mutually agreed upon by and between Northwestern Regional Housing Authority.

Whereas Hospitality House and Northwestern Regional Housing Authority have collaborated to establish the Moving On strategy vouchers for the purpose of Permanent Supportive Housing clients.

E. Liability

Each party shall be solely liable for its own negligence, which results in any claims, acts, actions, demands or damages arising out of its performance of this MOU.

F. Complete Agreement

This MOU contains the complete agreement of the Parties and may not be modified in any respect except by written amendment hereto.

Signatures

Date

**Tina B. Krause, Executive Director
Hospitality House**



**Ned Fowler, Executive Director
Northwestern Regional Housing Authority**

9/13/18



Serving Watauga, Ashe, Avery, Wilkes, Alleghany, Mitchell and Yancey
Northwest NC Continuum of Care (NC 516)

November 1, 2024

To the HUD Review Committee,

We are writing to express our strong support for the Northwest Continuum of Care's FY 2024 NOFO Application, informed by our collective experiences as a working group of individuals who have faced homelessness and food insecurity, while also actively working to address those issues within our community. We recognize that this grant funding presents a vital opportunity to expand critical services in the seven rural counties of Northwest North Carolina, empowering individuals severely affected by homelessness, food insecurity, and substance use.

Housing Availability and Affordability

Access to stable, affordable housing remains a significant challenge for the clients served by CoC agencies such as Hospitality House and Oasis, largely due to a shortage of affordable units, high housing costs, and broader economic pressures. Programs like Transitional Rapid Rehousing, Domestic Violence Joint Transitional Housing, Coordinated Entry and Planning, Oasis-Permanent DV, Emergency Housing Vouchers, and the expansion of Permanent Supportive Housing are transformative for participants. These efforts do more than provide shelter; they help build a secure foundation on which individuals can rebuild their lives.

Food Distribution and Meal Services

Hospitality House's food programs, including three daily meals and a localized food locker, are invaluable resources that address food insecurity across the region. Clients express deep gratitude for these programs, which provide a crucial lifeline for individuals and families working to achieve stability. The consistent year-round availability of these services is essential, and we applaud the efforts to ensure that food support reaches those who need it most.

Healthcare and Mental Health Services

The expansion of healthcare and mental health services has been enthusiastically received by clients. Following the recent devastation of Hurricane Helene and the lingering effects of the pandemic, the need for accessible, holistic healthcare and mental health support is greater than ever. The extension of these services, alongside the growth of Housing and Outreach Centers both in town and in rural Wilkes County, represents a critical component of support for our community, addressing both physical and mental health in a comprehensive manner. No other housing programs in the Northwest CoC match the breadth of services offered by Northwest CoC partner agencies, Hospitality House and Oasis, and their continued growth will only enhance the positive impact within the community.

Focus Areas for Future Growth

Participants have highlighted two key areas for ongoing focus: elder care and the inclusion of clients'

lived experiences. Many residents, particularly retirees on fixed incomes, face unique challenges related to aging and affordability, underscoring the need for tailored elder support services. Additionally, clients have expressed a strong desire to contribute to the organization's mission in meaningful ways that utilize their skills and experiences, fostering a deeper sense of purpose and community impact.

In closing, we are grateful for the opportunity to support this application. The potential growth in these services, made possible through this funding, will mark a tremendous step forward in addressing the diverse and complex needs of our shared service for a population facing severe needs. We are confident that this grant will enhance the capacity of the entire Northwest CoC to meet these needs effectively and compassionately.

Thank you for your consideration and for the vital work you support.

Hannah Adcox is the authorized representative for signing this letter. Thank you for your time and consideration, and continue the great work.

Hannah Adcox (Advocacy Work Group Representative)

Hannah Adcox

11/01/2024

NORTHWEST CoC (NC 516) HOUSING FIRST ASSESSMENT

GRANTEE: Hospitality House	DATE: 4/30/2024
GRANT #: NC0424D4F162204	PERFORMANCE PERIOD: 2023-2024
PROJECT NAME: Hospitality House DDV/SSA Joint TH and PH-RRH	PROJECT TYPE: TH/PH-RRH

INTRODUCTION and INSTRUCTIONS

The Northwest CoC (NC 516) Housing First Assessment Tool is designed to assist Continuum of Care funded agency Directors, project staff, and the Northwest CoC Lead/Collaborative Applicant, conduct a Housing First assessment for CoC assisted homeless housing and service projects.

Each Agency should complete the Housing First Assessment Tool below and return the completed assessment for each project type with a copy of the corresponding project's Operations/Project Manual and Intake Packet via email to christiana@hosphouse.org no later than **May 1, 2024 at 5:00 pm**.

Use of the Housing First Assessment Tool may generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the Northwest CoC's requirements. This Housing First Assessment Tool is intended to ensure compliance and adherence to Housing First in the operation of all CoC funded projects and programs.

The CoC Lead staff are available to answer questions, provide resources, and assist each agency or assigned staff member in this process. Please do not hesitate to reach out with questions, comments, or concerns at any time during this assessment process.

Thank you.

HOUSING FIRST ASSESSMENT-ALL PROJECTS	YES	NO	COMMENTS/DOCUMENTATION
The Grantee follows a "Housing First" approach that is clearly documented in the agency's operating policies and procedures and intake documents.	■	<input type="checkbox"/>	Outlined on p. 2 of Operations Manual and within program policies.
The Grantee quickly moves participants into housing from referral from the NC 516 Coordinated Entry System (CE) or parallel victim service provider CE system.	■	<input type="checkbox"/>	We have 2 CE calls/month with the option of requesting approval via email if needed
The Grantees' programs or projects that cannot serve someone referred through CE, work through the CE process to ensure that those individuals or families have access to housing and services.	■	<input type="checkbox"/>	Yes, we actively work with all agencies through CE (Vaya, Oasis, NWRHA, VA, etc.)
Persons with disabilities are offered clear opportunities to request reasonable accommodations in applications and during the property managements screening processes and tenancy, that accommodate disabilities.	■	<input type="checkbox"/>	
The Grantee complies with HUD's Equal Access and Gender Identity final Rule.	■	<input type="checkbox"/>	
The Grantee ensures that program participants are not screened out based on any of the following:			
a. Having too little or no income.	■	<input type="checkbox"/>	No income requirements
b. Active or history of substance and/or alcohol use.	■	<input type="checkbox"/>	No sobriety requirements, follows "Housing First" approach
c. Having a criminal record/justice involvement.	■	<input type="checkbox"/>	No discrimination towards participants with criminal record
d. History of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement).	■	<input type="checkbox"/>	No restrictions involving history of DV
Does the Grantee ensure that project participants are not terminated from the project/program for any of the following:			
a. Failure to participate in supportive services.	■	<input type="checkbox"/>	Supportive services are available and voluntary
b. Failure to make progress on a service plan.	■	<input type="checkbox"/>	Case management is provided and voluntary
c. Loss of income or failure to improve income.	■	<input type="checkbox"/>	No income requirements
d. Being a victim of domestic violence.	■	<input type="checkbox"/>	Program participants are informed of their protection under VAWA.
e. Active substance and/or alcohol abuse, in and of itself, without other lease violations.	■	<input type="checkbox"/>	

HOUSING FIRST ASSESSMENT-ALL PROJECTS	YES	NO	COMMENTS/DOCUMENTATION
Staff are regularly trained on 'Housing First' principles and engage in additional training that support the cultural aspects of diverse households?	■	<input type="checkbox"/>	Would benefit from more frequent trainings.
The intake and assessment procedures are trauma informed and focus on the individual or family's strengths, needs, and preferences and inform the service/housing plan as soon as the person is enrolled in the project.	■	<input type="checkbox"/>	
Project staff do not require specific appointment times and offer flexible intake schedules that ensure access to all households seeking assistance.	■	<input type="checkbox"/>	Program participants are granted flexibility around meeting times
Project participants are provided with written information and resources at project intake regarding their rights and responsibilities as participants, including the causes for project termination.	■	<input type="checkbox"/>	Yes, program participants are provided written information and resources upon intake and following intake if needed.
Voluntary supportive services offered to project participants are client centered, trauma informed, and emphasize engagement and problem-solving over therapeutic goals or financial goals.	■	<input type="checkbox"/>	
Participation in services or compliance with service plans are not conditions of project participation but are reviewed with project participants and regularly offered as a resource to those who may want to voluntarily engage in services at any time.	■	<input type="checkbox"/>	
Services offered support a 'harm-reduction' approach that recognizes that drug and alcohol use and addiction are a part of some program participant's lives.	■	<input type="checkbox"/>	Yes, participants are informed of our 'harm reduction' approach and are not penalized whatsoever for substance use
Project participants are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices, and/or voluntary treatment options.	■	<input type="checkbox"/>	Yes, participants are ensured to be treated fairly and compassionately regardless of substance use. Participants and service coordinator discuss the "housing first" and harm reduction approaches upon intake.
On an ongoing basis, participant's needs for assistance are regularly assessed and tailored assistance is provided based on those needs.	■	<input type="checkbox"/>	Participant's needs are assessed and tailored to their situation regularly and with flexibility.
Participants are provided clear and easily understandable process and if needed, assistance to file a grievance, complaint or appeal.	■	<input type="checkbox"/>	Yes, participants are informed of procedures around grievances, complaints, and appeals upon intake into the program. Written instructions for these items are provided as well.

HOUSING FIRST ASSESSMENT-LEASING AND RENTAL ASSISTANCE PROJECTS	YES	NO	COMMENTS/DOCUMENTATION
A participant has, at minimum, choices in the location and type of housing based on the households' preferences from a range of housing and project types and among multiple units (as available and practical) in the households desired county of service.	█	<input type="checkbox"/>	Yes, participants are informed of available housing options and exercise autonomy around the potential housing units/types they may find suitable
Every effort is made to provide project participants the opportunity to transfer from one housing situation or project to another if a tenancy is in jeopardy or the household requires more support to maintain housing.	█	<input type="checkbox"/>	
Leases do not have any provisions that would not be found in leases held by any other tenant in the property or building, and the lease is renewable per the participants' and the owners' choice.	█	<input type="checkbox"/>	Participants are protected under VAWA with a lease addendum, but not subject to any other unique provisions
The Grantee makes every effort to secure and maintain units for project participants, even if they leave their units due to illness, incarceration, in-patient treatment or any other temporary stay away from the unit of 90 days or less.	█	<input type="checkbox"/>	
Project participants are provided with written information and resources at intake regarding their rights and responsibilities as tenants, including the causes for termination of assistance and/or eviction and provided assistance to file an appeal.	█	<input type="checkbox"/>	Yes, participants and service coordinator focus on rental and lease education throughout their time in the program
Project participants in supportive housing are given reasonable flexibility in paying their portion of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements.	█	<input type="checkbox"/>	
Participation in services or compliance with service plans are not conditions of tenancy, but are regularly reviewed with project participants and offered as a resource to those who may want to voluntarily engage in services at any time.	█	<input type="checkbox"/>	Yes, participants are consistently offered case management and supportive services even if previously uninterested.

NORTHWEST CoC (NC 516) HOUSING FIRST ASSESSMENT

GRANTEE: Hospitality House
GRANT #: NC0114L4F162215;
NC0116L4F162215; NC0140L4F162214;
NC0168L4F162211
DATE: 04-29-2024
PERFORMANCE PERIOD: 2023-2024
PROJECT TYPE: Permanent Supportive Housing
PROJECT NAME: PSH Hard to Serve,
Wintergreen, Rock Haven, PSH Leasing

INTRODUCTION and INSTRUCTIONS

The Northwest CoC (NC 516) Housing First Assessment Tool is designed to assist Continuum of Care funded agency Directors, project staff, and the Northwest CoC Lead/Collaborative Applicant, conduct a Housing First assessment for CoC assisted homeless housing and service projects.

Each Agency should complete the Housing First Assessment Tool below and return the completed assessment for each project type with a copy of the corresponding project's Operations/Project Manual and Intake Packet via email to christiana@hosphouse.org no later than **May 1, 2024 at 5:00 pm**.

Use of the Housing First Assessment Tool may generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the Northwest CoC's requirements. This Housing First Assessment Tool is intended to ensure compliance and adherence to Housing First in the operation of all CoC funded projects and programs.

The CoC Lead staff are available to answer questions, provide resources, and assist each agency or assigned staff member in this process. Please do not hesitate to reach out with questions, comments, or concerns at any time during this assessment process.

Thank you.

HOUSING FIRST ASSESSMENT-ALL PROJECTS	YES	NO	COMMENTS/DOCUMENTATION
The Grantee follows a "Housing First" approach that is clearly documented in the agency's operating policies and procedures and intake documents.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House follows the CE process to ensure that we are considering individuals and families with highest need.
The Grantee quickly moves participants into housing from referral from the NC 516 Coordinated Entry System (CE) or parallel victim service provider CE system.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House ensures that we move eligible clients into the PSH program(s) as soon as possible.
The Grantees' programs or projects that cannot serve someone referred through CE, work through the CE process to ensure that those individuals or families have access to housing and services.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Click here to enter text.
Persons with disabilities are offered clear opportunities to request reasonable accommodations in applications and during the property managements screening processes and tenancy, that accommodate disabilities.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House tries to accommodate clients' needs appropriately.
The Grantee complies with HUD's Equal Access and Gender Identity final Rule.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
The Grantee ensures that program participants are not screened out based on any of the following:			
a. Having too little or no income.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Active or history of substance and/or alcohol use.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Having a criminal record/justice involvement.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. History of domestic violence (e.g. lack of protective/restraining order, period of separation from abuser, or law enforcement involvement).	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Does the Grantee ensure that project participants are not terminated from the project/program for any of the following:			
a. Failure to participate in supportive services.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Failure to make progress on a service plan.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Loss of income or failure to improve income.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Being a victim of domestic violence.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
e. Active substance and/or alcohol abuse, in and of itself, without other lease violations.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
	YES	NO	COMMENTS/DOCUMENTATION

HOUSING FIRST ASSESSMENT-ALL PROJECTS			
Staff are regularly trained on 'Housing First' principles and engage in additional training that support the cultural aspects of diverse households?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
The intake and assessment procedures are trauma informed and focus on the individual or family's strengths, needs, and preferences and inform the service/housing plan as soon as the person is enrolled in the project.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Trauma history is taken into consideration when serving clients.
Project staff do not require specific appointment times and offer flexible intake schedules that ensure access to all households seeking assistance.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House makes accommodations to ensure that clients are able to meet with a service coord.
Project participants are provided with written information and resources at project intake regarding their rights and responsibilities as participants, including the causes for project termination.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Included in lease and guidelines.
Voluntary supportive services offered to project participants are client centered, trauma informed, and emphasize engagement and problem-solving over therapeutic goals or financial goals.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Supportive services are client-focused and we practice the client's right to self-determination.
Participation in services or compliance with service plans are not conditions of project participation but are reviewed with project participants and regularly offered as a resource to those who may want to voluntarily engage in services at any time.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Services offered support a 'harm-reduction' approach that recognizes that drug and alcohol use and addiction are a part of some program participant's lives.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	We work hard to meet clients where they are in the life.
Project participants are engaged in non-judgmental communication regarding drug and alcohol use and are offered education regarding how to avoid risky behaviors and engage in safer practices, and/or voluntary treatment options.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
On an ongoing basis, participant's needs for assistance are regularly assessed and tailored assistance is provided based on those needs.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Participants are provided clear and easily understandable process and if needed, assistance to file a grievance, complaint or appeal.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	

HOUSING FIRST ASSESSMENT LEASING AND RENTAL ASSISTANCE PROJECTS	YES	NO	COMMENTS/DOCUMENTATION
A participant has, at minimum, choices in the location and type of housing based on the households' preferences from a range of housing and project types and among multiple units (as available and practical) in the households desired county of service.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	We always consider a client's housing needs and desires
Every effort is made to provide project participants the opportunity to transfer from one housing situation or project to another if a tenancy is in jeopardy or the household requires more support to maintain housing.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House makes every effort to assist participants who are in need of transitioning housing options.
Leases do not have any provisions that would not be found in leases held by any other tenant in the property or building, and the lease is renewable per the participants' and the owners' choice.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
The Grantee makes every effort to secure and maintain units for project participants, even if they leave their units due to illness, incarceration, in-patient treatment or any other temporary stay away from the unit of 90 days or less.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Project participants are provided with written information and resources at intake regarding their rights and responsibilities as tenants, including the causes for termination of assistance and/or eviction and provided assistance to file an appeal.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Provided in intake paperwork and guidelines.
Project participants in supportive housing are given reasonable flexibility in paying their portion of rent on time and offered special payment arrangements for rent arrears and/or assistance with financial management, including representative payee arrangements.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	We are flexible with clients as they transition into permanent housing and maintaining monthly bills.
Participation in services or compliance with service plans are not conditions of tenancy, but are regularly reviewed with project participants and offered as a resource to those who may want to voluntarily engage in services at any time.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Hospitality House assists clients with their case plans which are determined by the clients themselves.



September 16, 2024

Ms. Lori Watts, Chair
Review and Ranking Subcommittee
Northwest CoC (NC 516)

Re: Northwest Continuum of Care (NC 516) Housing First Assessment Report-
Hospitality House of Northwest, NC

Ms. Lori Watts:

The Northwest CoC Lead Agency and Collaborative Applicant conducted a Housing First Assessment of CoC and ESG funded agencies April 3, 2024 through May 1, 2024, in accordance with the Department of Housing and Urban Development (HUD) and the Office of Special Needs Assistance Programs Notice of Funding Opportunity (NOFO) requirements for Continuum of Care (CoC) homeless assistance and housing projects.

Each agency completed the Housing First Assessment Tool (attached) for each of their CoC funded project's and submitted a copy of the corresponding project's Operations/Project Manual and Intake Packet for review to ensure compliance and adherence to Housing First practices in the operation of all CoC funded projects in advance of the NOFO competition period.

The review conducted of Hospitality House operations manuals and the agency's policies and procedures did not identify practices inconsistent with Housing First principles and highlighted the agency's best practices beyond HUD or the Northwest CoC's requirements, in particular for harm reduction best practices and termination for assistance in housing projects. Hospitality House of Northwest NC operates all HUD funded programs consistent with Housing First principles.

Sincerely,

Christiana Glenn Tugman, Esq.
Compliance and Planning Specialist
Northwest CoC
(828) 215-7819
Christiana@hosphouse.org
Northwest Continuum of Care (NC-516)



Christiana Tugman <christiana@hosphouse.org>

Northwest CoC Housing First Assessment

1 message

Christiana Tugman <christiana@hosphouse.org>

Wed, Apr 3, 2024 at 4:26 PM

To: Tina Krause <director@hosphouse.org>, Sonya Hamby <sonya@hosphouse.org>, Harley <harley@hosphouse.org>, Sarah Blake <sarah@hosphouse.org>, Kennedy <kennedy@hosphouse.org>, jake@hosphouse.org, sean@hosphouse.org, jakin@hosphouse.org, Ethan Flynn <grants@hosphouse.org>

Good Afternoon Hospitality House,

Another year has passed and the Northwest CoC Lead Agency and Collaborative Applicant is conducting the annual monitoring. The attached Northwest CoC (NC 516) Housing First Assessment Tool is designed to assist Continuum of Care funded agency Directors, project staff, and the Northwest CoC Lead/Collaborative Applicant, conduct a Housing First assessment for CoC assisted homeless housing and service projects.

Each Agency should complete the Housing First Assessment Tool below and return the completed assessment for each project type with a copy of the corresponding project's Operations/Project Manual and Intake Packet via email to christiana@hosphouse.org no later than **May 1, 2024 at 5:00 pm**.

Use of the Housing First Assessment Tool may generate questions, identify gaps in policies and procedures, or highlight an agency's best practices beyond HUD or the Northwest CoC's requirements. This Housing First Assessment Tool is intended to ensure compliance and adherence to Housing First in the operation of all CoC funded projects and programs.

The CoC Lead staff are available to answer questions, provide resources, and assist each agency or assigned staff member in this process.

Please do not hesitate to reach out with questions, comments, or concerns at any time during this assessment process.

Thank you,
Christiana

Christiana Glenn Tugman, Esq.
Compliance and Planning Specialist
Hospitality House of Northwest NC
P.O. Box 309, Boone, NC 28607
(828) 215-7819
Christiana@hosphouse.org
Northwest Continuum of Care NC-516
Serving 7 NC counties: Avery, Ashe, Alleghany, Wilkes, Watauga, Mitchell and Yancey

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4 attachments

 **HH TH-PH-RRH_ HOUSING FIRST Assessment 2024.docx**
40K

 **HH RURAL_ HOUSING FIRST Assessment 2024.docx**
40K

 HH DDV-SSA-TH-RRH_ HOUSING FIRST Assessment 2024.docx
40K

 HH PSH_ HOUSING FIRST Assessment 2024.docx
41K

2024 Scorecard for Northwest NC CoC (NC-516) Funds: New and Renewal Projects

This scorecard will be used by the Northwest CoC Project Ranking and Review Subcommittee to score applications for new and renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

- Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).
- Fund projects that reflect the Northwest NC Continuum of Care & HUD's priorities: projects that meet community need: permanent supportive housing and serving unsheltered (chronically) homeless individuals and families, victims of violence, youth under age 25, and veterans.
- Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for the community's homeless service system to operate effectively throughout the year).
- Ensure that funded projects are being good stewards of Northwest NC CoC (NC-516) funding and performing to Northwest NC CoC (NC-516) standards.

[Any references in brackets indicate the section of the application that will be used to score each question.]

Applicant: _____

Project Name: _____

Project Type: _____

Final Score: 0 Rank: _____ Date: _____

The CoC Project Ranking and Review Subcommittee may ask applicant agencies to provide additional information to determine agency capacity to: Implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the Northwest NC CoC (NC-516).

Applicant Name
Project Name

Reviewer:

Project Requirements: New & Renewal Projects must receive at least the minimum threshold score in each scored section. NC 516 standards and HUD funding priorities will be used in the ranking process. If a standard or minimum threshold is not met, further review will be triggered. After further review, the CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is rejected for inclusion in the final Northwest NC CoC (NC-516) application or will receive reduced funding. Minimum thresholds must be met for the project to be eligible for funding. Projects that do not meet thresholds will not be put through in the final application for NC 516.

Maximum Score Possible (Renewals): 375 PSH
Maximum Score Possible (Renewals): 355 RRH, TH-RRH
Maximum Score Possible (Renewals): 350 TH (DV)
Maximum Score Possible (Renewals): 295 SSO-CE, SSO
Maximum Score Possible (New): 190 PSH
Maximum Score Possible (New): 185 RRH, TH-RRH
Maximum Score Possible (New): 185 TH-DV
Maximum Score Possible (New): 180 SSO-CE, SSO
Maximum Score Possible (New): 165 HMIS

Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110
Minimum Score: 110

Project Score: 0

Applicant Name

Reviewer:

Project Name

Section I: General Application				
Possible Points: 30 (Minimum Points Required or Review is Triggered: 20)				
Score:				0
New Projects: Consistency with Mission				
Does the project fit within the mission of the applicant agency? Does the agency currently serve homeless households in their community?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Accuracy and Appropriateness of Responses		Possible Score	Project Score	
Does the project description address all parts of the detailed instructions?		5		
Do the answers regarding services address all parts of the detailed instructions?		5		
Do the answers regarding outreach address all parts of the detailed instructions?		5		
Are questions regarding housing for participants completed and accurate?		5		
Are questions regarding Households and Subpopulations completed and accurate?		5		
Are all questions answered thoroughly and consistently to support the project description?		5		
Consistency with Mission New Projects: Does the project fit within the mission of the agency? Does the agency currently serve homeless households in the community and address HUD as described in the NOFO and NC 516 priorities?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
New Projects: Does the agency describe prior experience serving homeless persons that has prepared the agency for administering this grant?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Applicant Name

Reviewer:

Project Name

Section II: Program Design	
Renewal Possible Points: PSH: 40 RRH: 40 TH-RRH: 40 TH-RRH DV: 40 SSO-CE: 30	
New/Bonus Project Possible Points: PSH: 65 RRH: 60 TH-RRH: 60 TH: 60 SSO-CE: 55 SSO: 55 HMIS: 40	
Minimum Points Required or Review is Triggered: PSH: 20 RRH: 20 TH-RRH: 20 TH: 20 SSO-CE: 20 SSO: 20 HMIS: 20	
Score:	0

Community Need Statement

New CoC projects must demonstrate that they are meeting an existing need in their community. Projects must describe: What community need the new project will address, including local data (PIT Count, coordinated entry data, waiting lists, etc.) that demonstrates this need? How the community has used other resources to address this need	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
SSO / SSO-CE: Will the funding by this grant cover the CoCs entire geographic area?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
SSO / SSO-CE only: Does the advertisement strategy ensure the CE process reaches survivors of DV with the highest barriers to access?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
TH-RRH / TH-DV: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + Case Management + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		5		
85-100%		10		
SSO / SSO-CE only: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + CM + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		3		
85-100%		5		

TH-RRH only: Does the program adequately demonstrate that both TH and RRH are available to all participants when needed or desired?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Targeted to Prioritized Subpopulations				
The Department of Housing and Urban Development (HUD) and the Northwest NC CoC (NC-516) prioritize funding for certain homeless subpopulations, including unsheltered chronically homeless individuals and families, people with disabilities and severe service needs, victims of violence, youth, and Veterans. Projects requesting HUD funding must provide a narrative identifying the subpopulations for which the project will serve and describe the ways in which the project will engage these subpopulations to ensure entry into permanent housing.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project have an adequate plan to prioritize households with the longest histories of homelessness?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project have an adequate plan to ensure people are moved into housing quickly?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation's specific needs? This project targets: <ul style="list-style-type: none"> • People experiencing chronic homelessness • Families • Survivors of domestic violence/sexual assault/stalking and human trafficking • Unaccompanied or parenting youth 18-24 • Veterans • People who identify as LGBTQ • People with histories of institutionalization, incarceration, or foster care • Serving persons from historically marginalized or underrepresented communities in the CoC's area that lack direct service engagement <i>[Program policies and procedures]</i>	No specific targeting: 0 points		Targeted program: 5 points	
	Yes			
	Possible Score		Project Score	
Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.	5			
Supportive Services Only (SSO) Projects				
SSO projects: Is this a project (outreach, CE e.g.) that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Homeless Management Information Systems (HMIS) Projects				
HMIS projects: Is this a project that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Housing First				
Is this a permanent supportive housing (PSH or RRH or TH-RRH) project that is requesting any funds for housing? <i>[Proj. App. Identifies leasing or rental assistance funds]</i>	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does this project use Housing First? Must meet all statements below to meet standard. Program should not have any policies and procedures that would result in screening out or terminating anyone for any of the reasons <i>[Program policies and procedures, sample lease]</i>	Threshold			
	(must meet all statements in below)			
	0 met (2 of 2 met) 0 unmet (1 or more missed)			
The project does not screen out participants for: Having too little income or no income Active or history of substance use Having a criminal record (with exceptions for state mandated restrictions) History of domestic violence (e.g., lack of protective order, of separation from abuser, or law enforcement involvement) Previous evictions/poor credit or no credit history	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the project ensure that participants are not terminated from the program for the following reasons: Failure to participate in supportive services Failure to make progress on a service plan Loss of income or failure to improve income Domestic violence Any other activity not covered in a lease agreement typically found in the project's geographic area Failure to engage in or maintain recovery	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

PSH Projects Only: Key Elements of Permanent Supportive Housing

PSH projects should meet these 9 standards set forth by SAMHSA, however, they do not need to be explicitly outlined in the Program Policies & Procedures to meet the standard.

<https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf>

Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability and include all required HUD addendums (Lead Safe Housing Rule, e.g.).
[Sample Lease]

Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided

Participation in services is voluntary and tenants cannot be evicted for rejecting services
[Program policies and procedures]

House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community.
[Program policies and procedures]

Housing is not time-limited, and the lease is renewable at tenants' and owners' option.
[PSH Program policies and procedures, sample lease]

<p>Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing market.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Support services promoting recovery/harm reduction are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>The provision of housing and the provision of support services are distinct. <i>(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).</i></p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Rapid Re-Housing Performance Benchmarks and Program Standards

<p>If this project is a rapid re-housing project, does it include the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the US Department of Housing and Urban Development (HUD), US Interagency Council on Homelessness (USICH)?</p> <p>2 http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Core Program Standard: Housing Identification

<p>Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

<p>Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

<p>Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Program can negotiate additional supports, as needed, on a case-by-case basis.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

<p>Program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Core Program Standard: Rent and Move-In Assistance				
<p>Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program's financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. <i>(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.)</i></p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard "package" and is flexible enough to adjust to households' unique needs and resources, especially as participants' financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement.</p> <p><i>[Program policies and procedures adherence to the NC 516 Written Standards]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Core Program Standard: Rapid Re-Housing Case Management and Services				
<p>When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. (Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan). (Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has clearly defined relationships with training, employment, and income programs that it can connect program participants to when appropriate.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process in place.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Core Program Standard: Program Philosophy and Design				
<p>Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to "predict" long-term housing stability other than willingness to engage the program and work on a self-directed housing plan.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
<p>Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided

Permanent Supportive Housing: Move-on Program

Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. "Moving-on" strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation for the program. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option.

https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf

Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)? To receive full points program policies and procedures should include:

Mark
Yes

Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;

A formal partnership with one or more affordable housing providers including Northwestern Regional Housing Authority;

A method to prepare tenants to move-on and exit planning procedures;

A method to link moving-on tenants to mainstream services and supports;

Procedures to provide step-down services after exit; and

A strategy to evaluate the effectiveness of moving-on strategies.

[Program policies and procedures, MOU, formal agreements]

Program meets all bulleted points above

15

Program meets 4-5 of the above bulleted points

10

Program meets 1-3 of the above bulleted points

5

Design Subsection: Existing & New Projects – Scope of Services

Possible Points: 15

Possible Score

Project Score

Minimum Points Required or Review is Triggered: 10

Service Needs: Does the applicant demonstrate they will meet the anticipated individual service needs of participant households? Will services ensure households will be able to find and maintain permanent housing?

5

Employment Services: Does the project provide or link participants to employment services? Does the program have employment goals?

5

Access to Mainstream Benefits: Does the project include services to help participants access mainstream benefits such as unemployment benefits, TANF, food stamps/SNAP, Medicaid/Medicare/ACA?

5

Subsection Design: New Projects – Organizational Capacity				
Possible Points: 25; Minimum Points Required or Review is Triggered: 10	Possible Score		Project Score	
Completed Similar Projects: Has the agency or subrecipients implemented this same type of project (permanent supportive housing, rapid re-housing) with HUD CoC funding?				
Has successfully implemented the same project type?	5			
Has not implemented the same project type?	0			
If not, has the agency successfully implemented this same type of project (permanent supportive housing, rapid rehousing, coordinated entry) using another funding source? [interview with agency]	5			
If the answer to either of the questions is yes, are the same staff that were operating the program at that time going to be operating the proposed project?	5			
If none of the above, has the agency successfully implemented a different HUD-funded project (ESG, Section 8, HPRP, etc.) or a CoC-funded project of a different type?	5			
Agency Stability: Has the agency been in operation for at least three years?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Did the applicant submit financial statements and a copy of their budget from the most recent fiscal year? (Financial statements will be used to assess fiscal stability of the applicant agency. Financial statements that demonstrate instability may result in the agency not meeting requirements). [Budget vs actual profit and loss statement for the last two fiscal years; agency detailed budget]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the agency have the financial capacity to operate this project on a reimbursement basis? [Agency detailed balance sheet]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
Non-profits only: Has the agency submitted a list of their board of directors and a copy of the minutes from their three most recent board meetings? Does the agency have an active and engaged board of directors? [Board list and minutes]	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided

Capacity to Provide Needed Services				
Does the agency have the capacity to provide the services that will be needed? a) Do the services described seem adequate and appropriate and b) is the staffing pattern or subcontract plan adequate and appropriate? c) Do program staff have sufficient experience and knowledge to effectively run the type of program applied for? <i>[organizational chart]</i>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
Does the agency have at least one active SOAR case manager? <i>[NC SOAR program/records]</i>	5			
Administrative Capacity: Is the administrative staff separate from the services staff?	5			

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Section III: Equity and Inclusion Possible Points: 30 Minimum Points Required or Review is Triggered: 20 Score: 0		
Does the applicant provide guidelines/program rules in other languages besides English? <i>[Guidelines/Program Rules in another language]</i>	5	
Does the applicant have client-facing bilingual staff? <i>[staff member's name/job description]</i>	5	
Does the applicant have an arrangement for interpreter services and services for persons needing other assistance in communication? <i>[e.g. has a MOA/MOU or other agreement with interpreter service for non-English speaking persons and services for hearing or sight impaired persons?]</i>	5	
Does the applicant have an Anti-Discrimination, Fair Housing, Affirmatively Furthering Fair Housing marketing strategy, and Equal Access and Gender Identity policy in full compliance with state and federal law, HUD regulations, and the NWCOC Written Standards? <i>[Program policies and procedures]</i>	Met	Unmet
Does the applicant host or participate in at least annual trainings on Anti-Discrimination, Fair Housing, Affirmatively Furthering Fair Housing, Equal Access and Gender Identity Rule as required? <i>(attended NC 516 annual training, HUD or other trainings, e.g.)</i>	Met	Unmet
Has the agency sent staff to a training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include Equity C4, Racial Equity Institute trainings, HUD trainings and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12 months).	5	
Does the applicant have an Equal Access/Non-discrimination hiring clause in job postings? <i>[Example Job Posting/ personnel policy]</i>	5	
The organization's Board of Directors is diverse in composition and includes members of Black, Brown, Indigenous, or persons who identify as representing marginalized and underserved communities?	Met	Unmet
	Total Number	
How many members of your Board of Directors have lived experience homeless? <i>(agency responses/annual NC 516 CoC monitoring guide responses)</i>		
What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of the community demographics? <i>(ESG project application, agency responses, e.g.)</i>		
Does the organization's staff and/or Board of Directors have persons who identify as LGBTQIA+ or gender fluid employed or serving on the Board of Directors? <i>(ESG project application, agency responses, e.g.)</i>		
What number of staff and interns or volunteers <i>(who self-identify)</i> have lived experience as homeless or homeless youth, victimization, or a history of housing instability? <i>(ESG project application, agency responses, e.g.)</i>		
(5 pts for meeting standard)		

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Section IV: Northwest NC CoC (NC-516) Priorities					
Possible Points: 20					
Minimum Points Required or Review is Triggered: 15					
			Score: 0		
Housing Over Services					
Total \$ request for housing activities (leased units, leased structures, and/or rental assistance):					
Total \$ request for supportive services:					
Total Match at 25% and eligible costs					
Total \$ assistance requested (not including match or administration):					
Percentage of total budget devoted to housing activities		Possible Score	Project Score		
(housing activities request/total request x 100):		Select One			
Less than 35%		0			
Between 35% and 54.9%		5			
Between 55% and 74.9%		10			
Between 75% and 84.9%		15			
Between 85% and 100%		20			
While services are an important component of supporting households in maintaining their housing, HUD prioritizes using CoC program funds for housing and using other sources of available funding and/or mainstream services to provide support. Percentage of healthcare leverage available if new project or for renewal, other commitments to support program participants (written letter of commitment/MOU/MOA, e.g.).		Standard			
		Met	Type	%	Unmet, Documentation not provided
CoC's will receive full points by demonstrating that they have applied for at least one PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. The CoC must demonstrate that these housing units will: (i) in the case of a PSH project, provide at least 25 percent of the units included in the project; or (ii) in the case of a RRH project, serve at least 25 percent of the program participants anticipated to be served by the project.		Standard			
		Met	Unmet	%	Unmet, Documentation not provided
Permanent Supportive Housing: Prioritizing Beds for Chronically Homeless Participants					
Does the project have beds prioritized for chronically homeless participants?		Standard			
		Met	Unmet	N/A	Unmet, Documentation not provided

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Section V: Project Performance

Possible Points Added: PSH: 210 RRH: 195 TH-RRH: 195 TH (DV): 190 SSO-CE: 140 SSO: 140 HMIS: 120

Possible Points Subtracted: PSH: -15 RRH: -15 TH-RRH: -15 TH (DV): -15

Minimum Points Required or Review is Triggered: PSH: 80 RRH: 80 TH-RRH: 80 TH (DV): 80

SSO-CE: 80 SSO: 80 HMIS: 80

Score: 0

Populations Served			
RRH projects: What percentage of households served by the project were composed of at least one person with a disability?	Possible Score	Project Score	
Less than 50%	0		
50-100%	10		
What percentage of the household's served by the project were unsheltered at program entry?	Possible Score	Project Score	
Less than 25%	0		
Between 25% and 49%	5		
Between 50% and 74%	10		
Between 75% and 99%	15		
100%	20		
PSH and RRH Projects: What percentage of households served by the project were chronically homeless? (Project Application or Self Report) Though not required for Dedicated Plus, Northwest still prioritizes chronic homelessness following the Order of Priority.	Possible Score	Project Score	
Less than 10%	0		
Between 10% and 24%	5		
Between 25% and 49%	10		
Between 50% and 74%	15		
Between 75% and 99%	20		
100%	35		
What is the program's unit utilization rate? (Compare actual units in HMIS/comparable database vs. application projections for all 4 Quarters & take average)			
0-49%	-5		
50-59%	0		
60%-94%	5		
95% or higher	10		

Did 100% of program participants enter the program from an eligible situation? (If participants found ineligible, will follow up with grantee to determine eligibility)	Possible Score	Project Score
Yes	0	
No	-5	
Transitional Housing Applicants: what percentage of program participants exited to a permanent housing destination? (points are awarded for meeting each goal)	Possible Score	Project Score
Performance met HUD Goal: At least 65%	5	
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	10	
Permanent Supportive Housing & Rapid Rehousing Programs: what percentage of program participants exited to a permanent housing destination? (if no exits, 10 points is automatically awarded)	Possible Score	Project Score
80% or higher	10	
Below 80%	0	
What percentage of program participants exited to a known destination?	Possible Score	Project Score
95% or higher	5	
80-94%	0	
0-79%	-5	
What percentage of adults gained or increased total earned cash income?		
<10%	0	
10-20%	5	
21-50%	10	
Above 50%	15	
What percentage of program participants were employed at program exit? (Points are awarded for meeting each goal)	Possible Score	Project Score
Performance met HUD Goal: At least 20%	5	
Performance met Northwest NC CoC (NC-516) Goal: At least 30%	15	
What percentage of adults gained or increased total unearned cash income?		
<10%	0	
10-15%	5	
16-20%	10	
Above 20%	15	
What percentage of program participants were receiving mainstream benefits at program exit? (Points are awarded for meeting each goal)	Possible Score	Project Score
Performance met HUD Goal: At least 20%	5	
(Above HUD Goal but below NWCoC (NC-516 Goal): At least 40%	10	
Performance met Northwest NC CoC (NC-516) Goal: At least 60%	15	

(PSH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	
11-20%		5	
Above 20%		0	
(RRH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	
11-20%		5	
Above 20%		0	
PSH Projects: what percentage of program participants remained in the program for 6 months or longer? (Points are awarded for meeting each goal)	Possible Score	Project Score	
Performance met HUD Goal: At least 85%	5		
Performance met Northwest NC CoC (NC-516) Goal: At least 90%	15		

HMIS Participation or Comparable Database (Per federal law – domestic violence programs are prohibited from using HMIS and must use a HMIS comparable database instead.)			
HMIS Data Completeness: [NC HMIS report; Comparable Database aggregate report]	Possible Score	Project Score	
0-10%	5		
Above 10%	0		
If the agency has additional beds (not a part of this project application), are those beds also being entered into the system? [NC HMIS report; HIC; Comparable Database aggregate report]	Possible Score	Project Score	
Yes	5		
No	0		
Did the program submit their APR on or before the designated deadline?	Possible Score	Project Score	
Yes	5		
No	0		
Did program staff adhere to the APR review process with the Northwest CoC Project Ranking and Review Subcommittee?	Possible Score	Project Score	
Yes	5		
No	0		
Are all of the agency's projects that are listed in the 2023 HIC participating in HMIS? (or a comparable database if VSP)	Possible Score	Project Score	
Yes	10		
No	0		

HUD Monitoring Findings	Possible Score	Project Score
Is the recipient free of HUD monitoring findings for any agency's projects? If not, findings must be resolved or explained to the satisfaction of the Northwest CoC Project Ranking and Review Subcommittee for the application to meet standards. <i>[Interview with agency/NC 516 Monitoring report]</i>	Standard	
	Met	Unmet
Coordinated Entry and Prioritization		
Does the program only take referrals through the Coordinated Entry process?	Standard	
	Met	Unmet
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard	
	Met	Unmet
Previous Project Spending Rates – These questions are for projects that have been operating for at least one year at the time of the NOFO release. (Percentage rounded to the nearest whole number)		
Amount awarded:		
Amount spent:		
% Spent:		
<p style="text-align: right;">Percentage 90+%</p> Projects that fall below the standard will trigger review by the Northwest CoC Project Ranking and Review Subcommittee. The review will determine potential consequences, including whether some funding should be reallocated to new projects	Standard	
How many grant extensions from HUD were given in for a reason other than merging grants? (Interview with agency or information from HUD)	Met	Unmet
	0	15
	1	0
	2+	Further review
Does the program only take referrals through the Coordinated Entry process?	Standard	
	Met	Unmet
Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)	Standard	
	Met	Unmet

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Section VI: Application Deadlines and Documentation: Section V Score		
Up to 5 Points Max; Possible Deductions: -25		
Minimum Points Required or Review Is Triggered: not more than loss of -15		
Score:		0
Application Budget		
What does the APR tell us about how well the agency is providing services needed to ensure program participants are meeting established goals? (Most Recent APR) Up to 5 points (1 = very poor, 2 = poor, 3 = ok, 4 = well, 5 = very well)		
Budget & Match	Possible Score	Project Score
If questions regarding the budget are not complete and accurate, subtract up to 5 points.	-5	
Do match letters sufficiently document the required match for the project type? [Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections.]	Standard	
	Met	Unmet
Deadlines	Possible Score	Project Score
If application was not completed correctly, subtract up to 10 points (Specific dates for local deadlines must be met).	-10	
If required accompanying documents were NOT completed correctly, subtract up to 10 points.	-10	
The application and accompanying documents must be submitted by the deadline. If not, the Northwest CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in final Northwest NC CoC (NC-516) Project Priority Listing or will receive reduced funding.	Standard	
	Met	Unmet

AGENCY'S RELATIONSHIP TO COMMUNITY: 25 or Loss of 10 Points		
Minimum: Must not lose more than 10 points		
Participation In Committee Activities		
Does the agency submitting the project application actively participate in the Northwest NC CoC (NC-516) Steering Committee activities? <i>[Conversation with Northwest NC CoC (NC-516) Lead; NC-516 meeting minutes]</i>	Possible Score	Project Score
Actively participate in Steering Committee meetings (75% of meetings in past year)	Met Unmet	
Presented application to Steering Committee to be reviewed		
Participated in ESG application process		
The agency has existing project and does not present a project update to Steering Committee	-5	
Agency does not have open community referral process for existing project	-5	
Participation In Northwest NC CoC (NC-516) Activities		
Does the agency actively participate in the following Northwest NC CoC (NC-516) activities?	Possible Score	Project Score
Participate in Northwest NC Steering Committee	5	
Participate in subcommittee meetings (CoC Subcommittee, ESG Subcommittee, Data Quality and Policy System Performance Subcommittee)	5	
Participated in at least one subcommittee's meeting	5	
Participated in at least half of Northwest NC Steering Committee	5	
Did not submit Point-in-Time and Housing inventory data by deadline	-5	
Does not submit reports for existing projects in a timely manner	-5	
Participation in Other Community Coordination Activities		
Are there other housing/homeless related coalitions or partnerships within the Northwest region in which the agency participates? (AMY meetings, Ashe Coalition, Watauga Housing Coalition, e.g.) <i>[Interview with agency]</i>	Possible Score	Project Score
2 or less	1	
3 - 5	3	
More than 5	5	
NORTHWEST NC CoC (NC-516) PERFORMANCE: 15		
Minimum: Threshold		
Score:		
Sub-Committee Participation In Northwest CoC Activities	Possible Score	Project Score
Has the applicant agency participated in at least one Sub-Committee in last year (September 2022-August 2023) at least 50% of the time?	5	
What percentage of Steering Committee meetings has the applicant agency participated in over last year (September 2022-August 2023)?	Possible Score	Project Score
75% (9 of 12)	1	
75-99% (10-11 of 12)	3	
100% (12 of 12)	5	

Percentage of regions' beds covered and reported in HMIS (non-DV applicant agencies) or HMIS-Comparable system for DV Applicant agencies: <i>{HIC}</i>	Possible Score	Project Score
0-49%	-5	
50-75%	0	
75-100%	5	

2024 Scorecard for Northwest NC CoC (NC-516) Funds: New and Renewal Projects

This scorecard will be used by the Northwest CoC Project Ranking and Review Subcommittee to score applications for new and renewal projects. The CoC prioritizes projects that serve households with severe needs and vulnerabilities, including chronic homelessness.

This scorecard has four goals:

- Fund organizations that have the capacity to run effective programs (can manage and administer the program, can operate on reimbursement basis, have experience serving this population or a similar one).
- Fund projects that reflect the Northwest NC Continuum of Care & HUD’s priorities: projects that meet community need: permanent supportive housing and serving unsheltered (chronically) homeless individuals and families, victims of violence, youth under age 25, and veterans.
- Incentivize agencies to be good partners (participating in community efforts to end homelessness, on HMIS, helping create infrastructure for the community’s homeless service system to operate effectively throughout the year).
- Ensure that funded projects are being good stewards of Northwest NC CoC (NC-516) funding and performing to Northwest NC CoC (NC-516) standards.

[Any references in brackets indicate the section of the application that will be used to score each question.]

Applicant: OASIS, Inc.

Project Name: OASIS RRH FY24

Project Type: PH: Joint TH & PSH-RRH

Final Score: 305 Rank: 2 Date: 9/16/2024

The CoC Project Ranking and Review Subcommittee may ask applicant agencies to provide additional information to determine agency capacity to: Implement projects in a timely manner with successful outcomes, score well on the HUD Annual Performance Report (APR), and avoid jeopardizing overall agency stability or future funding in the Northwest NC CoC (NC-516).

Project Requirements: New & Renewal Projects must receive at least the minimum threshold score in each scored section. NC 516 standards and HUD funding priorities will be used in the ranking process. If a standard or minimum threshold is not met, further review will be triggered. After further review, the CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is rejected for inclusion in the final Northwest NC CoC (NC-516) application or will receive reduced funding. Minimum thresholds must be met for the project to be eligible for funding. Projects that do not meet thresholds will not be put through in the final application for NC 516.

Maximum Score Possible (Renewals): 375 PSH	Minimum Score: 110
Maximum Score Possible (Renewals): 355 RRH, TH-RRH	Minimum Score: 110
Maximum Score Possible (Renewals): 350 TH (DV)	Minimum Score: 110
Maximum Score Possible (Renewals): 295 SSO-CE, SSO	Minimum Score: 110
Maximum Score Possible (New): 190 PSH	Minimum Score: 110
Maximum Score Possible (New): 185 RRH, TH-RRH	Minimum Score: 110
Maximum Score Possible (New): 185 TH-DV	Minimum Score: 110
Maximum Score Possible (New): 180 SSO-CE, SSO	Minimum Score: 110
Maximum Score Possible (New): 165 HMIS	Minimum Score: 110

Project Score: 305

Section I: General Application				
Possible Points: 30 (Minimum Points Required or Review is Triggered: 20)				
Score:				26
New Projects: Consistency with Mission				
Does the project fit within the mission of the applicant agency? Does the agency currently serve homeless households in their community?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
Accuracy and Appropriateness of Responses		Possible Score	Project Score	
Does the project description address all parts of the detailed instructions?		5	5	
Do the answers regarding services address all parts of the detailed instructions?		5	4	
Do the answers regarding outreach address all parts of the detailed instructions?		5	4	
Are questions regarding housing for participants completed and accurate?		5	5	
Are questions regarding Households and Subpopulations completed and accurate?		5	4	
Are all questions answered thoroughly and consistently to support the project description?		5	4	
Consistency with Mission New Projects: Does the project fit within the mission of the agency? Does the agency currently serve homeless households in the community and address HUD as described in the NOFO and NC 516 priorities?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
New Projects: Does the agency describe prior experience serving homeless persons that has prepared the agency for administering this grant?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	

LW

Section II: Program Design

Renewal Possible Points: PSH: 40 RRH: 40 TH-RRH: 40 TH-RRH DV: 40 SSO-CE: 30

New/Bonus Project Possible Points: PSH: 65 RRH: 60 TH-RRH: 60 TH: 60
SSO-CE: 55 SSO: 55 HMIS: 40

Minimum Points Required or Review is Triggered: PSH: 20 RRH: 20 TH-RRH: 20
TH: 20 SSO-CE: 20 SSO: 20 HMIS: 20

Score: 60

Community Need Statement

New CoC projects must demonstrate that they are meeting an existing need in their community. Projects must describe: What community need the new project will address, including local data (PIT Count, coordinated entry data, waiting lists, etc.) that demonstrates this need? How the community has used other resources to address this need	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
SSO / SSO-CE: Will the funding by this grant cover the CoCs entire geographic area?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
SSO / SSO-CE only: Does the advertisement strategy ensure the CE process reaches survivors of DV with the highest barriers to access?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
TH-RRH / TH-DV: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + Case Management + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		5		
85-100%		10	10	
SSO / SSO-CE only: The budget maximizes funding for assessment of service needs, case management, and outreach services that increase access for DV survivors				
(assessment of service needs + CM + outreach / total budgeted amount)?	Select One			
Less than 50%		0		
50-84%		3		
85-100%		5		

TH-RRH only: Does the program adequately demonstrate that both TH and RRH are available to all participants when needed or desired?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Targeted to Prioritized Subpopulations				
The Department of Housing and Urban Development (HUD) and the Northwest NC CoC (NC-516) prioritize funding for certain homeless subpopulations, including unsheltered chronically homeless individuals and families, people with disabilities and severe service needs, victims of violence, youth, and Veterans. Projects requesting HUD funding must provide a narrative identifying the subpopulations for which the project will serve and describe the ways in which the project will engage these subpopulations to ensure entry into permanent housing.	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does the project have an adequate plan to prioritize households with the longest histories of homelessness?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does the project have an adequate plan to ensure people are moved into housing quickly?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Is this project targeting one of the subpopulations below? If so, does it describe additional outreach activities, partnerships with organizations that serve that population, and a service plan that meets that subpopulation's specific needs? This project targets: <ul style="list-style-type: none"> • People experiencing chronic homelessness • Families • Survivors of domestic violence/sexual assault/stalking and human trafficking • Unaccompanied or parenting youth 18-24 • Veterans • People who identify as LGBTQ • People with histories of institutionalization, incarceration, or foster care • Serving persons from historically marginalized or underrepresented communities in the CoC's area that lack direct service engagement <i>[Program policies and procedures]</i>	No specific targeting: 0 points		Targeted program: 5 points	
	Yes			
	X			
	X			
	X			
	X			
	X			
	X			
	X			
				5
	Possible Score		Project Score	
Full points for detailed plan to engage and serve specific needs of identified population(s). Partial points available for less detailed plans.	5		5	
Supportive Services Only (SSO) Projects				
SSO projects: Is this a project (outreach, CE e.g.) that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	

Homeless Management Information Systems (HMIS) Projects				
HMIS projects: Is this a project that will serve the Northwest NC CoC (NC-516)'s 7 counties of Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, & Yancey?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	
Housing First				
Is this a permanent supportive housing (PSH or RRH or TH-RRH) project that is requesting any funds for housing? <i>[Proj. App. Identifies leasing or rental assistance funds]</i>	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does this project use Housing First? Must meet all statements below to meet standard. Program should not have any policies and procedures that would result in screening out or terminating anyone for any of the <i>[Program policies and procedures, sample lease]</i>	Threshold			
	(must meet all statements in below) 0 met (2 of 2 met) 0 unmet (1 or more missed)			
The project does not screen out participants for: Having too little income or no income Active or history of substance use Having a criminal record (with exceptions for state mandated restrictions) History of domestic violence (e.g., lack of protective order, of separation from abuser, or law enforcement involvement) Previous evictions/poor credit or no credit history	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does the project ensure that participants are not terminated from the program for the following reasons: Failure to participate in supportive services Failure to make progress on a service plan Loss of income or failure to improve income Domestic violence Any other activity not covered in a lease agreement typically found in the project's geographic area Failure to engage in or maintain recovery	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

PSH Projects Only: Key Elements of Permanent Supportive Housing

[PSH projects should meet these 9 standards set forth by SAMHSA, however, they do not need to be explicitly outlined in the Program Policies & Procedures to meet the standard.](#)

<https://store.samhsa.gov/sites/default/files/d7/priv/evaluatingyourprogram-psh.pdf>

Leases or rental agreements do not have any provisions that would not be found in leases held by someone who does not have a disability and include all required HUD addendums (Lead Safe Housing Rule, e.g.).

[Sample Lease]

Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
X			
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
X			
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
X			
Standard			
Met	Unmet	N/A	Unmet, Documentation not provided
X			

Participation in services is voluntary and tenants cannot be evicted for rejecting services

[Program policies and procedures]

House rules, if any, are similar to those found in housing for people who do not have disabilities and do not restrict visitors or otherwise interfere with a life in the community.

[Program policies and procedures]

Housing is not time-limited, and the lease is renewable at tenants' and owners' option.

[PSH Program policies and procedures, sample lease]

<p>Tenants have choices in the support services that they receive. They are asked about their choices and can choose from a range of services, and different tenants receive different types of services based on their needs and preferences.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>As needs change over time, tenants can receive more intensive or less intensive support services without losing their homes.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Before moving into permanent housing, tenants are asked about their housing preference and are offered the same range of choices as are available to others at their income level in the same housing. market.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Support services promoting recovery/harm reduction are designed to help tenants choose, get, and keep housing. In all forms of permanent supportive housing, the staff helps tenants establish a household, meet the obligation of tenancy (such as paying rent on time), and get along with neighbors.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>The provision of housing and the provision of support services are distinct. <i>(Note: This means that if a person is evicted from a unit, they can continue receiving services and be rehoused. Or, if the tenant refuses services or the service provider terminates services, the tenant can remain in housing).</i></p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

Rapid Re-Housing Performance Benchmarks and Program Standards				
<p>If this project is a rapid re-housing project, does it include the following program standards as defined by the National Alliance to End Homelessness, the U.S. Department of Veteran Affairs (VA), the US Department of Housing and Urban Development (HUD), US Interagency Council on Homelessness (USICH)?</p> <p>http://www.endhomelessness.org/page/-/files/Rapid%20Re-Housing%20Performance%20Benchmarks%20and%20Program%20Standards_2016.pdf</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Core Program Standard: Housing Identification				
<p>Program designates staff whose responsibility is to identify and recruit landlords and encourage them to rent to homeless households served by the program. Staff have the knowledge, skills, and agency resources to: understand landlords' perspectives, understand landlord and tenant rights and responsibilities, and negotiate landlord supports. A program may have dedicated staff for whom this is the primary responsibility. If a program does not have a dedicated staff person(s) who performs this function, case manager job descriptions must include responsibilities including landlord recruitment and negotiation and at least some of the program's case managers must be trained in this specialized skill set to perform the recruitment function effectively.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has written policies and procedures for landlord recruitment activities, including screening out potential landlord partners who have a history of poor compliance with their legal responsibilities and fair housing practices.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program offers a standard, basic level of support to all landlords who lease to program participants. This support is detailed in a written policy distributed to landlords. Program can negotiate additional supports, as needed, on a case-by-case basis.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has a written policy requiring staff to explain to participants basic landlord-tenant rights and responsibilities and the requirements of their specific lease.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

Core Program Standard: Rent and Move-In Assistance				
<p>Program staff are trained on regulatory requirements of all rapid re-housing funding streams and on the ethical use and application of a program’s financial assistance policies, including, but not limited to, initial and ongoing eligibility criteria, program requirements, and assistance maximums. Program has a routine way to onboard new staff and to keep staff regularly updated on changing regulations and/or program policies.</p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has clearly defined policies and procedures for determining the amount of financial assistance provided to a participant, as well as defined and objective standards for when case management and financial assistance should continue and end. Guidelines are flexible enough to respond to the varied and changing needs of program participants, including participants with zero income. <i>(Note: guidelines should not offer the same amount and duration of assistance to everyone in the program. Financial assistance and case management should have a strictly applied end point. Policies and procedures and objective standards should individually determine the needs of each household and when assistance should continue and end for that household.)</i></p> <p><i>[Program policies and procedures]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>A progressive approach is used to determine the duration and amount of rent assistance. Financial assistance is not a standard “package” and is flexible enough to adjust to households’ unique needs and resources, especially as participants’ financial circumstances or housing costs change. Policies detailing this progressive approach include clear and fair decision guidelines and processes for reassessment for the continuation and amount of financial assistance. Policies and procedures also detail when and how rapid re-housing assistance is used as a bridge to a permanent subsidy or permanent supportive housing placement.</p> <p><i>[Program policies and procedures adherence to the NC 516 Written Standards]</i></p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

Core Program Standard: Rapid Re-Housing Case Management and Services				
<p>When case management and service compliance is not mandated by federal or state regulation, services offered by a program have voluntary participation. (Note: HUD requires CoC programs to meet with participants once a month but does not require programs to dictate the location, duration, or topic of the meeting and does not require programs to terminate participants if they fail to attend scheduled meetings or follow a service plan). (Note: The intent of this standard is that program participants are involved in creating a mutually agreed upon time, place, and frequency of meetings with the case manager).</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has clearly defined relationships with training, employment, and income programs that it can connect program participants to when appropriate.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has clearly defined policies and objective standards for when case management should continue and end. These guidelines are flexible enough to respond to the varied and changing needs of program participants. In instances where cases are continued outside of these defined policies and objective standards, there is a review and approval process in place.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Core Program Standard: Program Philosophy and Design				
<p>Program staff are trained on the principles of Housing First and oriented to the basic program philosophy of rapid re-housing. Program has routine way of onboarding new staff that includes training on Housing First and rapid re-housing principles.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Program has well-defined and written screening processes that use consistent and transparent decision criteria. Criteria do not include screening possible participants out for income or lack thereof.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Eligibility criteria for the program do not include a period of sobriety, a commitment to participation in treatment, or any other criteria designed to “predict” long-term housing stability other than willingness to engage the program and work on a self-directed housing plan.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
<p>Leases for program participants are legally binding, written leases. Leases with additional requirements, such as drug testing or program participation, are not allowed.</p> <p>[Program policies and procedures]</p>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

Permanent Supportive Housing: Move-on Program		
<p>Permanent supportive housing should be available indefinitely, as long as households need it. However, participants in these programs can stabilize to the point that they no longer need the intensive services associated with the program. "Moving-on" strategies for permanent supportive housing projects create opportunities for participants who no longer need the supportive part of permanent supportive housing to live independently and sustain their homes after graduation for the program. They usually involve transferring the tenant to another long-term housing subsidy, such as a Housing Choice Voucher (Section 8), public housing, or other affordable housing option.</p> <p>https://www.usich.gov/resources/uploads/asset_library/PHA_MovingUp.pdf</p> <p>Does the permanent supportive housing project incorporate moving-on strategies in its program policies and procedures (Note: this should not be a separate section, but all sections of the document should indicate how the program uses a Moving-on approach)? To receive full points program policies and procedures should include:</p>	Mark Yes	
Regular evaluation using standardized criteria to identify households who may be interested and able to move-on;		
A formal partnership with one or more affordable housing providers including Northwestern Regional Housing Authority;		
A method to prepare tenants to move-on and exit planning procedures;		
A method to link moving-on tenants to mainstream services and supports;		
Procedures to provide step-down services after exit; and		
A strategy to evaluate the effectiveness of moving-on strategies.		
<i>[Program policies and procedures, MOU, formal agreements]</i>		
Program meets all bulleted points above	15	
Program meets 4-5 of the above bulleted points	10	
Program meets 1-3 of the above bulleted points	5	
Design Subsection: Existing & New Projects – Scope of Services		
Possible Points: 15	Possible Score	Project Score
Minimum Points Required or Review is Triggered: 10		
Service Needs: Does the applicant demonstrate they will meet the anticipated individual service needs of participant households? Will services ensure households will be able to find and maintain permanent housing?	5	5
Employment Services: Does the project provide or link participants to employment services? Does the program have employment goals?	5	5
Access to Mainstream Benefits: Does the project include services to help participants access mainstream benefits such as unemployment benefits, TANF, food stamps/SNAP, Medicaid/Medicare/ACA?	5	5

Subsection Design: New Projects – Organizational Capacity				
Possible Points: 25; Minimum Points Required or Review is Triggered: 10	Possible Score		Project Score	
	Completed Similar Projects: Has the agency or subrecipients implemented this same type of project (permanent supportive housing, rapid re-housing) with HUD CoC funding?			
Has successfully implemented the same project type?	5		5	
Has not implemented the same project type?	0			
If not, has the agency successfully implemented this same type of project (permanent supportive housing, rapid rehousing, coordinated entry) using another funding source? [interview with agency]	5		5	
If the answer to either of the questions is yes, are the same staff that were operating the program at that time going to be operating the proposed project?	5		5	
If none of the above, has the agency successfully implemented a different HUD-funded project (ESG, Section 8, HPRP, etc.) or a CoC-funded project of a different type?	5		5	
Agency Stability: Has the agency been in operation for at least three years?	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Did the applicant submit financial statements and a copy of their budget from the most recent fiscal year? (Financial statements will be used to assess fiscal stability of the applicant agency. Financial statements that demonstrate instability may result in the agency not meeting requirements). <i>[Budget vs actual profit and loss statement for the last two fiscal years; agency detailed budget]</i>	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does the agency have the financial capacity to operate this project on a reimbursement basis? <i>[Agency detailed balance sheet]</i>	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Non-profits only: Has the agency submitted a list of their board of directors and a copy of the minutes from their three most recent board meetings? Does the agency have an active and engaged board of directors? <i>[Board list and minutes]</i>	Threshold			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			

Capacity to Provide Needed Services				
Does the agency have the capacity to provide the services that will be needed? a) Do the services described seem adequate and appropriate and b) is the staffing pattern or subcontract plan adequate and appropriate? c) Do program staff have sufficient experience and knowledge to effectively run the type of program applied for? <i>[organizational chart]</i>	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
	X			
Does the agency have at least one active SOAR case manager? <i>[NC SOAR program/records]</i>	5		0	
Administrative Capacity: Is the administrative staff separate from the services staff?	5		5	

Section III: Equity and Inclusion		
Possible Points: 30		
Minimum Points Required or Review is Triggered: 20		
		Score: 30
Does the applicant provide guidelines/program rules in other languages besides English? <i>[Guidelines/Program Rules in another language]</i>	5	5
Does the applicant have client-facing bilingual staff? <i>[staff member's name/job description]</i>	5	5
Does the applicant have an arrangement for interpreter services and services for persons needing other assistance in communication? <i>[e.g. has a MOA/MOU or other agreement with interpreter service for non-English speaking persons and services for hearing or sight impaired persons?]</i>	5	5
Does the applicant have an Anti-Discrimination, Fair Housing, Affirmatively Furthering Fair Housing marketing strategy, and Equal Access and Gender Identity policy in full compliance with state and federal law, HUD regulations, and the NWCoC Written Standards? <i>[Program policies and procedures]</i>	Met	Unmet
	X	
Does the applicant host or participate in at least annual trainings on Anti-Discrimination, Fair Housing, Affirmatively Furthering Fair Housing, Equal Access and Gender Identity Rule as required? (attended NC 516 annual training, HUD or other trainings, e.g.)	Met	Unmet
	X	
Has the agency sent staff to a training for Racial Equity or Anti-Discrimination in the last 12 months? Examples include Equity C4, Racial Equity Institute trainings, HUD trainings and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12 months).	5	5
Does the applicant have an Equal Access/Non-discrimination hiring clause in job postings? <i>[Example Job Posting/ personnel policy]</i>	5	5
The organization's Board of Directors is diverse in composition and includes members of Black, Brown, Indegenous, or persons who identify as representing marginalized and underserved communities?	Met	Unmet
	X	
	Total Number	
How many members of your Board of Directors have lived experience homeless? (agency responses/annual NC 516 CoC monitoring guide responses)	1	Yes
What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of the community demographics? (ESG project application, agency responses, e.g.)	1	Yes
Does the organization's staff and/or Board of Directors have persons who identify as LGBTQIA+ or gender fluid employed or serving on the Board of Directors? (ESG project application, agency responses, e.g.)	1	Yes
What number of staff and interns or volunteers (who self-identify) have lived experience as homeless or homeless youth, victimization, or a history of housing instability? (ESG project application, agency responses, e.g.)	1	Yes
(5 pts for meeting standard)		5

Section IV: Northwest NC CoC (NC-516) Priorities Possible Points: 20 Minimum Points Required or Review is Triggered: 15 Score: 10				
Housing Over Services				
Total \$ request for housing activities (leased units, leased structures, and/or rental assistance):		\$	67,860.00	
Total \$ request for supportive services:		\$	48,784.00	
Total Match at 25% and eligible costs		\$	29,286.00	
Total \$ assistance requested (not including match or administration):		\$	117,144.00	
Percentage of total budget devoted to housing activities	Possible Score		Project Score	
(housing activities request/total request x 100):	Select One			
Less than 35%	<input type="checkbox"/>	0		
Between 35% and 54.9%	<input type="checkbox"/>	5		
Between 55% and 74.9%	<input type="checkbox"/>	10	10	
Between 75% and 84.9%	<input type="checkbox"/>	15		
Between 85% and 100%	<input type="checkbox"/>	20		
While services are an important component of supporting households in maintaining their housing, HUD prioritizes using CoC program funds for housing and using other sources of available funding and/or mainstream services to provide support. Percentage of healthcare leverage available if new project or for renewal, other commitments to support program participants (written letter of commitment/MOU/MOA, e.g.).	Standard			
	Met	Type	%	Unmet, Documentation not provided
	X			
CoC's will receive full points by demonstrating that they have applied for at least one PSH or RRH project that utilizes housing subsidies or subsidized housing units not funded through the CoC or ESG programs. The CoC must demonstrate that these housing units will: (i) in the case of a PSH project, provide at least 25 percent of the units included in the project; or (ii) in the case of a RRH project, serve at least 25 percent of the program participants anticipated to be served by the project.	Standard			
	Met	Unmet	%	Unmet, Documentation not provided
	X			
Permanent Supportive Housing: Prioritizing Beds for Chronically Homeless Participants				
Does the project have beds prioritized for chronically homeless participants?	Standard			
	Met	Unmet	N/A	Unmet, Documentation not provided
			X	

Section V: Project Performance			
Possible Points Added: PSH: 210 RRH: 195 TH-RRH: 195 TH (DV): 190 SSO-CE: 140 SSO: 140 HMIS: 120			
Possible Points Subtracted: PSH: -15 RRH: -15 TH-RRH: -15 TH (DV): -15			
Minimum Points Required or Review is Triggered: PSH: 80 RRH: 80 TH-RRH: 80 TH (DV): 80			
SSO-CE: 80 SSO: 80 HMIS: 80			
Score:			145
Populations Served			
RRH projects: What percentage of households served by the project were composed of at least one person with a disability?	Possible Score	Project Score	
Less than 50%	0	0	
50-100%	10		
What percentage of the household's served by the project were unsheltered at program entry?	Possible Score	Project Score	
Less than 25%	0	0	
Between 25% and 49%	5		
Between 50% and 74%	10		
Between 75% and 99%	15		
100%	20		
PSH and RRH Projects: What percentage of households served by the project were chronically homeless? (Project Application or Self Report) Though not required for Dedicated Plus, Northwest still prioritizes chronic homelessness following the Order of Priority.	Possible Score	Project Score	
Less than 10%	0	0	
Between 10% and 24%	5		
Between 25% and 49%	10		
Between 50% and 74%	15		
Between 75% and 99%	20		
100%	35		
What is the program's unit utilization rate? (Compare actual units in HMIS/comparable database vs. application projections for all 4 Quarters & take average)			
0-49%	-5		
50-59%	0		
60%-94%	5	5	
95% or higher	10		

Did 100% of program participants enter the program from an eligible situation? (If participants found ineligible, will follow up with grantee to determine eligibility)	Possible Score		Project Score	
	Yes	0		0
	No	-5		
Transitional Housing Applicants: what percentage of program participants exited to a permanent housing destination? (points are awarded for meeting each goal)	Possible Score		Project Score	
	Performance met HUD Goal: At least 65%			5
	Performance met Northwest NC CoC (NC-516) Goal: At least 90%			10
Permanent Supportive Housing & Rapid Rehousing Programs: what percentage of program participants exited to a permanent housing destination? (if no exits, 10 points is automatically awarded)	Possible Score		Project Score	
	80% or higher			10
	Below 80%			0
What percentage of program participants exited to a known destination?		Possible Score		
95% or higher		5	5	
80-94%		0		
0-79%		-5		
What percentage of adults gained or increased total earned cash income?				
<10%		0		
10-20%		5		
21-50%		10	10	
Above 50%		15		
What percentage of program participants were employed at program exit? (Points are awarded for meeting each goal)		Possible Score		
Performance met HUD Goal: At least 20%		5		
Performance met Northwest NC CoC (NC-516) Goal: At least 30%		15	15	
What percentage of adults gained or increased total unearned cash income?				
<10%		0		
10-15%		5	5	
16-20%		10		
Above 20%		15		
What percentage of program participants were receiving mainstream benefits at program exit? (Points are awarded for meeting each goal)		Possible Score		
Performance met HUD Goal: At least 20%		5	5	
(Above HUD Goal but below NWCoC (NC-516) Goal): At least 40%		10	10	
Performance met Northwest NC CoC (NC-516) Goal: At least 60%		15		

(PSH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	
11-20%		5	
Above 20%		0	
(RRH Only) What percentage of people who exited to PH returned to homelessness within 2 years. [0701 SPM report exits between 10/01/2021-09/30/2022]			
0-10%		10	10
11-20%		5	
Above 20%		0	
PSH Projects: what percentage of program participants remained in the program for 6 months or longer? (Points are awarded for meeting each goal)		Possible Score	Project Score
Performance met HUD Goal: At least 85%		5	
Performance met Northwest NC CoC (NC-516) Goal: At least 90%		15	15

HMIS Participation or Comparable Database (Per federal law – domestic violence programs are prohibited from using HMIS and must use a HMIS comparable database instead.)			
HMIS Data Completeness: [NC HMIS report; Comparable Database aggregate report]		Possible Score	Project Score
0-10%		5	5
Above 10%		0	
If the agency has additional beds (not a part of this project application), are those beds also being entered into the system? [NC HMIS report; HIC; Comparable Database aggregate report]		Possible Score	Project Score
Yes		5	0
No		0	
Did the program submit their APR on or before the designated deadline?		Possible Score	Project Score
Yes		5	5
No		0	
Did program staff adhere to the APR review process with the Northwest CoC Project Ranking and Review Subcommittee?		Possible Score	Project Score
Yes		5	5
No		0	
Are all of the agency's projects that are listed in the 2023 HIC participating in HMIS? (or a comparable database if VSP)		Possible Score	Project Score
Yes		10	10
No		0	

HUD Monitoring Findings	Possible Score	Project Score						
<p>Is the recipient free of HUD monitoring findings for any agency's projects? If not, findings must be resolved or explained to the satisfaction of the Northwest CoC Project Ranking and Review Subcommittee for the application to meet standards. <i>[Interview with agency/NC 516 Monitoring report]</i></p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 195 1192 239">Standard</td> </tr> <tr> <td data-bbox="1040 239 1117 294">Met</td> <td data-bbox="1117 239 1192 294">Unmet</td> </tr> <tr> <td data-bbox="1040 294 1117 344">X</td> <td data-bbox="1117 294 1192 344"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								
Coordinated Entry and Prioritization								
<p>Does the program only take referrals through the Coordinated Entry process?</p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 394 1192 438">Standard</td> </tr> <tr> <td data-bbox="1040 438 1117 493">Met</td> <td data-bbox="1117 438 1192 493">Unmet</td> </tr> <tr> <td data-bbox="1040 493 1117 543">X</td> <td data-bbox="1117 493 1192 543"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								
<p>Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)</p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 543 1192 588">Standard</td> </tr> <tr> <td data-bbox="1040 588 1117 642">Met</td> <td data-bbox="1117 588 1192 642">Unmet</td> </tr> <tr> <td data-bbox="1040 642 1117 693">X</td> <td data-bbox="1117 642 1192 693"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								
<p>Previous Project Spending Rates – These questions are for projects that have been operating for at least one year at the time of the NOFO release. (Percentage rounded to the nearest whole number)</p>								
Amount awarded:								
Amount spent:								
% Spent:								
<p>Percentage 90+%</p> <p>Projects that fall below the standard will trigger review by the Northwest CoC Project Ranking and Review Subcommittee. The review will determine potential consequences, including whether some funding should be reallocated to new projects</p> <p>How many grant extensions from HUD were given in for a reason other than merging grants? (Interview with agency or information from HUD)</p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 951 1192 995">Standard</td> </tr> <tr> <td data-bbox="1040 995 1117 1050">Met</td> <td data-bbox="1117 995 1192 1050">Unmet</td> </tr> <tr> <td data-bbox="1040 1050 1117 1104">X</td> <td data-bbox="1117 1050 1192 1104"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								
0	15	15						
1	0							
2+	Further review							
<p>Does the program only take referrals through the Coordinated Entry process?</p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 1299 1192 1344">Standard</td> </tr> <tr> <td data-bbox="1040 1344 1117 1398">Met</td> <td data-bbox="1117 1344 1192 1398">Unmet</td> </tr> <tr> <td data-bbox="1040 1398 1117 1449">X</td> <td data-bbox="1117 1398 1192 1449"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								
<p>Permanent Supportive Housing: Has the program adopted HUD's prioritization policy as outlined in HUD Notice CPD-16-011 and added it to their program policies? (Program policies)</p>	<table border="1"> <tr> <td colspan="2" data-bbox="1040 1449 1192 1493">Standard</td> </tr> <tr> <td data-bbox="1040 1493 1117 1547">Met</td> <td data-bbox="1117 1493 1192 1547">Unmet</td> </tr> <tr> <td data-bbox="1040 1547 1117 1591">X</td> <td data-bbox="1117 1547 1192 1591"></td> </tr> </table>	Standard		Met	Unmet	X		
Standard								
Met	Unmet							
X								

Section VI: Application Deadlines and Documentation: Section V Score		
Up to 5 Points Max; Possible Deductions: -25		
Minimum Points Required or Review is Triggered: not more than loss of -15		
Score:		34
Application Budget		
What does the APR tell us about how well the agency is providing services needed to ensure program participants are meeting established goals? (Most Recent APR) Up to 5 points (1 = very poor, 2 = poor, 3 = ok, 4 = well, 5 = very well)		
Budget & Match	Possible Score	Project Score
If questions regarding the budget are not complete and accurate, subtract up to 5 points.	-5	0
Do match letters sufficiently document the required match for the project type? [Match amounts are based on documentation submitted by the applicant by the submission deadline. Information submitted after the deadline will not be included in the scoring of these sections.]	Standard	
	Met	Unmet
	X	
Deadlines	Possible Score	Project Score
If application was not completed correctly, subtract up to 10 points (Specific dates for local deadlines must be met).	-10	-2
If required accompanying documents were NOT completed correctly, subtract up to 10 points.	-10	-2
The application and accompanying documents must be submitted by the deadline. If not, the Northwest CoC Project Ranking and Review Subcommittee will determine potential consequences, including whether the project is ineligible for inclusion in final Northwest NC CoC (NC-516) Project Priority Listing or will receive reduced funding.	Standard	
	Met	Unmet
	X	

AGENCY'S RELATIONSHIP TO COMMUNITY: 25 or Loss of 10 Points

Minimum: Must not lose more than 10 points

Participation in Committee Activities

Does the agency submitting the project application actively participate in the Northwest NC CoC (NC-516) Steering Committee activities? <i>[Conversation with Northwest NC CoC (NC-516) Lead; NC-516 meeting minutes]</i>	Possible Score		Project Score
Actively participate in Steering Committee meetings (75% of meetings in past year)	Met	Unmet	
	X		
Presented application to Steering Committee to be reviewed	X		
Participated in ESG application process	X		
The agency has existing project and does not present a project update to Steering Committee	-5		0
Agency does not have open community referral process for existing project	-5		0

Participation in Northwest NC CoC (NC-516) Activities

Does the agency actively participate in the following Northwest NC CoC (NC-516) activities?	Possible Score		Project Score
Participate in Northwest NC Steering Committee	5		5
Participate in subcommittee meetings (CoC Subcommittee, ESG Subcommittee, Data Quality and Policy System Performance Subcommittee)	5		5
Participated in at least one subcommittee's meeting	5		5
Participated in at least half of Northwest NC Steering Committee	5		5
Did not submit Point-in-Time and Housing Inventory data by deadline	-5		0
Does not submit reports for existing projects in a timely manner	-5		0

Participation in Other Community Coordination Activities

Are there other housing/homeless related coalitions or partnerships within the Northwest region in which the agency participates? (AMY meetings, Ashe Coalition, Watauga Housing Coalition, e.g.) <i>[Interview with agency]</i>	Possible Score		Project Score
2 or less	1		
3 - 5	3		3
More than 5	5		

NORTHWEST NC CoC (NC-516) PERFORMANCE: 15

Minimum: Threshold

Score:

Sub-Committee Participation in Northwest CoC Activities	Possible Score		Project Score
Has the applicant agency participated in at least one Sub-Committee in last year (September 2022-August 2023) at least 50% of the time?	5		5
What percentage of Steering Committee meetings has the applicant agency participated in over last year (September 2022-August 2023)?	Possible Score		Project Score
75% (9 of 12)	1		
75-99% (10-11 of 12)	3		
100% (12 of 12)	5		5

Percentage of regions' beds covered and reported in HMIS (non-DV applicant agencies) or HMIS-Comparable system for DV Applicant agencies: <i>[HIC]</i>	Possible Score	Project Score
0-49%	-5	
50-75%	0	
75-100%	5	5

[NC-516 did not reject, reduce, or reallocate any projects for FY-2024 NOFO Competition. This is the letter we would have utilized had we had any projects to reject, reduce, and/or reallocate.]



Northwest Continuum of Care
Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee
c/o Lori Watts, Lead
Vaya Health
825 Wilkesboro Blvd NE
Lenoir, NC 28806

September 17, 2024

Dear *Applicant*:

The Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee met Monday 9/16/24 to review, score, rank, accept with or without revisions, or not accept project applications for the 2024 CoC Program Competition.

[If rejected] Unfortunately, the Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee will not be recommending the following project application(s) that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below.

<u>Project Name</u>	<u>Project Number</u>	<u>Amount</u>	<u>Score</u>	<u>Status</u>
Sample Project Name	Sample Project #	Sample \$	Sample Score	Rejected/Not Accepted

[If reduced] The Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee is recommending the following project application that you submitted be reduced to be included as part of the CoC Consolidated Application. The requested amount, the reduced amount, the recommended amount, the project score, rank, and tier information are also included below.

<u>Project Name</u>	<u>Project Number</u>	<u>Requested Amount</u>	<u>Reduced Amount</u>	<u>Recommended Amount</u>	<u>Score</u>	<u>Rank</u>	<u>Tier</u>
Sample Project Name	Sample Project #	Sample \$	Sample \$	Sample \$	Sample Score	Rank	Tier

Northwest Continuum of Care (NC 516) P.O. Box 309 338 Brook Hollow Rd. Boone, N.C. 28607 T-828.264.1237
HospHouse.org

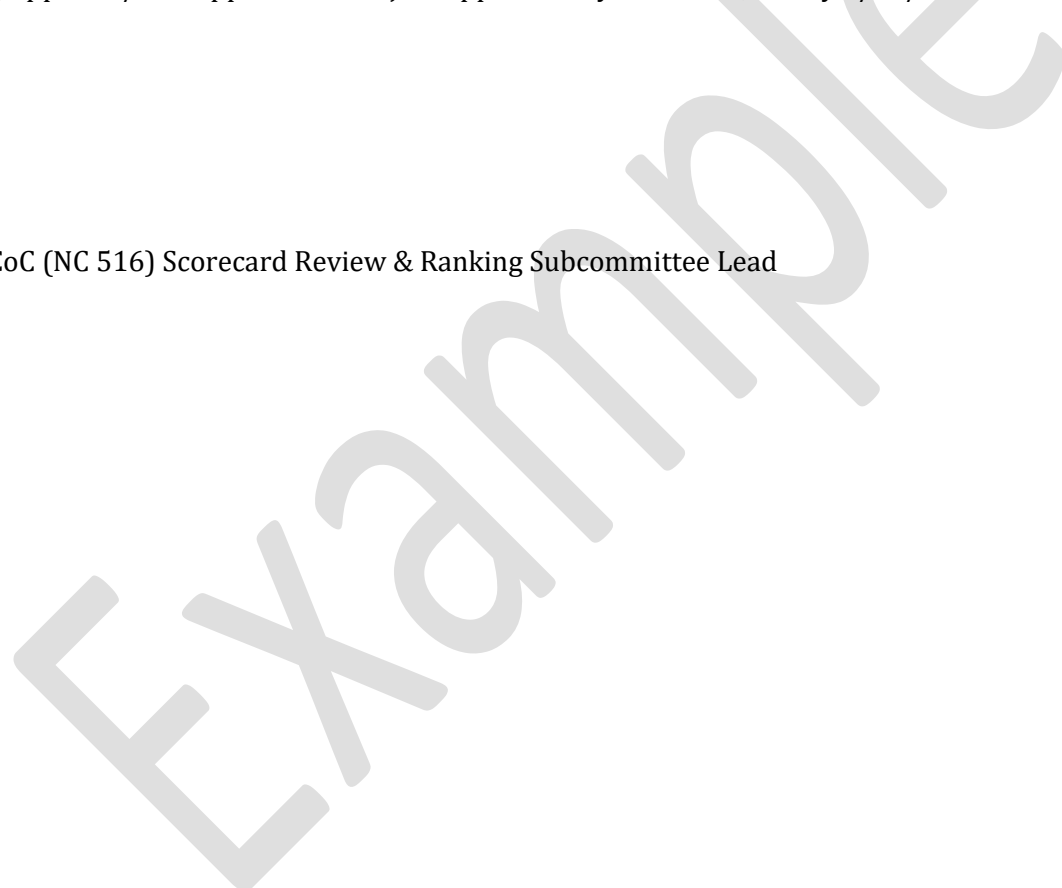
If reallocated] The Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee is recommending the following project application that you submitted be reallocated to project *B* to be included as part of the CoC Consolidated Application. The reallocated amount, the project score, non-acceptance, and where reallocated are also included below.

<u>Project Name</u>	<u>Project Number</u>	<u>Reallocated Amount</u>	<u>Score</u>	<u>Rank</u>	<u>Tier</u>	<u>(if not fully reallocated and accepted)</u>
Sample Project Name	Sample Project #	Sample \$	Sample Score	Rank	Tier	

Appeals of Project Application Score, Rank, Tier, Approval/Non-Approval can be submitted via email to Lori.watts@vayahealth.com Wednesday 9/18/24, 8 AM EDT through Thursday 9/19/24, 5 PM EDT. The Northwest NC CoC (NC 516) Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/20/24.

Sincerely,

Lori Watts
 Northwest NC CoC (NC 516) Scorecard Review & Ranking Subcommittee Lead





NC-516 (NWCoc) 2024 Project Approval, Scoring, and Ranking list and letters - unencrypt

Lori Watts <Lori.Watts@vayahealth.com>

To: "Jeanie Futrelle (jfutrelle@oasisinc.org)" <jfutrelle@oasisinc.org>, Rubi Estrada <restrada@oasisinc.org>, "Katharyn (Kat) Danielik (kdanielik@oasisinc.org)" <kdanielik@oasisinc.org>, "Emily Fortunato (efortunato@oasisinc.org)" <efortunato@oasisinc.org>, "Tina Krause (director@hosphouse.org)" <director@hosphouse.org>, "Ethan Flynn (grants@hosphouse.org)" <grants@hosphouse.org>, Christiana Tugman <christiana@hosphouse.org>

Wed, Sep 18, 2024 at 12:46 AM

Hi All,

The NWCoc Scorecard Review & Ranking Subcommittee met Monday 9/16/24 to review, score, rank, accept with and without revisions project applications. All projects were approved to be included with this year's application though there were 2 CoC Bonus Applications, Project Review chose to include at reductions in the initial requests. I have attached the letters notifying each applicant of their project(s) approval, score, and ranking and attaching a list of all projects with their scores, rankings, and tiers. If questions, please let me know.

Appeals will be accepted Wednesday, September 18th and Thursday, September 19th with Appeals Decisions sent to Project Applicants no later than Friday, September 20, 2024, by 5:00 PM EDT. Approved Project Applicants are expected to have submitted their final project application in e-Snaps by Friday, September 7, 2024, by 6:00 PM EDT to be included in the Project Priority Listing.

Thanks,

Lori

Lori Watts

NC-516 (NWCoc) Project Review Lead

Housing Specialist – Permanent Supportive Housing (PSH)

Housing Supports Team

Transition and Housing Department

Vaya Health | Boone, NC

Mailing Address: 825 Wilkesboro Blvd NE, Lenoir, NC 28645 | Corporate Office: 200 Ridgefield Court, Suite 218, Asheville, NC 28806 |

○ 828-225-2785 ext. 4409 or 1-800-893-6246 x 4409 | F 828-452-3473 | E Lori.Watts@vayahealth.com

Pronouns She/Her/Hers

24/7 Behavioral Health Crisis Line (BHCL) to enroll or check eligibility: 1-800-849-6127 | Member and Recipient Services Line: 1-800-962-9003 (Mon-Sat 7a-6p)

Provider Support Line: 1-866-990-9712 | Housing Support Line: 1-800-893-6246 x 4560 | General Inquiries: 1-800-893-6246



The Behavioral Health Crisis Line (800-849-6127) is available 24 hours a day, 7 days a week, every day of the year. This line is for all residents in Vaya's region to get help with a mental health or substance use crisis.

If you need help with (1) non-emergency questions, issues, or concerns, (2) help with filing a complaint, grievance, or appeal, or (3) help connecting to a Care Manager, please call the Vaya Health Member and Recipient Services Line at 800-962-9003 (Monday-Saturday, 7 a.m. to 6 p.m.).

CONFIDENTIALITY NOTICE: *This message is intended exclusively for the individual or entity to which it is addressed, and may contain information that is proprietary, privileged, confidential or otherwise legally exempt from disclosure, including protected healthcare information. If you are not the named addressee, you are not authorized to read, print, retain, copy or disseminate this message or any part of it. If you have received this message in error, please notify the sender immediately either by phone (828-225-2785) or reply to this e-mail, and delete all copies of this message.*

WARNING: *Any email sent to and from this email account may be subject to the NC Public Records Law and may be disclosed to third parties. Any views or opinions presented in this email are solely those of the author and do not necessarily represent those of Vaya Health. The contents of this email and any attachments are not intended to create a binding contract unless subsequently confirmed with a written instrument signed by a legally authorized representative of Vaya Health. Please check this email and any attachments for the presence of viruses. Vaya Health accepts no liability for any loss or damage arising from the use of this email or attachments.*

 OASIS - 2024 Project Review, Score, & Ranking-signed.pdf

134K

 HH - 2024 Project Review, Score, & Ranking-signed.pdf

179K

 2024 Tier 1 - Tier 2 Project Review Recommendation.xlsx

22K



Northwest Continuum of Care
 Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee
 c/o Lori Watts, Lead
 Vaya Health
 825 Wilkesboro Blvd NE
 Lenoir, NC 28806

September 17, 2024

Dear OASIS,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Monday 9/16/2024 to review, score, rank, accept with or without revisions, or not accept project applications for the 2024 CoC Program Competition.

I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com Wednesday 9/18/24, 8 AM EDT through Thursday 9/19/24, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/20/24.

<u>Project Name</u>	<u>Project Number</u>	<u>Amount</u>	<u>Score</u>	<u>Rank</u>	<u>Tier</u>
OASIS RRH FY24	NC0488D4F162302	\$117,144	305	2	1
OASIS PSH FY24	NC0112L4F162316	\$ 79,654	293	3	1
OASIS TH FY 24	NC0113L4F162316	\$ 27,813	264	6	1
OASIS COC Bonus PSH FY24	n/a	\$ 53,051	175	11	2
OASIS DV Bonus RRH-TH FY24	n/a	\$132,629	155	12	2

Sincerely,

Lori Watts

Lori Watts
 Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Lead



Northwest Continuum of Care
 Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee
 c/o Lori Watts, Lead
 Vaya Health
 825 Wilkesboro Blvd NE
 Lenoir, NC 28806

September 17, 2024

Dear Hospitality House of Northwest North Carolina,

The Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee met Monday 9/16/2024 to review, score, rank, accept with or without revisions, or not accept project applications for the 2024 CoC Program Competition.

I am pleased to inform you that the Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee has scored, ranked, and approved the following program applications that you submitted to be included as part of the CoC Consolidated Application. The project score and ranking information are also included below. Appeals of Project Application Score, Rank, Tier, Approval can be submitted via email to Lori.watts@vayahealth.com Wednesday 9/18/24, 8 AM EDT through Thursday 9/19/24, 5 PM EDT. The Northwest NC CoC Appeals Subcommittee will then review the appeals request and submit final notifications of project applications score, rank, tier, approval/non-approval to Project Applicants by 5 PM EDT, Friday 9/20/24.

<u>Project Name</u>	<u>Project Number</u>	<u>Amount</u>	<u>Score</u>	<u>Rank</u>	<u>Tier</u>
Hospitality House Permanent Housing Leasing Expansion Renewal FY2024	NC0140L4F162315	\$ 61,481	310	1	1
Rock Haven Permanent Housing Program FY 2024	NC0114L4F162316	\$ 35,901	296	4	1
Wintergreen Supportive Housing Program FY2024	NC0116L4F162316	\$ 31,326	276	5	1

Hospitality House Permanent Housing for the Hard to Serve Renewal FY2024	NC0168L4F162312	\$ 20,824	256	7	1
SSO Coordinated Entry Renewal FY2024	NC0399L4F162306	\$ 49,801	219	8	1
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2023	NC0424D4F162204	\$ 59,892	267	7	1
SSO Coordinated Entry Renewal FY2023	NC0399L4F162205	\$ 49,801	219	8	1
Joint TH and PH-RRH Project Renewal FY2024	NC0426L4F162305	\$ 34,036	200	9	1
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2024 [\$9,682 - Tier 1; \$51,962 - Tier 2]	NC0424D4F162305	\$ 61,644	196	10	1/2
Hospitality House HMIS FY2024 (CoC Bonus)	n/a	\$ 53,052	128	13	2
NC-516 CoC Planning Application FY2024	New	\$ 50,000	n/a	n/a	999

Sincerely,

Lori Watts

Lori Watts
Northwest NC CoC (NC-516) Scorecard Review & Ranking Subcommittee Lead

2024 Score	2024 Rank	Amount	Running Total	Agency & Project Name	Grant #	Tier 1	Tier 2	Total
310	1	\$61,481.00	\$61,481.00	Hospitality House Permanent Housing Leasing Expansion Renewal FY2024	NC0140L4F162315	\$61,481.00		
305	2	\$117,144.00	\$178,625.00	OASIS RRR FY24	NC0488D4F162302	\$117,144.00		
293	3	\$79,654.00	\$258,279.00	OASIS PSH FY24	NC0112L4F162316	\$79,654.00		
296	4	\$35,901.00	\$294,180.00	Rock Haven Permanent Housing Program FY 2024	NC0114L4F162316	\$35,901.00		
276	5	\$31,326.00	\$325,506.00	Wintergreen Supportive Housing Program FY2024	NC0116L4F162316	\$31,326.00		
264	6	\$27,813.00	\$353,319.00	OASIS TH FY 24	NC0113L4F162316	\$27,813.00		
256	7	\$20,824.00	\$374,143.00	Hospitality House Permanent Housing for the Hard to Serve Renewal FY2024	NC0168L4F162312	\$20,824.00		
219	8	\$49,801.00	\$423,944.00	SSO Coordinated Entry Renewal FY2024	NC0399L4F162306	\$49,801.00		
200	9	\$34,036.00	\$457,980.00	Joint TH and PH-RRH Project Renewal FY2024	NC0426L4F162305	\$34,036.00		
196	10	\$61,644.00	\$519,624.00	Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2024	NC0424D4F162305	\$9,682.00	\$51,962.00	\$61,644.00
ARD		\$519,624.00				Tier 1	Tier 2	Total
175	11	\$53,051.00	\$572,675.00	OASIS CoC Bonus PSH FY24 (PSH Expansion)	New - CoC Bonus		\$53,051.00	
155	12	\$132,629.00	\$705,304.00	OASIS DV Bonus RRRH-TH FY24 (TH-RRH Expansion)	New - DV Bonus		\$132,629.00	
128	13	\$53,052.00	\$758,356.00	Hospitality House HMIS FY2024 (CoC Bonus - HMIS)	New - CoC Bonus		\$53,052.00	
	Total	\$758,356.00				\$467,662.00	\$290,694.00	\$758,356.00
						Tier 1	Tier 2	Total
n/a		\$50,000.00		NC-516 CoC Planning Application FY2024 (Planning)	New - Planning	\$50,000.00	No Rank	\$50,000.00
								\$808,356.00

Planning - \$50,000, 5% FPRN or \$50,000, whichever is greater

Bonus \$106,103, 12% FPRN

FPRN - Final Pro Rata Need, TBD, possibly PPRN

PPRN - Preliminary Pro Rata Need \$884,190

Estimated ARD - Annual Renewal Demand \$519,624

Tier 1 = 90% ARD = \$467,662

Tier 2 = 10% ARD \$51,962 + New Bonus \$106,103 + DV Bonus \$132,629 = \$290,694

DV Bonus \$132,629 - 15% of PPRN

Northwest Continuum of Care (NC-516) FY2024 CoC Competition
Funding Recommendations and Priority Listing

All project applications except for the NC-516 Planning Grant, must be ranked for the Priority Listing into two tiers based on a percentage of the estimated Annual Renewal Demand (ARD) of \$519,624 plus any available bonus funding, if a project application is submitted. A project ranked in Tier 1 and any funding that is allocated to Tier II is not guaranteed to receive an award:

- Tier I: 90% of NC-516’s ARD for existing renewals (\$467,662)
- Tier II: 10% ARD \$51,962 + Amount available for the CoC’s Bonus Project (\$106,103) + DV Bonus (\$132,629) = Total in Tier II = \$290,694
- CoC Planning Project – Not ranked (\$50,000)
- Total of all grants for FY 2024 if awarded: **\$808,356**

Tier 1 Agency & Project Names	Score	Project Type / Project Status	Rank	Funding Recommendation / Amount Requested from HUD	Reallocated Funds
Hospitality House Permanent Housing Leasing Expansion Renewal FY2024	310	PSH / Accepted	1	\$ 61,481	\$0
OASIS RRH FY24	305	Joint TH & PH-RRH / Accepted	2	\$117,144	\$0
OASIS PSH FY24	293	PSH / Accepted	3	\$ 79,654	\$0
Hospitality House – Rock Haven Permanent Housing Program FY 2024	296	PSH / Accepted	4	\$ 35,901	\$0
Hospitality House – Wintergreen Supportive Housing Program FY2024	276	PSH / Accepted	5	\$ 31,326	\$0
OASIS TH FY 24	264	TH / Accepted	6	\$ 27,813	\$0
Hospitality House Permanent Housing for the Hard to Serve Renewal FY2024	256	PSH / Accepted	7	\$ 20,824	\$0
Hospitality House – SSO Coordinated Entry Renewal FY2024	219	SSO / Accepted	8	\$ 49,801	\$0
Hospitality House – Joint TH and PH-RRH Project Renewal FY2024	200	Joint TH & PH-RRH / Accepted	9	\$ 34,036	\$0
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2024	196	Joint TH & PH-RRH / Accepted	10	\$ 9,682 + (\$51,962 Tier 2 = \$61,644 Total)	\$0

Tier 2 Agency and Project Names	Score	Project Type / Project Status	Rank	Funding Recommendation / Amount Requested from HUD	Reallocated Funds
Hospitality House DDV/SSA Joint TH and PH-RRH Project Renewal FY2024	196	Joint TH & PH-RRH / Accepted	10	\$ 51,962 + (\$9,682 Tier 1 = \$61,644 Total)	\$0
OASIS COC Bonus PSH FY24 (PSH Expansion)	175	PSH (New, Expansion) / Accepted	11	\$ 53,051	N/A
OASIS DV Bonus RRH-TH FY24 (TH-RRH Expansion)	155	Joint TH & PH-RRH (New Expansion) / Accepted	12	\$132,629	N/A
Hospitality House HMIS FY2024 (CoC Bonus)	128	HMIS (New) / Accepted	13	\$ 53,052	N/A

Not ranked Agency and Project Names	Score	Project Type / Project Status	Rank	Funding Recommendation / Amount Requested from HUD	Reallocated Funds
NC-516 CoC Planning Application FY2024	N/A	Planning Grant	N/A	\$50,000	N/A

**NORTH CAROLINA
AVERY COUNTY**

MEMORANDUM OF UNDERSTANDING

This memorandum of understanding (herein also referred to as "Memorandum") is made and entered into on the date herein below set forth by and between Avery County and OASIS, Inc., a not-for-profit organization, located in Avery County, North Carolina;

WITNESSETH

WHEREAS, the Avery County Board of Commissioners has determined that it is appropriate to provide funding to certain non-profit organizations located in Avery County, North Carolina, to assist in providing services for the benefit of the residents of Avery County; and

WHEREAS, the above-named non-profit organization is desirous of assisting and providing such services; and

WHEREAS, the Avery County Board of Commissioners has been informed that the above-named non-profit has certain financial needs; and

WHEREAS, the Avery County Board of Commissioners strongly encourages the above-named organization to provide services to promote the health, education and welfare of the citizens of Avery County;

NOW THEREFORE, the parties agree as follows:

1. The non-profit organization shall provide itemized financial records detailing the expenditures of any and all public funds received by the non-profit named above. Such itemized financial records shall be provided to the County for the quarter ending 31 December and 30 June each year.

2. In the event that the above-named non-profit fails to provide the itemized financial records to the County after request by the County, the County shall withhold all future funding from the non-profit organization.

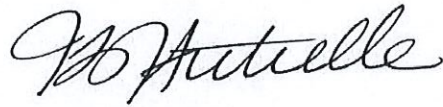
3. The term of this agreement is for a one (1) year period, specifically, the fiscal year beginning 1 July 2024 to 30 June 2025.

IN WITNESS WHEREOF, the parties set their hands and seals effective this the _____ day of _____, 2024.

AVERY COUNTY

By _____
Phillip Barrier, Avery County Manager

OASIS, Inc.



By _____

Attest:

Secretary



NORTHWESTERN HOUSING ENTERPRISES, INCORPORATED

P.O. Box 1673, Boone, North Carolina 28607

Phone: 828-264-6683 Fax: 828-264-0160

November 6, 2024

RE: OASIS, Inc and Northwestern Housing Enterprises, Inc Partnership

Our non profit development company, Northwestern Housing Enterprises, Inc, is working on an affordable rental housing project in Newland, NC. Connections at Riverwalk will consist of 10 apartment units prioritizing tenants who are victims of or fleeing from domestic violence. We are partnering with OASIS, Inc to be the service provider and case manager at this location. Both non profit organizations have a long history of helping those less fortunate in our region, and this partnership will help provide much needed assistance to a vulnerable population.

Best Regards,



Luke Fowler

President

Northwestern Housing
Enterprises

869 Highway 105 Ext. Suites
10 & 11, Boone, NC 28607

Phone - 828-264-6683

Cell - 828-773-7291

Fax - 828-434-9023

Email: lukefowler@nwrha.com



OASIS, Inc.
(Opposing Abuse with Service, Information, and Shelter)

Serving survivors of domestic and sexual violence since 1978

Memorandum of Understanding between
Opposing Abuse with Service, Information, and Shelter, Inc. (OASIS, Inc.) and
Avery County High Country Community Health

OASIS, Inc., the non-profit agency serving victims and survivors of intimate partner violence and sexual violence in Watauga and Avery Counties, North Carolina and High Country Community Health hereby enter into an agreement to collaborate on the delivery of services to victims and survivors of intimate partner violence, sexual violence, and sex trafficking, especially Spanish-speaking victims and survivors as outlined in OASIS, Inc.'s PROJ015867 application through the Governor's Crime Commission. The parties share the goal of responding appropriately to limited English proficiency individuals that have been victimized.

OASIS, Inc. agrees to:

1. Complete a timely and comprehensive application to the Governor's Crime Commission for PROJ015867 to increase access to services in Spanish for native Spanish speaking victims and survivors.
2. Provide weekly case management and comprehensive supportive services in Spanish for native Spanish speaking, limited English proficient, and/or immigrant victims and survivors residing in the OASIS Emergency Shelter program.
3. Refer native Spanish speaking or limited English proficient victims and survivors to High Country Community Health for physical and mental healthcare. In specific cases, OASIS will support survivors with transportation to appointments, and will work with clients to find funds for payment.
4. Provide language access to 24/7/365 services through crisis lines, Shelter, housing, case management, medical and judicial advocacy, and other comprehensive services OASIS and other community partners offer.

High Country Community Health agrees to:

1. Refer victims and survivors of sex trafficking, intimate partner violence, or sexual assault to OASIS, Inc. via warm handoffs and group meetings if requested by the victim or survivor.
2. Ensure that all victims and survivors of intimate partner violence, sexual violence, and sex trafficking have access to care and documentation in Spanish if needed or requested by the patient. HCCH will work with OASIS to ensure this happens if HCCH is unable to provide the language access through their staffing.

Trena Johnson PRS
High Country Community Health Name, Title, Signature

1-12-23
Date

J.W. A. Executive Director
OASIS, Inc. Name, Title, Signature

1/12/23
Date

Address: P.O. Box 1591 Boone, NC 28607 Office: 828-264-1532 Website: www.oasisinc.org
Watauga County Crisis Line: 828-262-5035 Avery County Crisis Line: 828-504-0911

Thank you to the Family Violence Prevention Services Program, US DHHS, NC Council for Women, NC Department of Public Safety, and High Country United Way for financial support.

**Memorandum of Understanding
Between Avery Co. Sheriff's Office and OASIS, Inc.**

OASIS, Inc. (Opposing Abuse with Service, Information and Shelter) the non-profit agency serving survivors of intimate partner violence and sexual assault in Watauga and Avery Counties and the Avery County Sheriff's Office hereby enter into an agreement to collaborate on the delivery of services to victims of sexual violence. This MOU formalizes the commitment of the parties to work together to provide trauma informed services to victims and to improve the overall response to sexual assault within our community. The parties share the goal of responding appropriately to individuals that have been victimized.

OASIS, Inc. agrees to:

1. Apply for Governor's Crime Commission funding to support Sexual Assault Nurse Examiner (SANE) Training for nurses and providers. If not funded by GCC, OASIS will seek other funding opportunities. When funding is secured, OASIS will provide monetary support for SANE Certifications.
2. Provide victim support services related to sexual violence including judicial systems advocacy, medical advocacy, hospital accompaniment for a victim during the forensic medical examination process, in-hospital investigatory interviews, crisis counseling, emotional support, information, case management, referrals, and a free and confidential shelter.
3. Respond and provide victim support services.
4. Maintain confidentiality and privileged communication with victims as required by state and federal law and as outlined in OASIS, Inc. policies.
5. OASIS is not required to disclose any information that is acquired during the provision of services, including verbal communication with the victim on the crisis lines and OASIS records. This information is only available for release if the victim waives permission or in the case that such evidence is subpoenaed by a court of law, as stated in the NC General Statute 8-53.12
6. If requested by the victim an advocate from OASIS, Inc. will accompany and support the victim through investigatory interviews and provide emotional support, crisis intervention, information, and referrals.
7. Coordinate monthly Preventing Abuse Response Team (PART) meetings to facilitate communication with emergency response services and community partners regarding the implementation of best practices as it relates to sexual violence.
8. Work towards the creation and implementation of a coordinated community response to an incident of sexual violence.
9. In collaboration with the NC Coalition Against Sexual Assault provide training, education, and in-service information for medical providers regarding best practices.
10. Support providers in preparation for any legal proceedings after a forensic exam kit, as needed and as appropriate.

Avery County Sheriff's Office agrees to:

1. Call an OASIS Advocate 24/7/365 when responding to a sexual assault and offer the victim the opportunity to meet with an OASIS Advocate.
2. Work with OASIS in whatever capacity possible for this project. This may include:
 - a. Sharing information about where a victim can receive services from a SANE Trained provider, and taking them there if they choose.
 - b. Calling an OASIS Advocate to provide advocacy at a location in which a SANE Trained provider is not available.
3. Provide trauma-informed, victim-centered services to victims of sexual assault.
4. Ensure all forensic exam kits follow chain of custody and are provided to law enforcement and evidence is protected.
5. Properly prepare for any upcoming hearings.
6. Meet with the District Attorney to review the case;
 - Maintain contact with the District Attorney's Office;
 - Notify the District Attorney's Office of address and/or telephone number changes;
 - Maintain communication and contact with OASIS and other involved agencies, including regular participation at OASIS Multi-disciplinary teams
7. Ensure all victims are aware of OASIS services and call OASIS Advocates when a victim is in the office. Provide the OASIS Advocate the opportunity to establish a relationship with the survivor(s), if survivor agrees. This includes survivors of all ages, their family members, and friends; Allow an OASIS advocate to remain in the exam room if the victim has consented.
8. Keep OASIS information available at all times for anyone who may need services.

Name & Title

Signature

Date

Name & Title

Signature

Date



Mental Health and Substance Abuse Services

Daymark Recovery Services – Watauga Center
132 Poplar Grove Connector, Suite B
Boone, NC 28607
Phone: (828) 264-8759
Fax: (828) 262-5860

**The Family Justice Collaboration of the High Country
OASIS, Inc. (Opposing Abuse with Service, Information and Shelter) and
Avery County Prevent Abuse Response Team (PART) Member
Watauga County Domestic Abuse Response Team (DART) member
Watauga County Sexual Assault Response Team (SART) member**

OASIS, Inc. will reapply, on behalf of the collaboration, for the Governor’s Crime Commission Crime Victims Services VOCA Funding Priority E. Collaborative/Multi-Agency Models (Family Justice Center) in January of 2020. The proposed project would operate from October 1, 2020 through September 30, 2022. The goals of the OASIS Family Justice Collaboration of the High Country are to:

- Increase safety for victims of domestic violence, sexual assault, child abuse and victims of human trafficking as well as their children in Watauga and Avery counties.
- Enhance relationships and create efficiencies within the system to reduce revictimization for survivors within the criminal justice system.
- Facilitate increased access to the legal system for survivors and the opportunity for increased offender accountability.

OASIS, Inc. will:

- Reapply for Governor’s Crime Commission funding to create the Family Justice Center of the High Country by January 31, 2018 and notify partners of the funding decision by June 2018

- Coordinate monthly planning sessions and facilitate strategic planning in conjunction with the monthly DART/SART meetings in Watauga County.
- Meet with elected officials and Town and County managers to identify potential locations for new streamlined services for victims beyond the Family Resource Center.
- Utilize resources from the National Family Justice Center Alliance to develop policies and procedures considered best practices for the development of a rural Family Justice Center.

DART/SART partners will:

Participate in monthly DART/SART meeting and Family Justice Center planning sessions to:

- Identify needs, barriers and gaps in services through participation in a community assessment.
- Identify logistical improvements and safe regional access points within the system for victims.
- Continue to develop a protocol for the provision of enhanced services for victims of domestic violence, sexual assault, child abuse and human trafficking.

Murray Hawkinson Ph.D., LP
Daymark Recovery Services

[Signature]
Director

12-11-2019
Date

[Signature]
OASIS Inc.

[Signature]
Executive Director Signature

1/8/2020
Date



OASIS, Inc.
(Opposing Abuse with Service, Information, and Shelter)

Serving survivors of domestic and sexual violence since 1978

Memorandum of Understanding between
Opposing Abuse with Service, Information, and Shelter, Inc. (OASIS, Inc.) and
Homestead Recovery Center

OASIS, Inc., the non-profit agency serving victims and survivors of intimate partner violence and sexual violence in Watauga and Avery Counties, North Carolina and Homestead Recovery Center hereby enter into an agreement to collaborate on the delivery of services to immigrant victims and survivors of intimate partner violence and sexual violence, outlined in OASIS, Inc.'s PROJ015867 application through the Governor's Crime Commission. The parties share the goal of responding appropriately to immigrant survivors.

OASIS, Inc. agrees to:

1. Complete a timely and comprehensive application to the Governor's Crime Commission for PROJ015867 to increase access to services in Spanish for native Spanish speaking victims and survivors.
2. Provide weekly case management and comprehensive supportive services in Spanish for native Spanish speaking, limited English proficient, and/or immigrant victims and survivors residing in the OASIS Emergency Shelter program.
3. Refer native Spanish speaking or limited English proficient victims and survivors who are seeking recovery services to Homestead Recovery Center through warm handoffs and integrated case management, as determined by the survivor.
4. Provide language access to 24/7/365 services through crisis lines, Shelter, housing, case management, medical and judicial advocacy, and other comprehensive services OASIS and other community partners offer.

Homestead Recovery Center agrees to:

1. Refer victims and survivors of intimate partner violence, sexual violence, and sex trafficking to OASIS, Inc. via warm handoffs and group meetings if requested by the victim or survivor.
2. Support OASIS clients who are seeking recovery services through information, peer support, etc. through Homestead's many service options. Ensure that all Spanish speaking clients have access to support in Spanish.

Homestead Recovery Center Name, Title, Signature

Date

OASIS, Inc. Name, Title, Signature

Date

Address: P.O. Box 1591 Boone, NC 28607 **Office:** 828-264-1532 **Website:** www.oasisinc.org
Watauga County Crisis Line: 828-262-5035 **Avery County Crisis Line:** 828-504-0911

Thank you to the Family Violence Prevention Services Program, US DHHS, NC Council for Women, NC Department of Public Safety, and High Country United Way for financial support.

Project Applicant Checklist
 NC-516 2023 CoC Project Application Supplementary Material

Notes for Review Committee	e-snaps Project Application Reminders	Scorecard Section
	Update start date to 2025; update end date to 2026 – 1 D. SF-424 Congressional District pg. item # 17 Proposed Project Dates: Start Date, End Date	Section I, Section VI Section VI
	Under Section E.4.e, HUD says all attachments need to be dated between May 1, 2024 and October 30, 2024. Reminder Match letters should be dated between May 1 and October 30, 2024 (– 7A. Attachment)	
	<p style="text-align: center;">Additional Documents to Provide for Project Review</p> <p>***Please note if your agency has applied the following documents in last year's CoC Application Review or with recent ESG Application Review and those documents have not changed, please just indicate when sent and that information will be collected from that previous submission for this CoC Application Review. If documents previously submitted have changed, please submit the updated version.</p>	Scorecard Section
	Program Policies and Procedures: i.e., Permanent Supportive Housing projects, Rapid Rehousing projects, Transitional Housing projects, Joint TH-RRH projects (DV & Non-DV), SSO-CE projects	Section II, Section V
	Sample Lease for projects requesting Rental Assistance or Leasing funds	Section II
	Sample Job Postings/ Personnel Policies – Equal Opportunity Clauses	Section III, also Project Applicant Agency Racial Equity Questionnaire
	MOU/MOA or Other Agreements with Interpreter Services or how your agency provides interpretation in other languages to persons who do not speak English; can also include services for those deaf or blind.	Section III, also Project Applicant Agency Racial Equity Questionnaire
	Written Letter of Commitment/MOU/MOA, e.g., showing Percentage of Healthcare Leverage available if new project or for renewal, other commitments to support program participants outside of HUD funding utilizing mainstream services to provide supportive services	Section IV
	Documentation that PSH or RRH project provides at least 25% of units through other housing subsidy or subsidized housing outside of HUD CoC funding (i.e., Section 8 HCV, ESG, other rental subsidies)	Section IV
	Agency Response or Attach:	Section IV

Project Applicant Checklist
 NC-516 2023 CoC Project Application Supplementary Material

	<p>If Monitored in Last year by HUD, CoC, Internal Audit, or other type of monitoring/audit, agency statement regarding any findings and their resolution</p>	Section V
	<p>Agency Statement or Attach:</p>	Section V
	<p>Other Housing/Homeless-related Coalitions or Partnerships within Northwest Region in which Agency participates</p>	Section V
	<p>Please list:</p>	Section V
	<p>NC HMIS Reports or Data Quality or Data Completeness Reports (A020 HMIS report – Business Objects) or Comparable Database Aggregate Reports:</p> <ul style="list-style-type: none"> a. Report that shows if data errors in HMIS or Comparable Database Aggregate Report are 0-10% or above 10% (goal is less than 10%) b. Report showing if additional beds outside of agency project applications are entered into HMIS or Comparable Database 	Section V
	<p>Non-Profit Board Lists and Minutes from 3 most Recent Meetings</p>	Section II, Section III
	<p>Agency Organization Charts</p>	Section II, Section III
	<p>Agency Detailed Budgets</p>	Section II (new projects)
	<p>Agency Detailed Balance Sheet</p>	Section II (new projects)
	<p>Budget vs. Actual Profit & Loss Statements for Last 2 Fiscal Years</p>	Section II (new projects)

Project Applicant Racial Equity Questionnaire
NC-516 2024 CoC Project Application Supplementary Material

Please use the space below and add additional lines as needed to answer the numbered questions below.

1. Does the applicant provide guidelines/program rules in other languages besides English? [Attach Guidelines/Program Rules in another language]

2. Does the applicant have client-facing bilingual staff? [staff member's name/attach job description]

3. Does the applicant have an arrangement for interpreter services and services for persons needing other assistance in communication? [e.g., has a MOA/MOU or other agreement with interpreter service for non-English speaking persons and services for persons who are hard of hearing or blind?]

4. Does the applicant have an Anti-Discrimination, Fair Housing, and Equal Access policy in full compliance with state and federal law, HUD regulations and the NWCoC Written Standards? [Attach Program policies and procedures]

Project Applicant Racial Equity Questionnaire
NC-516 2024 CoC Project Application Supplementary Material

<p>5. Does the applicant host or participate in at least annual trainings on Anti-Discrimination, Fair Housing, Equal Access, and Gender Identity Rule as required? (attended NC 516 annual training, HUD, or other trainings, e.g.) <i>List staff names, trainings, dates.</i></p>
<p>6. Has the agency sent staff to a training in Racial Equity or Anti-Discrimination in the last 12 months? Examples include Equity C4, Racial Equity Institute training, HUD trainings, and local/CoC trainings. Please list the date(s) of training(s) and percentage of staff that have attended racial equity/anti-discrimination training in the last 12 months). <i>List staff names, trainings, dates</i></p>
<p>7. Does the applicant have an Equal Access/Non-discrimination hiring clause in job postings? <i>[attach Job Posting/ personnel policy]</i></p>
<p>8. Does the organization's staff and/or Board of Directors have persons who identify as LGBTQIA+ or gender fluid employed or serving on the Board of Directors? (ESG project application, agency responses, e.g.) <i>List # of staff and list # of Board Members identifying in this way.</i></p>

Project Applicant Racial Equity Questionnaire
NC-516 2024 CoC Project Application Supplementary Material

9. How many members of your Board of Directors have lived experience homeless? <i>List # of staff.</i>	
10. What number of organizational staff who self-identify are Black, Indigenous, or People of Color that is reflective of the community demographics? <i>List # of staff.</i>	
11. Do organization staff and/or Board of Directors have persons who identify as LGBTQ or gender fluid employed or serving on the Board of Directors? <i>List # of staff.</i>	
12. What number of staff and/or interns or volunteers who self-identify have lived experience as homeless or history of housing instability? <i>List # of staff.</i>	